

**WEB
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San Joaquin County
Aging and Community Services



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**Resource
Directory
2011-2012 Edition**

**1 800 510-2020
209 468-1104**

www.sjaging.org

**A Directory for San Joaquin County's
Seniors, Disabled, Caregivers and Providers**

Revised: September 9, 2011

Foreword

The San Joaquin County Aging and Community Services Resource Directory is a service of the Information and Assistance Program of San Joaquin County, Aging and Community Services Division.

The Directory is intended to reach seniors, disabled adults, and those who serve and care for them. The Directory contains the names, addresses, contact information and other information of agencies offering a wide range of services in such areas as health, social services, housing and finance, elder abuse and legal assistance.

The Directory is organized alphabetically by agency and/or program name.

The goal is to offer a single point of contact for information that will assist individuals to access the many resources in San Joaquin County and beyond.

The Directory is available on the Aging and Community Services website at www.sjaging.org, which you are encouraged to explore. However, the realization that approximately 70% of seniors do not have access to a computer, or feel comfortable in using a computer, is acknowledged. Therefore, in addition to the website, one-to-one assistance can be accessed by calling **1 800 510-2020** within San Joaquin County or **209 468-1104**.

Aging and Community Services serves to protect and support independent living for aging and dependent adults. Funding received from state and federal sources are designated to support the implementation of programs for the aged; generally sixty years or older (60+). The adult services funding refers to adults eighteen years or older (18+) whose safety and independence is at risk.

It is our hope that the Resource Directory serves as a bridge for caregivers and families, and to service providers in building a "Safety Net" for individuals needing help.

Respectfully,

Information and Assistance
San Joaquin County Aging and Community Services

Dedication

"This Directory is dedicated to the residents of San Joaquin County, and the professionals who provide services to meet their needs. It is our sincere hope that this Directory will assist to improve the quality of life for our community."

Annette Depauli, Aging and Community Services Supervisor II

Mission Statement

To provide leadership in issues that relate to older Californians; to develop community based systems of care that provide services which support independence within California's interdependent society, and which protect the quality of life of older persons with functional impairments; and to promote citizen involvement in the planning and delivery of services.

Acknowledgments

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A Special "Thank You" to Bill Baker for his extraordinary efforts and skills in developing and maintaining the Directory.

Funding for the directory is provided in whole by San Joaquin County Aging and Community Services Bureau of Human Services Agency. We wish to acknowledge all Aging and Community Services staff, past and present, for their continued support of and assistance with the directory over the years. You are all greatly appreciated.

Disclaimer

Information printed in this Directory is provided voluntarily by the agencies listed herein. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an organization's contribution to the community.

You are encouraged to investigate, for yourself, an organization's programs or services prior to determining whether to access or participate in services.

Information provided in this directory has been confirmed to the best of our ability. Information may not be current after initial printing.

**Please address inquiries to:
San Joaquin County Aging and Community Services
Information and Assistance Program (209) 468-1104
PO Box 201056
Stockton, CA 95201-3006**

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Important Phone Numbers

Emergency-Police, Fire, Ambulance 911

Poison Control 1 800 222-1222
or 1 800 876-4766
Or for TTY 1 800 972-3323 TTY

Suicide Prevention 1 800 784-2433
1 800 787-3224 TTY

Law Enforcement (Non-Emergency Phone Numbers)

California Highway Patrol 209 943-8600

Escalon Police Department 209 838-7093

Lodi Police Department 209 333-6727

Lathrop Police Department (Sheriff's Dispatch) 209 468-4400

Manteca Police Department 209 239-8401

Ripon Police Department 209 599-2102

San Joaquin County Sheriff's Office 209 468-4400

Stockton Police Department 209 937-8377

Tracy Police Department 209 831-4550

Hospitals

Dameron Hospital 209 944-5550

Doctors Hospital Of Manteca 209 823-3111

Kaiser Permanente Medical Center-Manteca 209 825-3700

Kaiser Permanente Medical Center-Stockton 209 476-2080

Lodi Memorial Hospital 209 334-3411

San Joaquin General Hospital 209 468-6000

St Josephs Medical Center 209 943-2000

Sutter Tracy Community Hospital 209 835-1500

Mental Health

San Joaquin County Behavioral Health Services (BHS) 209 468-8686

San Joaquin County Older Adult Services (BHS) 209 468-8686

St. Joseph's Behavior Health Center 209 461-2000

Elder and Dependent Adult Abuse

San Joaquin County Adult Protective Services 209 468-3780
1 888 800-4800

San Joaquin County Ombudsman Program 209 468-3785

San Joaquin County DA-Victim Witness 209 468-2500

Senior Awareness Day

Senior Awareness Day originated in 1979. The concept was introduced by Frank Bodin, an Escalon community leader and Chairman of the County Commission on Aging. His vision was to enhance community awareness of older adults' contribution to the prosperity and vitality of San Joaquin County and to increase awareness of the many programs and services available to them at little or no cost throughout the County.



The annual event is held each year in May, "Older Americans Month". Festivities include: Information Booths, Food booths, Entertainment, Bingo, a Walk Run, Classic Car Show, Senior Art Show, and a Senior

Recognition Ceremony.

The 2011 Theme is "FIT AFTER 50."

The San Joaquin County Human Services Agency Aging and Community Services and Commission on Aging work in coordination with many public and private agencies and volunteers of all ages, to make this event possible. Join us on the

Last Thursday in May at Micke's Grove Park; Lodi, CA!

Time: 8:00am-1:00pm

Includes: Free Admission to the park and parking. Shuttles to the parking lot and back.



Free Shuttle San Joaquin Regional Transit District (RTD) will provide free shuttle service to the 2011 Senior Awareness Day at Micke Grove Park.

From 8:00 a.m. to noon, shuttle buses will leave every half hour from the east side of Claremont Avenue near Yokuts Avenue in Stockton.

Returning buses will leave the Park every half hour until 3:00 p.m. For more information or

Register to enroll in the Classic Car or Art Show

Call 209 468-1104

Or on the web at sjrtd.com

Area Agency on Aging #11

The Area Agency on Aging (AAA) is a legislated overseeing body within the Aging and Community Services Division of San Joaquin County Human Services Agency. The Board of Supervisors and Area on Agency Staff are assisted and guided by the Commission on Aging which serves as an Advisory Board.

Our local Area Agency on Aging is seated within the structure of the Aging and Community Services Division of the Human Services Agency, The positioning of the AAA in the county service system increases the ability to deploy resources for seniors as a single point of entry optimizing service delivery.

The Area Agency on Aging funding includes federal dollars through the Older Americans Act with matching State Funding. The funding is distributed through contracts with service providers and direct services provided by the Aging and Community Services.

Every four years, the AAA sets out a plan and creates goals for the next period, currently 2009-2012. Information is gathered through county-wide surveys; outreach, input and contact with the communities and its residents to determine the needs of the county.

In the goals set forth for the current plan, the Area Agency on Aging will:

Advocate and provide the leadership for the older and functionally, impaired seniors.

Provide information and education in the community to aid individuals and their families, health professionals, providers of social services and link seniors and caregivers to appropriate services.

Continue to improve the safety and protection of seniors through advocacy and addressing issues of abuse by providing services to victims.

Continue to address the needs of caregivers ultimately essential in maintaining the needs of the care receiver.

Promote and develop programs that prevent and provide alternatives to institutionalization.

Support and promote working seniors

For further information regarding services or the San Joaquin County Area on Agency on Aging, please call Aging and Community Services, Information and Assistance at:

209 468-1104.

Commission on Aging

The Commission on Aging (COA) is the advisory body to the San Joaquin County Board of Supervisors on all matters affecting older people in San Joaquin County. The Commission also serves as an advisory council to the Department of Aging on all matters affecting older people in the County and act as their principal advocate. They serve as an advisory body to the Area Agency on Aging in regards to the administration of the Title III funding for the contracted services and advocate for seniors issues.

The Commission on Aging Mission Statement:

To provide guidance, education, and advocacy on issues that relate to seniors of San Joaquin County.

To provide Leadership at the local level in developing systems of home and community-based services.

To assist our diverse population to live with independence and dignity in their homes and community.

The COA is composed of twenty two members, primarily senior citizens. The Board of Supervisors (BOS), City Councils and the community at large appoint the commissioners to three year terms. Ten members are appointed by the BOS: 5 members- 1 from each District, 4 members At-Large; 1 representative for the Disabled or Handicapped; one member is appointed by each of the following City Councils: Stockton, Lodi, Tracy, Manteca, Ripon, Escalon and Lathrop; and five representatives of agencies serving seniors: SJC Human Services Agency, SJC Health Care Services, Housing Authority of San Joaquin County, Social Security Administration, and Long-Term Care Services. A demonstration in the interest of matters affecting older people and being a San Joaquin County resident are the requirements to be eligible for the Commission.

The structure of the Commission includes elected officers: Chairman, First Vice-Chairman and second Vice-Chairman; elected representatives for the California Senior Legislature and Subcommittees. Meetings are held on the first Monday of the month at 1:30 p.m. with the exception of August when no meeting is held. If a meeting falls on a legal holiday, it is held on the first business day following. Meetings are held at the Human Services Agency, Conference Room "C", 5th floor, 102 S. San Joaquin Street, Stockton. All interested parties are encouraged to attend. Contact Aging and Community Services at 209 468-2202 for more information.

Area Agencies on Aging in Other Counties

County	Area Agency on Aging (AAA) by County	Information and Assistance	Ext. or Option
Alameda	510 567-8040	510 577-1800	
Alpine	209 532-6272	209 532-6272	ext 204
Amador	209 532-6272	209 532-6272	ext 204
Butte	530 898-5923	800 510-2020	
Calaveras	209 532-6272	209 532-6272	ext 204
Colusa	530 898-5923	800 510-2020	
Contra Costa	925 335-8700	925 229-8434	Press #2
Del Norte	707 442-3763	707 464-7876	ext 303
El Dorado	530 621-6150	503 621-6369	
Fresno	559 453-4405	559 453-4405	
Glenn	530 898-5923	800 510-2020	
Humboldt	707 442-3763	707 442-3763	ext 301
Imperial	760 339-6450	760 339-6450	
Inyo	760 873-6364	760 873-6364	
Kern	661 868-1000	661 868-1000	
Kings	559 582-3211 ext. 2824	559 730-2558	
Lake	707 463-7902	707 468-9347	
Lassen	530 842-1687	800 510-2020	
Los Angeles (City)	213 252-4000	213 252-4030	
Los Angeles (County)	213 738-4004	213 738-4004	
Madera	559 453-6494	559 453-4405	
Marin	415 499-7396	415 457-4636	
Mariposa	209 532-6272	209 532-6272	
Mendocino	707 463-7902	707 408-9347	
Merced	209 385-7550	209 385-7550	
Modoc	530 842-1687	800 510-2020	
Mono	760 873-6364	760 873-6364	
Monterey	831 755-8490	831 755-3403	
Napa	707 644-6612	707 643-1797	
Nevada	916 486-1876	916 486-1876	
Orange	714 567-7555	800 510-2020	
Placer	916 486-1876	916 486-1876	
Plumas	530 898-5923	530 283-0891	
Riverside	951 697-4697	951 867-3800	

Area Agencies on Aging in Other Counties (Continued)

County	Area Agency on Aging (AAA) by County	Information and Assistance	Ext. or Option
Sacramento	916 486-1876	211	
San Benito	831 688-0400	800 510-2020	
San Bernardino	909 891-3900	909 891-3786	
San Diego	858 495-5885	800 510-2020	
San Francisco	415 355-3555	415 355-3555	
San Joaquin	209 468-2202	800 510-2020 or 209 468-1104	
San Luis Obispo	805 925-9554	805 928-2552	
San Mateo	650 573-2700	650 573-3900	
Santa Barbara	805 925-9554	805 928-2552	
Santa Clara	408 296-8290	408 296-8290	Press #1
Santa Cruz	831 688-0400	800 510-2020	
Shasta	530 842-1687	800 510-2020	
Sierra	916 486-1876	211	
Siskiyou	530 842-1687	800 510-2020	
Solano	707 644-6612	707 643-1798	
Sonoma	707 565-5950	707 565-5950	
Stanislaus	209 558-8698	209 558-8698	
Sutter	916 486-1876	916 486-1876	
Tehama	530 898-5923	530 529-5882	
Trinity	530 842-1687	800 510-2020	
Tulare	559 624-8000 or 800 321-2462	800 730-2553	
Tuolumne	209 532-6272	209 532-6272	ext 204
Ventura	805 477-7300	800 510-2020	
Yolo	916 486-1876	916 486-1876	
Yuba	916 486-1876	916 486-1876	

Social Security and SSI

Social Security (SSA)

The Social Security Administration (SSA) provides insured workers and their dependents or survivors with some protection against loss of income due to retirement, disability or death. The SSA provides monthly cash benefits based on the worker's earnings record. An individual can be eligible for Social Security as early as age 62.

Supplement Security Income (SSI)

Supplement Security Income (SSI) is a federal welfare program for persons 65 and over, and for blind or disabled persons of any age. "Disabled" means that you have a physical or mental disability that is expected to keep you from working for 12 months or longer, or will result in death. Supplement Security Income may provide total monthly income or it may supplement a low income. In addition to cash payments, SSI recipients are automatically covered by Medi-Cal, the state health insurance plan.

All About Medicare

Getting Started

Medicare is a federal health insurance program for people who are 65 and over, for some younger people with permanent disabilities, and for people with end-stage kidney disease.

Medicare has:

Hospital insurance, called Medicare Part A, which helps pay for hospital services both acute care and limited skilled nursing – No monthly fee. A deductible when admitted to a hospital.

Medical insurance, called Medicare Part B, which helps pay for outpatient services with a monthly fee based on income.

Prescription drug insurance, called Medicare Part D, which helps pay for prescription drugs. Monthly fee based on plan chosen.

Medicare Advantage Plans, called Medicare Part C, which can be purchased through Medicare approved insurance companies. Cost varies based on plan.

Who Can Get Medicare

Most people who are 65 and older, some younger people with disabilities and people with end-stage kidney disease can get Medicare. Call the Social Security Administration at 1 800 772-1213 if you are not certain you can get Medicare. You'll need to provide your Social Security number and your date of birth when you call.

When You Can Get Medicare

If you are nearing 65, there is a seven-month period during which you can get Medicare. Referred to your initial enrollment period. This is the case whether Medicare signs you up or if you need to sign up for Medicare yourself.

This seven month period includes:
the three months before your 65th birthday
the month of your 65th birthday
the three months after your 65th birthday

The best time to sign up for Medicare is during the three months before your 65th birthday.

How to Sign up for Medicare at 65

You can sign up for Medicare in one of two ways:
You are automatically signed up for Medicare when you turn 65 if you are getting Social Security or Railroad Retirement payments. You'll receive a package of Medicare information, including your Medicare card, in the mail. Call the Social Security Administration at 1 800 772-1213 if you do not get your information package by your 65th birthday. You need to sign up for Medicare yourself if you aren't getting Social Security or Railroad Retirement payments. You can sign up by calling or visiting the Social Security office nearest you. Go to the Social Security Administration Web site to find the Social Security office nearest you. <https://secure.ssa.gov/apps6z/FOLO/fo001.jsp>

Medicare Plan Choices

You may have choices of how you get your health care with Medicare. Choices include the Original Medicare Plan, open to everyone who qualifies for Medicare. Or, you may choose a Medicare Advantage Plan. Medicare Advantage Plans are health plans offered by private insurance companies that provide you your Medicare benefits. You can also choose a Medicare Drug Plan to help reduce the costs of your prescription medications.

Medicare plans include 3 options:
1st The Original Medicare Plan, sometimes called the "traditional" plan
(or)
2nd Medicare Advantage Plans, such as:

Medicare Health Maintenance Organizations (HMOs)
Medicare Preferred Provider Organizations (PPOs)
Medicare Private-Fee-for-Service (PFFS) Plans

3rd Medicare Prescription Drug Plans

Remember:

You can always choose the Original Medicare Plan.

No matter which Medicare plan you choose, you will still be in the Medicare program.

All Medicare plans must provide at least the same benefits offered by the Original Medicare Plan.

If you are now in the Original Medicare Plan and you're happy with what you have, you don't need to change.

You may want to consider a Supplemental Plan.

The Original Medicare Plan

The Original Medicare Plan is a fee-for-service health plan. This means that your doctor, hospital or other health care provider is paid for each service you receive. Under this plan, you can go to almost any doctor or hospital in the country that accepts Medicare.

In the Original Medicare Plan, Medicare pays its share of the doctor or hospital bill, and you pay your share. The Original Medicare Plan pays for many health care services and supplies, but it doesn't pay all of your health care costs. For this reason many people with Original Medicare also purchase a Medigap also referred as supplemental insurance and enroll in a Medicare prescription drug plan. The Original Medicare plan generally pays 80% of the approved cost leaving 20% of the cost to be paid by the Beneficiary or Supplemental Insurance Plan.

Medicare Advantage Plans

There are three main types of Medicare Advantage Plans: HMOs, PPOs, and PFFS. They are offered by private insurance companies. These plans provide all of the benefits of Original Medicare and generally provide additional benefits and lower copayments. However, there may be a limit on where you can get your care, which doctors you can see, and how often you can see them. The Open Enrollment period for these plans is: October 15-December 7, 2011.

Medicare HMOs and PPOs

These plans pay for the same health care as the Original Medicare Plan. Some plans also offer other benefits that the Original Medicare Plan doesn't cover. These benefits can include prescription drug

coverage, check-ups, vision care, and hearing aids. However, be aware that these plans can change their benefits from year to year. In a Medicare HMO, you can only go to doctors, specialists, and hospitals in the plan's network. You usually need to choose one doctor, such as a family doctor or internist, to be your main or primary care doctor. Your primary care doctor will coordinate all of your health care and send you to a specialist when you need one (such as a cardiologist for a heart problem). Your primary doctor can also admit you to the hospital.

A Medicare PPO also has a network of doctors, specialists and hospitals. However, in a PPO, you can go to doctors, specialists and hospitals outside the plan's network, but you will pay more for your care. Since prescription drug coverage is usually included in HMOs and PPOs, you may not need to select a separate Medicare prescription drug plan.

Medicare Private Fee-for-Service (PFFS) Plans

You can choose any doctor or hospital that accepts the plan's payment. The insurance company pays its share of your doctor and hospital bills, and you pay your share. However, the private insurance company, not Medicare, decides how much you pay for your care. This means you might pay more for your health care than if you were in the Original Medicare Plan. Under the PFFS Plan, you may get extra benefits. Some PFFS Plans include prescription drug coverage and some do not. Unless your prescription drugs are covered through the PFFS Plan or elsewhere, you may need to select a Medicare prescription drug plan.

Medicare Prescription Drug Plans

Everyone needs to make a decision about prescription drug coverage. If you have Original Medicare, you may need to select a Medicare prescription drug plan. You may not need to purchase a drug plan if you have a Medicare Advantage Plan. Drug coverage is generally included in Medicare HMO and PPO Plans.

Be aware that drug plans vary considerably in coverage and costs. Compare plans carefully to find the best plan for your individual health needs.

You may not need to purchase additional coverage if your prescription drug purchases are covered elsewhere (for example, Medicaid, employer, union) and that plan is as good as or better than what Medicare offers.

Where Medicare Plans are Available

- **The Original Medicare Plan** is available everywhere in the country and to everyone who signs up for Medicare.
- **Medicare Advantage Plans** are available everywhere in the country. Some areas have more than one Medicare Advantage Plan; other areas don't have any.
- **Medicare Prescription Drug Plans:** are available everywhere in the country; however plans may vary by region.

Signing Up for a Medicare Plan (See Below)

The Original Medicare Plan:

If you are getting Social Security or Railroad Retirement benefits, you automatically get the Original Medicare Plan (Parts A) when you turn Medicare Eligible Age. You'll receive a packet of information on Medicare, including your Medicare card. You will need to agree to Medicare Part B, and choose a part D.

Medicare Advantage Plans:

If you want to join a Medicare Advantage Plan (MAP) (HMO, PPO or PFFS), you must have Medicare Part A and live in the service area of the plan you want to join. People with End-Stage-Renal Disease are not eligible to enroll in a Medicare Advantage Plan. You may enroll in MAP during your initial enrollment period or during the annual enrollment period.

Medicare Prescription Drug Plans:

If you want to join a Medicare drug plan, you can contact the individual company directly and ask for an enrollment package. You can also call Medicare at 1 800 633-4227 or visit www.Medicare.gov to get information about signing up for a plan.

Changing Your Prescription Drug Plan

Generally, you can choose to switch your current prescription drug plan to a new plan during the enrollment period of each year. Enrollment is generally for the calendar year. In certain cases, such as if you move or enter a nursing home, you can switch plans at other times.

If you decide to switch plans you can:

- Write or call your plan,
- Call Medicare at 1 800 633-4227, or
- Contact the Social Security Administration

After you request to switch, your plan will let you know, in writing, the date your coverage begins. If you don't get a letter, call the plan and ask for the date.

Before Switching Plans

If you have other health care coverage, such as Medicaid or retiree health insurance from an employer or a union, find out how these plans work with each Medicare plan. You will also want to find out all the facts about your coverage before dropping your extra insurance or switching between the different types of Medicare plans. If you drop your additional insurance when you change plans, you may not be able to get the same Medigap policy or your retiree health insurance back if you later want to return to Original Medicare.

The three Primary Enrollment Periods are:

- Initial Enrollment Period
- Open Enrollment Period October 15-December 7, 2011
- January 1-February 14 Enrollment Period

Enrollment periods that Happen Every Year for Part C and Part D

Every year, you have a chance to make changes to your Medicare Advantage or Medicare prescription drug coverage for the following year. There are two separate enrollment periods each year. See the chart below for specific dates.

Enrollment Period	What You Can Do
<p>In the fall of 2011, the Open Enrollment Period will change to October 15–December 7, 2011.</p> <p>If you make a change during this period, your new coverage will begin on January 1, 2012.</p>	<ul style="list-style-type: none"> ▶ Change from Original Medicare to a Medicare Advantage Plan. ▶ Change from a Medicare Advantage Plan back to Original Medicare. ▶ Switch from one Medicare Advantage Plan to another Medicare Advantage Plan. ▶ Switch from a Medicare Advantage Plan that doesn't offer drug coverage to a Medicare Advantage Plan that offers drug coverage. ▶ Switch from a Medicare Advantage Plan that offers drug coverage to a Medicare Advantage Plan that doesn't offer drug coverage. ▶ Join a Medicare Prescription Drug Plan. ▶ Switch from one Medicare Prescription Drug Plan to another Medicare Prescription Drug Plan. ▶ Drop your Medicare prescription drug coverage completely.
<p>January 1-February 14</p>	<ul style="list-style-type: none"> ▶ If you're in a Medicare Advantage Plan, you can leave your plan and switch to Original Medicare. ▶ If you switch to Original Medicare during this period, you will have until February 14 to also join a Medicare Prescription Drug Plan to add drug coverage. Your coverage will begin the first day of the month after the plan gets your enrollment form. <p>Note: During this period, you can't do the following:</p> <ul style="list-style-type: none"> ▶ Switch from Original Medicare to a Medicare Advantage Plan. ▶ Switch from one Medicare Advantage Plan to another. ▶ Switch from one Medicare Prescription Drug Plan to another. ▶ Join, switch, or drop a Medicare Medical Savings Account Plan.

2011 Medicare Rates

Each year Medicare sets how much you pay for its premiums, deductibles, and copayments. Rates for 2011 are Listed Below:

Part A Premiums

Most people do not pay for Part A because they paid Medicare taxes for 40 or more quarters of Social Security Credits. If you have less than 40 quarters, your cost for part A will vary based on the quarters of Social Security Credits you have acquired.

Part B Premiums

The chart below shows the Part B monthly premium amounts based on income. These amounts may change each year. Also, there may be a late-enrollment penalty if beneficiary does not enroll during their initial enrollment period.

If Your Yearly Income in 2009 was		You Pay
File Individual Tax Return	File Joint Tax Return	
\$85,000 or below	\$170,000 or below	\$115.40
\$85,001–\$107,000	\$170,001–\$214,000	\$161.50
\$107,001–\$160,000	\$214,001–\$320,000	\$230.70
\$160,001–\$214,000	\$320,001–\$428,000	\$299.90
above \$214,000	above \$428,000	\$369.10

Deductibles and Copayments

Hospital Inpatient Stay

Part A Deductible: A total of \$1,132 for a hospital stay of 1-60 days. \$283 per day for days 61-90 of a hospital stay. \$566 per “Lifetime Reserve Day” after day 90 each benefit period (up to 60 days over your lifetime).

Inpatient mental health care in a psychiatric hospital limited to 190 days in a lifetime.

Skilled Nursing Facility Coverage

\$0 for the first 20 days each benefit period.
\$141.50 per day for days 21–100 each benefit period
All costs for each day after day 100 in a benefit period

Part B Deductible: The 2011 Part B deductible is \$162.

For further information:

www.socialsecurity.gov
Social Security: 1 800 772-1213
TTY: 1 800 325-0778

www.medicare.gov
Medicare: 1 800 MEDICARE (1 800 633-4227)
TTY users 1977-486-2048
Call a **HICAP Counselor** in California: 1 800 434-0222 (Note if you call this number you will connect to the **HICAP** in your Area Code.)

What Is Part D (Medicare Prescription Drug Coverage)?

Medicare prescription drug coverage is insurance run by an insurance company or other private company approved by Medicare. There are two ways to get Medicare prescription drug coverage:

Medicare Prescription Drug Plans. These plans (sometimes called "PDPs") add drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private Fee-for-Service (PFFS) Plans, and Medicare Medical Savings Account (MSA) Plans.

Medicare Advantage Plans (like an HMO or PPO) are other Medicare health plans that offer Medicare prescription drug coverage. You get all of your Part A and Part B coverage, and prescription drug coverage (Part D), through these plans. Medicare Advantage Plans with prescription drug coverage are sometimes called "MA-PDs."

If you decide not to join a Medicare drug plan when you're first eligible, and you don't have other credible prescription drug coverage, you will likely pay a late enrollment penalty.

How Much Does Medicare Prescription Drug Coverage Cost?
Each plan can vary in cost and drugs covered. The Medicare Drug Plan Finder can help you find and compare plans in your area.
Your Part D monthly premium could be higher based on your income.
This includes Part D coverage you get from a Medicare Prescription

Drug Plan, or a Medicare Advantage Plan or Medicare Cost Plan that includes Medicare prescription drug coverage. If your modified adjusted gross income as reported on your IRS tax return from 2 years ago (the most recent tax return information provided to Social Security by the IRS) is above a certain amount, you will pay a higher monthly premium. For more information, visit Social Security's website.

Many people qualify to get Extra Help paying their Medicare prescription drug costs but don't know it. Most who qualify and join a Medicare drug plan will get 95% of their costs covered. Don't miss out on a chance to save. Extra Help and other programs (like Medicare Savings Programs) may help make your health care and prescription drug costs more affordable.

How Do I Get Medicare Prescription Drug Coverage?

To join a Medicare Prescription Drug Plan, you must have Medicare Part A or Part B. To join a Medicare Advantage Plan, you must have Part A and Part B. You must also live in the service area of the Medicare drug plan you want to join.

Remember, costs and coverage varies with each plan. Check out the Medicare Drug Plan Finder can help you find and compare plans in your area. Medicare also has information on quality to help you compare plans.

If you have employer or union coverage, call your benefits administrator before you make any changes, to before you sign up for any other coverage. If you drop your employer or union coverage, you may not be able to get it back. You also may not be able to drop your employer or union drug coverage without also dropping your employer or union health (doctor and hospital) coverage. If you drop coverage for yourself, you may also have to drop coverage for your spouse and dependants.

Once you choose a Medicare drug plan, you may be able to join by completing a paper application, calling the plan, or enrolling on the plan's Web site or on the Medicare Drug Plan Finder. You can also enroll by calling 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. When you join a Medicare drug plan, you will have to provide your Medicare number and the date your Part A and/or Part B coverage started. This information is on your Medicare card. Note: Medicare drug plans aren't allowed to call you to enroll you in a plan. Call 1-800-MEDICARE to report a plan that does this.

What Is Part D (Medicare Prescription Drug Coverage)?. Retrieved from <http://www.medicare.gov/navigation/medicare-basics/medicare-benefits/part-d.aspx>

Have Medicare?

Having difficulty affording
your prescription medications?

If You...

- Are enrolled in Medicare
- Are enrolled in Part D Prescription Drug Coverage
- Have a monthly income of less than:
 - \$1352 - Individual
 - \$2000—Couple
- Have financial resources less than:
 - \$12,510—Individual
 - \$25,010—Couple

... you may qualify to receive Extra Help.

Contact:

San Joaquin County Aging and Community Services
Information and Assistance

1-800-510-2020
or 209-468-1104

Supported By:



Medi-Cal

Low Income Assistance: Medi-Cal

Medi-Cal provides health coverage to people with low income and asset levels who meet certain eligibility requirements. (Medi-Cal is the California name for the Medicaid program.) While there are several ways to qualify for the Medi-Cal program, this summary focuses only on Medi-Cal beneficiaries who also qualify for Medicare—certain aged and disabled individuals. People who qualify for both Medicare and Medi-Cal are known as “dual eligibles” or “Medi-Medis.” See the Health Consumer Alliance website (www.healthconsumer.org) for more info about the Medi-Cal program.

Benefits for People with Both Medicare and Medi-Cal

Medi-Cal can help pay for "medically necessary" health care, including physician visits, X-ray and laboratory tests, hospital and nursing home care, adult day health services, home health care, very few prescription drug categories not covered by Medicare, some prosthetic and orthopedic devices, eyeglasses, hearing aids, durable medical equipment, ambulance services. Medi-Cal also pays the Medicare deductibles, and monthly Part B premiums (\$115.40 in 2011) for people qualifying and covered by both programs.

Make sure your doctor or hospital accepts Medi-Cal as well as Medicare. Once Medi-Cal eligibility is established, a person with Medi-Cal is issued a Benefits Identification Card (BIC). To obtain health care services, present both your Medicare card and your BIC to your doctors and other providers. The providers will bill Medicare and Medi-Cal directly and then Medicare and Medi-Cal will make payments directly to the providers. If you do not get confirmation that your doctor or hospital accepts both Medicare and Medi-Cal before using their services, you may have to pay for some of the services yourself.

Prescription Drugs

If you are receiving both Medicare and Medi-Cal benefits, the Medicare Part D drug benefit now provides your prescription drug. Medi-Cal, however, still pays for some categories of drugs not covered by Part D, including: benzodiazepines. With Medicare Part D drug coverage, you have co-payments between \$1.00 and \$6.30 for each prescription. A program called the Low-Income Subsidy (or “Extra Help”) will pay for part or all Medicare Part D drug benefit plan premiums, depending on the plan you qualify for. For more information on this Extra Help, see our Fact Sheet, “Low-Income Assistance:

Assistance for People with Low-Incomes.” For information on the Medicare Part D drug benefit, contact your Social Security Office at 1 800 772-1213 or on the web at www.socialsecurity.gov, or contact Medicare at 1 800 Medicare or on the web at www.medicare.gov.

How To Qualify Everyone is intitled to Apply for Medi-Cal.

To see if you qualify for Medi-Cal, you must look at both your countable income and asset levels. You can have up to \$2,000 in assets as an individual, or \$3,000 in assets as a couple. Some of your personal assets are not considered when determining whether or not you qualify for Medi-Cal coverage. For example, assets that do not count when determining your eligibility are: your primary home, one vehicle, household goods and personal belongings, a life insurance policy with a face value of \$1500 per person, a pre-paid burial plan (unlimited if irrevocable and up to \$1500 if revocable) and a burial plot. If your assets are within the allowable range, but your income is higher, you may qualify for Medi-Cal with a Share of Cost.

Income

If you qualify for Supplemental Security Income (SSI), then you automatically qualify for full Medi-Cal coverage, whether or not you also have Medicare. To qualify for SSI, applicants must be 65-years-old or over, blind, or disabled. Your monthly countable income cannot exceed \$865 for an individual or \$1427.20 for a married couple (higher income levels apply for individuals who are blind). These income limits are generally adjusted each year. This amount may be adjusted by the state based on the federal poverty level.

Medi-Cal With a Share of Cost (SOC)

If your monthly income is higher than the income limits explained above but you still meet the resource test, you may still be eligible for Medi-Cal with a Share of Cost (SOC). The SOC functions like a deductible. Medi-Cal will pay the remaining amount of your medical bills for that month once you have met your Share of Cost.

Note: A SOC is paid only for the months you have incurred medical expenses; it is not a monthly premium. Your SOC is determined according to your monthly income.

In order to accurately determine your Medi-Cal eligibility you must complete the Medi-Cal application process. Call 209 468-6000 for Medi-Cal Assistance or visit the see for yourself website at www.c4yourself.com

How To Apply

When you apply for SSI (through your local Social Security Administration office) you are automatically enrolled in Medi-Cal and sent a Benefits Identification Card (BIC). If you do not qualify for SSI, you may still qualify for Medi-Cal with, or without, a SOC. To find out more information about your eligibility, contact your county Department of Social Services (DSS) office.

If you or your spouse anticipate placement in a nursing home, contact your local county Department of Public Social Services (DPSS) office to learn about the Medi-Cal rules for long term care. These rules are very different from the Medi-Cal rules that apply if you are not in a nursing home. If you are hospitalized and think you might have to go to a nursing home, ask to speak with the hospital's Medi-Cal specialist for assistance. Note: For more information about qualifying for Medi-Cal long term care coverage, see California Advocates for Nursing Home Reform's (CANHR) website at www.canhr.org.

Apply for Medi-Cal as soon as you know you can't afford your medical expenses or nursing home placement because it will take time for Medi-Cal to verify your income and personal assets to determine your eligibility before any Medi-Cal coverage can be approved. You can request that Medi-Cal pay retroactively for the three months prior to the month in which you applied.

This health insurance program pays for a broad range of medical services for individuals with low income and resources. Basic services include physician, inpatient and outpatient hospital services, laboratory tests, x-rays, and medical transportation.

People who have Medicare can also receive Medi-Cal if they meet the eligibility criteria. Medi-Cal may cover some services not covered by Medicare such as nursing facilities, prescription drugs, or Medicare co-payments and deductibles.

For further information about Medi-Cal, call 1 800 952-5253, or call the San Joaquin County Human Services Agency at 209 468-1000, select Option 3, for Medi-Cal.

Home Health and Home Care Defined

Often we become caregivers very suddenly, without warning-a spouse is diagnosed with cancer, a child becomes injured or ill, a parent has a stroke. At other times, caregiving creeps up on us-we know mom is forgetting things and we slowly start taking on some administrative tasks and calling more often, until one day we realize she no longer has the capacity to live safely on her own.

The following are definitions of care options:

What is **Home Health Care**?

Home Health Care, also referred to as Skilled Nursing or Paraprofessional Care, covers a broad range of services

including: Nursing Care, Physical Therapy, Occupational Therapy, Speech Therapy, Medical Social Work, and Respiratory Therapy.

Skilled Nursing care is provided by a registered nurse (RN), nurse practitioner (NP), or a licensed practical nurse (LPN).

Paraprofessional care is provided by home health aides, personal care assistants, physical therapy assistants, or certified occupational therapy assistants (COTA). In order to be covered by health insurance, services must be authorized by your physician and must be medically necessary to maintain or improve your health condition. Home Health Care services are usually provided on a visit basis rather than an hourly basis.

Generally, home health services are initiated upon discharge from a hospital and there is a need to have help in the home adjusting. Often a physician, nurse, hospital discharge planner or case manager suggests obtaining professional help at home to assist with your health care needs or recent changes to their health.

What is **Home Care**?

Home Care, includes only care to assist with the activities of daily living such as bathing, dressing, and walking.

Also referred to as Custodial Care, services include: Housekeeping, Assistance with bathing and dressing, Preparation of nutritious meals, Help with walking and getting in / out of bed, Medication reminders, Conversation and companionship, and Transportation to name a few. Home care services are generally not covered by insurances such as Medicare or HMO's, however there are some private and long term care insurance policies that may cover services.

Most agencies accept private payments from patients and families. Care services are generally provided by individuals who are carefully screened, bonded, and trained to meet your non-medical needs.

Finding a Physician

In order to find a physician, you must 1st think about your medical coverage. If you are in a Medicare Advantage Plan, you may be supplied with a list of Approved Doctors to see. Contact the office and ask if they are accepting new patients with your insurance. If you are traditional Medicare, you may see a doctor that accepts Medicare. You will want to ask if the doctor accepts "**assignment**". This is when the doctor accepts the assigned amount from Medicare. If the doctor does not, it may cost you more.

San Joaquin County Aging and Community Services offers a listing of home health and home care agencies serving San Joaquin County. The Home Health and Home Care Agencies List is a tool developed by the Information and Assistance Program to provide seniors, caregivers and the disabled with resources to meet the growing need for support to individuals who need skilled nursing care at home, or who need help with activities of daily living to remain in their own homes.

To obtain a list, call Information and Assistance toll free at 1 800 510-2020 or 209 468-1104. You may also access the list on our website at www.sjaging.org by clicking the Helpful Resources link.

About IHSS - In-Home Supportive Services

The In-Home Supportive Services (IHSS) program is a federal, state, and locally funded program designed to provide assistance to those eligible aged, blind, and disabled individuals who, without this care, would be unable to remain safely in their own homes. IHSS provides services according to the client's ability to perform daily activities, and can include feeding, bathing, dressing, housekeeping, laundry, shopping, meal preparation and clean up, respiration, bowel & bladder care, moving in and out of bed, rubbing the skin (to prevent skin breakdown), accompaniment to medical appointments, paramedical services, and protective supervision.

IHSS clients are responsible for locating their own chore providers, for hiring and supervising their providers, and for firing the provider if the services are not performed according to the client's specifications. The San Joaquin County Public Authority for IHSS maintains a Registry of individuals available to work as chore providers.

Who qualifies for IHSS?

To be eligible for IHSS, you must be on Medi-Cal, be blind, disabled, or 65 years of age or older, AND be unable to live at home safely without help.

If you are not on Medi-Cal, but think you might be eligible for IHSS, you can still apply. An Eligibility Technician will be assigned to your case and will let you know what documentation is needed so that a Medi-Cal determination can be made. If the determination finds that you are eligible for Medi-Cal, the next step in the application process is a home visit from an IHSS Social Worker.

IHSS Social Workers determine if you qualify for IHSS by assessing your functional need for specific services, and by identifying the amount of time to be allotted for the performance of services. Depending on the amount of your monthly income, you may be required to pay a share of cost for these services.

How to apply for IHSS

There are several ways to apply for IHSS. You can call San Joaquin County Aging and Community Services at: 1 800 510-2020 or 209 468-1104 or visit the website at <http://www.sjaging.org/>

Go to the:

'IHSS On-Line Referral Link'.

Here is Page 1 – The Instructions Please print the Instructions for your reference.

Page 2 – The Service Referral and Followup Summary

Click the 2nd Icon on the Left Side of the Page.

Use the Instructions to Complete Page 2.

Protecting Elderly and Dependent Adults

Protecting elderly, and dependent adults is increasingly challenging as our elderly population grows rapidly and many are being cared for in their own homes. Substantial numbers of elderly and disabled adults are being cared for by their adult children and spouses, which at times creates challenges for all family members.

Elder abuse is not a new problem. However, conditions in our society now encourage a closer examination of this problem.

Adult Protective Services (APS) program is the first defense to protecting our Elderly and Dependent Adults.

DEFINITIONS: (As Defined by Adult Protective Services) (APS)

Elderly: Persons 65 years of age or older.

Dependent Adults: Persons 18-64 who have physical or mental limitations which restrict their ability to carry out normal activities or to protect their rights. **For individuals under 18 years of age, Child Protective Services is the agency to contact.*

Abuse: Physical abuse, neglect, self-neglect, financial abuse, abandonment, isolation, abduction, or other treatment resulting in physical harm, mental suffering, or deprivation by a care custodian or other person of influence.

TYPES OF ABUSE:

Abandonment: Desertion or willful forsaking of an elder or dependent adult by anyone having care or custody, under circumstances in which a reasonable person would continue to provide care and custody.

Active Neglect: Intentional failure to fulfill care giving obligations; infliction of physical or emotional stress or injury; abandonment; denial of food, medication, personal hygiene, etc.

Material/Financial Abuse: Illegally or unethically exploiting by using funds, property, or other assets of an older person for personal gain, etc.

Passive Neglect: Unintentional failure to fulfill a care taking obligation; infliction of distress without conscious or willful intent, etc.

Physical Abuse: Infliction of physical pain or injury; continual deprivation of food or water; sexual assault / battery, or rape; confinement; the use of physical or chemical restraint (over or under medicating).

Psychological Abuse: Infliction of mental anguish by demanding, name-calling, insulting, ignoring, humiliating, frightening, threatening, isolating, etc.

Self-neglect: Not providing one's self with adequate food, clothing, shelter, medication or medical care, and/or **not** allowing others to assist with the provision of such necessities.

**For further information and referrals of abuse contact:
San Joaquin County Adult Protective Services at
209 468-3780 or 1 888 800-4800.**

Reporting Abuse and Neglect in Nursing Facilities

The **San Joaquin County Ombudsman** investigates reports of abuse and neglect in skilled nursing and residential care facilities. To make a report, call the Ombudsman Hotline at 209 468-3785.
24 Hour Crisis Line, 800 231-4024.

For listings of skilled nursing and residential care facilities in San Joaquin County, call Information and Assistance at 1 209 468-1104. You may also visit www.sjaging.org, and click on the link Helpful Resources, to access the listings.

Protecting Your Wishes and Resources

For most of us, there comes a time in our lives that we must rely on someone else to carry out our wishes regarding our health and/or property. The most important thing to ensuring that your wishes are carried out is to have them in writing and designate who you want to be your representative.

It is also important to have your wishes stated in an acceptable format prior to any concern or evidence of incompetence. If there is evidence that the statements were made at a time of questionable competency, then the wishes can be subjected to questioning and validity.

If there is any evidence that the document or will was written under undue influence, a judge could also override the wishes stated. There are different avenues to express your wishes regarding your health or property.

WILLS: A will is simply a document which specifies how you wish to have your assets distributed after you die; and designates who will carry out your wishes. Options to preparing a will:

Printed Will: A formal will prepared by an attorney. The advantage to this type of will is having a legal authority review it and ensure it is inclusive and follows the recommended legal format.

California Statutory Will: is a guide created by The California State Bar Association, available in most stationary stores, that allows you to express your wishes without the help of an attorney.

Handwritten or Holographic Will: This is a completely handwritten will that is properly dated and signed. It does not require a lawyer or witnesses; however a witness is advisable if there is a question of competency. The handwritten will supersedes any printed will as long as it has been executed correctly.

HEALTH CARE: The State of California Attorney General's Office keeps an Advance Health Care Directive Registry that stores AHCDs, which allow a person to indicate to their loved ones and medical providers their medical treatment preferences if they cannot speak or make decisions for themselves. The AHCD may also designate someone else to make decisions regarding medical treatment. AHCDs and related information can be provided upon request to the registrant's health care provider, public guardian or legal representative. The Attorney General's Office does charge a fee for storing the AHCD.

The form has 4 parts:

Power of Attorney for Health Care: This lets you name another individual as an agent to make health care decisions for you if you become incapable of making your own decisions or if you want someone else to make those decisions for you now even though you are still capable.

Instructions for Health Care: This part lets you give specific instructions about any aspect of your health care, whether or not you appoint an agent.

Donation of Organ at Death: This part lets you express an intention to donate your bodily organs and tissues following your death.

Primary Physician: This part lets you designate a physician to have primary responsibility for your health care.

After completing the form, sign and date the form. The form must be signed by two qualified witnesses or acknowledged before a notary public. A signed copy should be given to your physician and any other health care providers you may have, to any health care institution at which you are receiving care, and to any health care agents you have named. You should talk to the person you have named as agent to make sure that he or she understands your wishes and is willing to take the responsibility. You have the right to revoke a directive at anytime.

*If you are a patient in a skilled nursing facility, the patient advocate or Ombudsman must sign the CAHCD as a witness required by Section 4675 of the Probate Code.

ADDITIONAL INFORMATION REGARDING OTHERS LEGALLY REPRESENTING YOU:

It is always best to ensure that when you sign any form giving a person the right to act on your behalf, you clearly understand what right that gives them, and it is someone you trust to act in your best interest.

Living Will: also known as an Advanced Health Care Directive (SEE ABOVE) is a document that allows a person to explain in writing which medical treatment he or she does or does not want during a terminal illness.

Power of Attorney (POA): is a document signed and dated by you, which gives someone the legal right to act on your behalf. Generally these are used when a person needs assistance to manage their financial transactions. There are generally two types:

Health Care: SEE ABOVE.

Financial: Allows an assigned individual to act on your behalf for all financial matters.

Guardianship: is also referred to as conservatorship. SEE BELOW.

Conservatorship: This is court authorization of a representative to have the control to make decisions on behalf of the individual conserved. There are two types:

Laterman-Petris-Short Act (LPS) Conservatorship: provides a legal framework for the delivery of services to an individual's psychiatric treatment but are unwilling or unable to accept it. A representative is appointed, either a person known to the individual or a public conservator. The conservatorship may be granted over the person, or person and estate, and must be reviewed every year.

Probate Conservatorship: This is designed to help those who are unable to provide for their own basic needs (food, clothing and shelter) but who do not require a locked facility. This allows an appointed representative to conduct business on behalf of the person to ensure their basic needs are met so they can maintain living in the community.



\$AIF

Seniors Against Investment Fraud

The Seniors Against Investment Fraud (SAIF) Program is a statewide outreach campaign under the California Department of Corporations. The primary purpose of SAIF is to alert and educate Californians over the age of 50 about investment and telemarketing fraud crimes and how to avoid being victimized by scam artists.

Contact: Olivia Briesmeister at 209 468-2208
Email: obriesmeister@sjgov.org

Putting Your Affairs In Order

Location of Will _____

Executor _____

Attorney _____

Financial Power of Attorney _____

Health Care Power of Attorney _____

Health Insurance Policies _____

Life Insurance Policies _____

Location of Other Policies _____

Bank Accounts _____

Safe Deposit Box-Where _____

No. _____

Stocks, Bonds, CD's, Annuities _____

Real Estate Owned _____

Location of Deeds _____

Social Security Number _____

Spouse _____

Funeral Plans _____

Burial Plots _____

Other Important Information _____

Signature _____

Address _____

Phone Number _____

Date Compiled _____

Agencies and Programs

ALS Resources

Forbes Norris MDA/ALS Research Center Phone: 415 600-3604
2324 Sacramento St Ste 111 Fax: 415 673-5184
San Francisco, CA 94115 Email: alscenter@sutterhealth.org
Website: <http://www.cpmc.org/services/als/>

Office Hours:

Eligibility Requirements:

Fees:

ALS is commonly referred to as Lou Gehrigs disease and the abbreviation represents Amyotrophic Lateral Sclerosis.

“The Forbes Norris MDA/ALS Research and Treatment Center has been at the forefront of neuromuscular disease research for over 25 years. The dedicated and experienced team of experts at the Forbes Norris Center coordinates their efforts between patient care in our clinic, research studies, and creating a multifaceted resource for patients with ALS.” From the Website listed above.

A Place Called Home Phone: 800 565-8807
2401 E Orangeburg Ave Ste 675-147 Phone: 209 241-6788
Modesto, CA 95355 Fax: 209 838-1783
Website: <http://aplacecalled-home.com>
Email: diane@aplacecalled-home.com

Office Hours: 24 / 7

Eligibility Requirements: None

Fees: None

A FREE eldercare referral service. Will help clients find an assisted living community that suits their needs.

A Place for Mom Phone: 866 378-6029
6267 Puerto Dr Fax: 916 354-0787
Rancho Murieta, CA 95683 Email: cindy@aplaceformom.com
Website: www.aplaceformom.com

Office Hours: M-F 8:00am-5:30pm

Eligibility Requirements: None.

Fees: Free Elderly Service

And Weekends, some Nights
with Appointments.

A free referral service helping families find nursing homes, assisted living, Alzheimer's care, retirement communities, and home care. Experienced Eldercare Advisors have assisted thousands of families with the difficult task of selecting eldercare.

A Senior Solution **Phone: 866 227-9676**
7485 Rush River Dr, Ste 710-281 **Fax: 866 227-9676**
Sacramento, CA 95831 **Website: www.aseniorsolution.com**

Office Hours: 24 / 7
Eligibility Requirements: None
Fees: None

A referral agency dedicated to helping families find the solution to their Senior Housing, Retirement, And Assisted Board and Care needs.

AARP **Phone: 916 556-3021**
1415 L St, Ste 960 **Julie Bates, Assoc State Director**
Sacramento, CA 95814 **Website: www.aarp.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

AARP is a nonprofit, nonpartisan membership organization for people age 50 and over. Dedicated to enhancing quality of life for the aging, AARP offers a wide array of information, advocacy and services.

AARP Driver Safety Program Training **Phone: 209 477-4237**
Training at O'Connor Woods **Ask for Stan Jacobs**
3400 Wagner Heights Rd **www.aarp.org/families/driver_safety/**
Stockton, CA 95209

What is the Course? The AARP Driver Safety Program (Mature Driver Training) is the nation's first and largest refresher course for drivers age 50 and older that has helped millions of drivers remain safe on today's roads. AARP has offered the course in the classroom for 25 years and now offers the same course online.

Classes are held every other month by the AARP at the O'Connor Woods senior residential community. O'Connor Woods is a not-for-profit senior residential community sponsored by the Dominican Sisters of San Rafael committed to the physical, social and spiritual well-being of its residents.

Ability Access
870 Moffatt Blvd
Manteca, CA 95337

Phone: 209 239-3800
Fax: 209 239-3844
Website: www.myport-a-lift.com/

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: Vary

Company installs and sells lift chairs, stair lifts, wheel chair lifts, electric scooters, disability van conversions, walkers, wheelchairs, electric wheel chairs, and has the Port-a-lift that will lift a person from wheelchair to bed and wheelchair to bath. Client must contact their own insurance first to see if any portion of the purchase might be covered.

Able Data
8630 Fenton Street, Suite 930
Silver Spring, MD 20910

Phone: 800 227-0216
Fax: 301 608-8958
Website: www.abledata.com

Office Hours: M-F 8:00am-5:30pm EST
Eligibility Requirements: None.
Fees: Small fee for different services.

ABLEDATA provides objective information about assistive technology products and rehabilitation equipment available from domestic and international sources. Although ABLEDATA does not sell any products, the organization can help you locate the companies that do.

Adult Protective Services (APS)
102 S. San Joaquin Street;
or PO Box 201056
Stockton, CA 95201

Phone: 1 209 468-3780
Phone: 1 888 800-4800
Fax: 209 932-2641
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: An individual must meet one of the following criteria: 1) 65 years or older. 2) Persons 18 to 64 who have physical or mental limitations which restrict their ability to carry out normal activities or to protect their rights.
Fees: None.

A program of San Joaquin County Aging and Community Services Division, provides activities, resources, and support by social services staff, to prevent or remedy danger to dependent adults and seniors who are unable to protect their own interests. Services are provided only upon permission of the client. Types of abuse include: Physical,

financial, mental suffering, fear, neglect by caretakers, self-neglect, abandonment, mental incompetence, lack of necessary food, clothing, shelter; inability to take advantage of benefits available to them. APS Staff work with law enforcement, mental health, and many other agencies and resources throughout this county.

Aging Services of California
1315 "I" Street, Suite 100
Sacramento, CA 95814

Phone: 916 392-5111
Fax: 916 428-4250
Website: www.aging.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides advocacy and assistance to older adults and their caregivers in the area of housing. Includes information on affordable housing, and residential and skilled nursing facilities.

Alano Club
1812 Mt. Diablo Ave
Stockton, CA 95203

Phone: 209 463-2855
Fax:

Office Hours: S-TH 6:00am-8:00pm; F, 6:00am-11:00pm; Sat 6:00am-12:00 Midnight
Eligibility Requirements: Membership who desire to be sober.
Fees: 7.00 monthly membership fee.

Provides a social club for recovering alcoholics and their families.

Alcohol Recovery Center
914 N Center St
Stockton, CA 95202

Phone: 209 464-7627
Fax: 209 466-7627

Office Hours: M-Th 9:00am-6:00pm; F 8:00am-4:00pm
Eligibility Requirements: Must be court-ordered to participate or be referred by the Department of Motor Vehicles (DMV).
Fees: 130.00 Intake

Provides classes for individuals convicted of a DUI (Driving Under the Influence).

Alcoholics Anonymous-Delta Central Office
1525 N Eldorado St, Ste 3
Stockton, CA 95204
Website: www.aadelta.org

Phone: 209 464-1594
Fax: 209 464-0529
Email: delta312@sbcglobal.net

Office Hours: T-THU 12:00pm-5:00pm; 1st SAT 12:00pm-5:00pm
Eligibility Requirements: Individuals with the desire to be sober.
Fees: None.

Provides support and assistance to those dealing with alcohol abuse.
Offers structured meetings designed to meet various needs (i.e. women only, men only, etc.), seven days a week between the hours of 7:00am and 8:00pm in Stockton, Lodi, Manteca and Tracy. Call for more information on meeting times and locations.

Alzheimer's Association-Northern California and Northern Nevada **Phone: 800 272-3900**
1060 La Avenida St **Fax:**
Mountain View, CA 94043 **Website: www.alznorcal.org**

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: No Fees

Offers a variety of services to assist families living with Alzheimer's Disease Support groups, medical alert, and a safe return program.

Alzheimer's Aid Society of Northern California **Phone: 209 238-0538**
700 McHenry Avenue #B **Phone: 209 238-0538**
Modesto, CA 95350 **Toll Free: 1 800 540-3340**
Website: www.alzheimersaidsocietync.org
Email: info@alzheimersaidsocietync.org
Corporate Office **Phone: 916 483-2002**
2641 Cottage Way #4
Sacramento, CA 95825

Office Hours: M-F 9:00am-4:00pm Except Holidays
Eligibility Requirements: None.
Fees: None.

Information and referral, seminars, scholarship program, caregiver support groups, latest research, caregiver tips, special events, and resources.

American Cancer Society **Phone: 209 941-2679**
207 E. Alpine Ave **Fax: 209 941-2824**
Stockton, CA 95204 **Website: www.cancer.org**

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Cancer patients and their families.

Fees: None.

Provides a wide array of programs, services and support to individuals living with cancer and their families. Offers cancer-related education, support groups, transportation, information and referral.

American Civil Liberties Union (ACLU) **Phone: 415 621-2488**
39 Drum St. **Fax: 415 255-1478**
San Francisco, CA 94111 **Website: www.aclu.org**

Office Hours: 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

A nonprofit and nonpartisan civil rights and advocacy organization, the ACLU works to extend rights to segments of our population that have traditionally been denied their rights, including Native Americans and other people of color; lesbians, bisexuals, gay, and transgendered people (LBGT); women; mental-health patients; prisoners; people with disabilities; and the poor.

American Diabetes Association **Phone: 888 342-2383**
2720 Gateway Oaks Drive, Ste 110 **Fax:**
Sacramento, CA 95833 **Website: www.diabetes.org**

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides diabetes research, education, information and advocacy, and support groups.

American Hearing Aids **Phone: 209 952-9950**
880 W Benjamin Holt Dr **Website: www.americanhearingaids.biz**
Lincoln Center-South
Stockton, CA 95207

Office Hours: M-F 9:00am-5:00pm; Closed 12:00pm-1:00pm.
Eligibility Requirements: Accepts various insurance plans
Fees: Vary

Offers free hearing tests.* Fresh batteries, complimentary hearing aid service, as well as evening in-home and weekend appointments. *(Not a medical exam. Audiometric test to determine amplification needs only.)

American Heart Association Phone: 209 477-2683
2007 O Street Fax: 916 443-2865
Sacramento, CA 95811 Website: www.americanheart.org
Office Hours: M-F 8:30am-5:00pm; may close 12:00pm-1:00pm.
Eligibility Requirements: None.
Fees: None.

Coordinates fundraising for cardiovascular research, education and community programs; offers information brochures on heart-health topics. Serving San Joaquin, Stanislaus, Tuolumne, Calaveras and Amador counties.

American Kidney Fund Phone: 800 638-8299
6110 Executive Blvd., Ste 1010 Fax: 301 881-0898
Rockville, MD 20852 Website: www.kidneyfund.org

Office Hours: M-TH 9:00am-5:00pm EST, F 9:00pm-3:00pm
Eligibility Requirements: Individuals living with chronic kidney disease and their families; low income individuals with kidney failure.
Fees: None.

The fund is the nations leading health organization serving people with and at risk for kidney disease through direct financial assistance, comprehensive education, and clinical research. The fund provides financial assistance to kidney dialysis patients and offers education to those at risk for and who live with chronic kidney disease.

American Lung Association Lung HelpLine: 800 548-8252
201 Needham Avenue National Website: www.lungusa.org
Modesto, CA 95354 Email: brando@alac.org
California Website:
<http://www.lungusa.org/associations/states/california/>

Office Hours: M-F 9:00am-4:30pm
Eligibility Requirements: None.
Fees: None.

Offers the Freedom From Smoking Program, a 10-session group program led by experts who understand why you smoke. The program uses a positive behavior-change approach that teaches you how to become a nonsmoker for good. Call for more information on dates and times.

American Red Cross
1550 W Fremont St
Stockton, CA 95203
www.sanjoaquincounty.redcross.org

Phone: 209 466-6971
Fax: 209 466-4910
Website:

Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: Victims of disaster; military personnel and dependents.
Fees: Cost vary for instructional courses.

Provides 24-hour emergency assistance to victims of disaster (fires, floods, etc.) which include shelter, food, clothing, first aid, and health services. Assists military personnel and their dependents with emergency communication and reporting services, counseling, financial assistance, information and referral service. Aids veterans in upgrading discharges. Conducts safety programs through training classes in CPR, First Aid, CA Childcare, and ServSafe. Provides health services through health fairs, blood pressure testing and training classes in health services and disasters. Recruits and trains volunteers for service in all programs.

American Society on Aging (ASA)
71 Stevenson St, Ste 1450
San Francisco, CA 94105

Phone: 800 537-9728
Fax:
Website: www.asaging.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None.

ASA is a valuable resource to anyone interested in aging issues. Through constituent groups and numerous special projects ASA carries out its commitment to education, diversity, and quality of life for older adults.

Americans with Disabilities Act (ADA) Phone: 800 514-0301
(voice)

Information and Assistance Website
And Toll Free Number

800 514-0383 (TDD)
Website: www.ada.gov

Office Hours: Website open 24 hours/day
Eligibility Requirements: None.
Fees: Vary.

Provides Information and Assistance on the Americans with Disabilities Act (ADA). Toll free number. Call to obtain answers to

general and technical questions about the ADA and to order technical assistance materials.

Amtrak
735 S. San Joaquin Street
Stockton, CA 95205

Phone: 209 946-0517
800 872-7245
Website: www.amtrak.com

Office Hours: 24 hours a day, 7 days a week.
Eligibility Requirements: None.
Fees: Vary.

Provides nationwide railway services. Amtrak travelers 62 years of age and over receive a 15% discount on the applicable adult rail fare on most Amtrak trains.

Apexcare/Real Care
1803 W. March Ln, Ste N
Stockton, CA 95207

Phone: 209 478-9111
Fax: 209 478-9011
Website: www.apexcare.com

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: Vary.

Offers a variety of services for the elderly and their caregivers. Services include: Care Facility Referrals, In-Home Care Services, Personal Emergency Response Systems, online eldercare directory, and family caregiver training and elder placements.

Arnold Rue Community Center
5758 Lorraine Ave
Stockton, CA 95210

Phone: 209 937-7350
Fax: 209 937-8260

Website: www.stocktongov.com/parks/centers/community.cfm

Office Hours: T-Th 9:00am-8:00pm F 9:00-6:00 Sat 9:00am-5:00pm
Eligibility Requirements: Seniors age 50 and above.
Fees: \$20.50/yr. membership; No Lunch Fees: Donations Accepted.

Offers a variety of programs including dances, exercise, fitness, needlework, book club, tap dancing, special celebrations, cards, dominos, and bowling. Free social and support services are provided to interested seniors who are 50 years of age and over.

AseraCare Hospice
2529 W March Ln, Ste 101
Stockton, CA 95207

Phone: 866 740-7157
Fax: 209 474-8356
Website: www.aseracare.com

Office Hours: 24 Hours, 365 Days Per Year

Eligibility Requirements: For people in the final stages of chronic diseases like emphysema, diabetes, Alzheimers, dementia, heart disease, HIV/AIDS, neuromuscular, kidney, liver disease, cancer and other terminal illnesses.

Fees: Paid for by Medicare, Medical or private insurance. Individuals privately paying for services is rare but accepted.

Hospice professionals manage the entire range of medical, psychological, spiritual and practical challenges that are a part of the end of life process. This can include ordering and handling medical equipment, managing pain, and comfort, processing paperwork, and coordinating volunteers to provide respite and companionship to loved ones and family. Provides coordination with the family's wishes, social work services and spiritual support, including involvement of counselors and clergy from one's church or denominations. Clients are choosing palliative care rather than aggressive curative treatment.

Assistive Technology (AT) Network
1234 H St, Ste 1
Sacramento, CA 95814

Phone: 800 390-2699
Phone: 916 325-1690
Fax: 916 325-1699
Website: www.atnet.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

The AT Network , a project of the California Foundation for Independent Living Centers, is a statewide, non-profit organization dedicated to increasing the use of assistive technology devices and services for people with disabilities. The AT Networks mission is to help increase independence, improve productivity and enhance the quality of life for all Californians through advocacy, information and referral, and training.

Beth Haven
1010 2nd St
Ripon, CA 95366

Phone: 209 599-1593

Website: www.bethanyripon.org

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Seniors or disabled with functional impairments.

Fees: Private 35.00 / day Attention: Kathie; Call any time.

Provides a licensed, community-based Adult Day Care program with services for seniors who are unable to function independently in their

homes. Offers recreational and social activities. Program are is designed to improve the quality of life for eligible seniors.

Better Business Bureau
11 S. San Joaquin Street, Ste 803
Stockton, CA 95202

Phone: 209 948-4880
Fax: 209 465-6302
Website: www.midcalbbb.org

Office Hours: M-F 9:00am-4:00pm
Eligibility Requirements: None.
Fees: None.

Investigates complaints against businesses for possible fraudulent business procedures, and issues warnings of irregular advertising and business practices. Provides arbitration between consumers and businesses.

Better Hearing Center - Ken Norton, AuD
1231 W. Robinhood Drive, Ste A-2
Stockton, CA 95207

Phone: 209 957-1744
Fax: 209 957-1147
Website: www.betterhearingcenter.com

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: Free consultation; fees vary depending upon service.

Dr. Norton offers diagnostic audiological services and hearing aids.

<p>Board and Care Homes / List A current list will be mailed to you upon request! Or Download the latest List at: www.sjaging.org/helpful_resources/helpful_resources.htm</p>	<p>Please Call 209 468-1104</p>
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Boggs Tract Community Center
533 Los Angeles Ave
Stockton, CA 95203

Phone: 209 468-3978
Fax: 209 953-7312
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Community Center Open to All
Fees: No Lunch Fees: Donations Accepted.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Brown Bag Program
704 Industrial Park Drive
Manteca, CA 95337

Phone: 209 239-2091

Website: <http://localfoodbank.org/>

Office Hours: M-F 8:00am-3:30pm
Eligibility Requirements: Must be a senior 60 years or over.
Fees: None.

Coordinated through the Second Harvest Food Bank of San Joaquin and Stanislaus Counties, distributes food donated by local farmers, canneries, businesses and industries in San Joaquin County and Stanislaus County twice a month at various locations throughout the county.

Building Blocks
701 N Stockton St
Lodi, CA 95240

Phone: 209 334-3225
Cell: 209 747-1219

Office Hours: Variable Hours
Eligibility Requirements: Needs a Valid ID (California Drivers License)
Fees: None

Provides emergency food, 1 bag per week. Has furniture and clothing. Distributes food the 2nd and 4th Saturday of each month at 9:00am. Client must bring valid ID. Also will provide 1 bag of food per week. Distributes furniture and clothing.

Calaveras Transit
750 Industrial Way
P.O. Box 1385
San Andreas, CA 95249

Phone: 209 754-4450

Website: <http://calaverastransit.com/>

Office Hours: M-F 6:00am-5:00pm
Eligibility Requirements: None
Fees: Vary

Provides bus transportation for Clements, Lockeford, Victor, and Lodi, California via Route 6 from San Andreas. All buses are ADA compliant, please contact bus company or visit website for further information.

California Children's Services (CCS)
420 S Wilson Way
Stockton, CA 95205

Phone: 209 953-3600
Fax: 209 953-3632

Website: www.dhs.ca.gov/pcfh/cms/ccs/

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be #1 medically eligible, #2 residentially eligible, and #3 financially eligible.
Fees: There may be an assessment fee.

California Children's Services (CCS) is a statewide program that treats children with certain physical limitations and chronic health conditions or diseases. CCS can authorize and pay for specific medical services and equipment provided by CCS-approved specialists. The California Department of Health Services manages the CCS program. Larger counties operate their own CCS programs, while smaller counties share the operation of their program with state CCS regional offices in Sacramento, San Francisco, and Los Angeles. The program is funded with state, county, and federal tax monies, along with some fees paid by parents.

California Department of Corrections and Rehabilitation, Juvenile Justice Division- Foster Grandparent Program
7650 Newcastle Road; PO Box 213004
Stockton, CA 95213
Phone: 209 944-6174
Fax: 209 944-6100
Email: mpadilla@cdcr.ca.gov

Office Hours: M-F 8:00am-4:00pm
Eligibility Requirements: Seniors age 60 or over.
Fees: None.

Provides employment for seniors 60 and over and with limited income to work with neglected and deprived delinquent youths who lack close personal relationships with adults. Foster Grandparents are paid a non-declarable stipend and receive a free meal and travel allowance for each work day.

California Department of Health Services
714 P St, Room 1253
Sacramento, CA 95814
Phone: 916 445-4171
Fax:
Website: www.dhs.ca.gov

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None.

If you have a complaint about a health care organization, you can contact the Department of Health Services (DHS) for assistance.

California Department of Veterans Affairs
1227 O Street
Sacramento, CA 95814
Phone: 800 952-5626
TDD: 800 324-5966
Website: <http://www.cdva.ca.gov/>
(See Also: San Joaquin County Department of Veterans Affairs)

California Hospice Foundation
3841 North Freeway Blvd., #225
Sacramento, CA 95834

Phone: 916 925-3770
Fax: 916 925-3780
Website: www.calhospice.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Provide information regarding hospice services, including Medicare and Medi-Cal coverage, hospice eligibility and referrals to local hospice programs.

California Indian Legal Services (CILS)
3814 Auburn Blvd Ste 72
Sacramento, CA 96932

Phone: 916 978-0960
Fax:
Website: www.calindian.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Must be below poverty guidelines
Fees: None.

CILS provides free legal services on Federal Indian Law issues to low-income Indians in California, and referrals and other resources to all Indians in California. CILS also provides legal services to California Tribes and Tribal Organization.

California Kidney Cancer Foundation
2100 Webster Street, Ste 326
San Francisco, CA 94115

Phone: 415 885-8600
510 535-8045
Website: www.ckcc.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Must be a Stage IV kidney cancer patient for treatment services.
Fees: Accepts Medi-Cal, private insurance and private pay with a sliding scale offered.

Provides treatment services to individuals with advanced kidney cancer. Also provides general information, education, and resources related to kidney cancer.

California Kinship Navigator Program
Website: cakinship.org

Phone: 800 546-0047
Lines open M-F 9:00am – 7:00pm

Office Hours: Phone Lines Open 9:00am – 7:00pm
Eligibility Requirements: Designed for relative caregivers.
Fees: Free referrals, resources, support.

The California Kinship Navigator Program helps relative caregivers with local referrals and personalized support so families can stay together. Helps kinship relatives navigate complex social service systems.

California Lifeline Telephone Service **English: 866 272-0349**
Note Contact the Local Phone Company **Spanish: 866 272-0350**
of your Choice. **TTY: 866-272-0358**
Website: www.californialifeline.com

Office Hours: 8 am-7 pm M-F

Eligibility Requirements: You can qualify for California LifeLine Telephone Service if you or another person in your household is enrolled in any one of the following public-assistance programs:

- Medicaid/Medi-Cal
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
- Healthy Families Category A
- National School Lunch's FREE Lunch Program (NSL)
- Tribal TANF
- Bureau of Indian Affairs General Assistance
- Women, Infant and Children Program (WIC)
- Head Start Income Eligible (Tribal Only)
- Temporary Assistance for Needy Families (TANF)

Fees: California LifeLine provides discounted basic telephone (landline) services to eligible California households to assist in basic telephone communication.
Contact your local telephone company for information.

California Nursing Home Search **Phone: 510 238-1040**
1438 Webster St, STE 400 **Fax: 510 238-1388**
Oakland, CA 94612 **Website: www.calnhs.org**

Office Hours: 8:30am-5:00pm
Eligibility Requirements: None.
Fees: None.

CalNHS.org helps consumers, family members, and patient advocates find quality nursing homes, home health care agencies, hospices, and other long term care providers in California. A free service of the California HealthCare Foundation, CalNHS.org provides objective quality evaluations and details about the range of services offered, including: quality of care ratings, provider location and service area,

facility size and number of patients, types of services provided and conditions treated, nurse staffing levels, complaints or citations against the provider, and cost and types of payment and insurance accepted.

California Relay Services for the Hearing Impaired

Phone: TDD/TTY to Voice 1 800 735-2929

Website: www.ddtp.org/california_relay_service/

Office Hours: 24 / 7

Eligibility Requirements: For deaf, hard of hearing, or speech-disabled.

Fees: None.

California Relay Service (CRS) provides specially-trained operators to relay telephone conversations back and forth between people who are deaf, hard of hearing, or speech-disabled and all those they wish to communicate with by telephone. This CRS page offers useful information about the availability of relay services, the new 711 Choice option, and relay providers

California Rural Legal Assistance

145 E Weber Ave

Stockton, CA 95202

Phone: 209 946-0605

Fax:

Website: www.crla.org

Office Hours: M,T,TH,F 9:00am-11:00am; 1:00pm-4:00pm; Sat 1:00pm-4:00pm; Closed Wed

Eligibility Requirements: Below poverty level

Fees: None

Provides legal services for San Joaquin County seniors 60 or older, gang prevention programs, DVI/family services, child development and child day care, and Latino health services.

California Smokers' Helpline

9500 Gimán Dr. Dept. 0905

La Joya, CA 92093

Phone: 800 662-8887

Fax: 858 300-1099

Website: www.nobutts.org

Office Hours: M-F 7:00am-9:00pm; SAT 9:00am-1:00pm

Eligibility Requirements: None.

Fees: None.

The California Smokers' Helpline is a telephone program that can help you quit smoking. Helpline services are free, funded by the California Department of Health. When you call, a friendly staff person will offer a choice of services: self-help materials, a referral list of other programs, and one-on-one counseling over the phone.

California Telephone Access Program(CTAP)Phone: 800 806-1191

PO Box 30310

Fax: 800 889-3974

Stockton, CA 95213

Website: www.ddtp.org

Office Hours: M-F 7:00am-6:00pm Sat 9:00-4:00

Eligibility Requirements: Must live in the state of California, must have residential phone service. Application requires doctor's signature.

Fees: None.

For individuals with hearing, speech, vision, cognitive, or motion impairments that limit their use of the telephone, provides specialized telecommunications equipment on loan at no additional charge in partnership with your local telephone company.

CalVet Loans

1227 O Street

Sacramento, CA 95814

Phone: 866 653-2510

Fax: (916) 651-9085

Email: Sacramento@cdva.ca.gov

Website: www.cdva.ca.gov/CalVetLoans/Default.aspx

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None

Fees: None.

The California Department of Veterans Affairs and its CalVet Home Loan program is committed to helping veterans and active duty personnel attain the American Dream of home ownership and while we currently don't have the legal authority to refinance homeowners who are in difficult situations, we are exploring possible legislative solutions.

CASE Partnership (Communities Against Senior Exploitation)

222 E. Weber Ave, 4th Floor Room 229 Stockton, CA

Website: www.sjgov.org/DA/main.asp?Ink=misc/CASE_Fraud

Phone: 866 653-2510

Fax: 209 465-0371

Email: da.info@sjcda.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None

Fees: None.

Elder Fraud Line 209 468-2488 Victim Witness Line 209 468-2500

The CASE program provides critical information necessary to keep senior citizens from becoming victims of fraud and abuse. This is accomplished by a partnership between the San Joaquin County District Attorney's Office and organizations which provide services to senior citizens.

Catholic Charities

1106 N. El Dorado Street

Phone: 209 444-5900

Fax: 209 444-5933

Stockton, CA 95202

Website: www.ccstockton.net

Office Hours: M-F 8:30am-4:30pm

Eligibility Requirements: Seniors age 60 and above.

Fees: Donations accepted; fees vary according to program

Catholic Charities offers housekeeping, personal care, respite care, minor home repairs, durable medical equipment. Children (18 or younger) and pregnant mothers can get assistance with Medi-Cal and Health Kids and Families insurance enrollment. Immigrants and refugees can receive case management, updated information on immigrant policies, and supportive counseling when dealing with filing naturalization/citizenship, and green card renewal/replacement applications. Immigrant women and children receive services under the provisions of the Violence Against Women Act. Social Ministry helps organize social justice ministries in parishes within the Diocese of Stockton. In addition, Catholic Charities contracts for the the Multipurpose Senior Services Program (MSSP).

Centers for Medicare & Medicaid Services Phone: 877-267-2323
7500 Security Boulevard TTY Toll-Free: 866-226-1819
Baltimore, MD 21244 Website: www.cms.hhs.gov

Office Hours: 24 hours a day, 7 days a week.

Eligibility Requirements: None.

Fees: None.

CMS' Mission: To ensure effective, up-to-date health care coverage and to promote quality care for beneficiaries. CMS' VISION: To achieve a transformed and modernized health care system. CMS will accomplish our mission by continuing to transform and modernize America's health care system. Website provides many links to assist professional's and the consumer with Medicare, Medicaid and other consumer issues.

Central Valley Low-Income Housing Corp. Phone: 209 472-7200
2431 W March Ln Ste 3 Fax: 209 954-9548
Stockton, CA 95207 Website: cvlhc@sbcglobal.net

Office Hours: M-F 9:00am – 5:00pm.

Eligibility Requirements: Shelter Plus Care program: must be homeless, disabled (mental or physical) and receiving case management services. Supportive Housing program: must be homeless with a child. All household member must be alcohol and drug-free.

Fees: Subsidized Rent.

Has two types of programs for housing:
Supportive Housing Program
Shelter Plus Program

Contact Central Valley Low-Income Housing for Information.

Child Abuse Prevention Council (CAPC) **Phone: 209 464-4524**
PO Box 1257-540 N. California St **Fax: 209 464-2272**
Stockton, CA 95201 **Website: www.nochildabuse.org**

Office Hours: Mon-Sat 8:30-5:00 Childcare 7:30am-8:30pm
Eligibility Requirements: None
Fees: None

An agency dedicated to preventing child abuse, ensuring safety, education and treatment for abused/neglected children and abusive and at-risk parents. The CAPC collaborates with other local agencies and organizations to meet the needs of children and families who are at-risk of abuse and neglect.

Children of Aging Parents **Phone: 800 227-7294**
PO Box 167 **Fax: 215 355-6824**
Richboro, PA 18954 **Website: www.caps4caregivers.org**

Office Hours: 24 hours, 7 days-Voicemail
Eligibility Requirements: All caregivers.
Fees: None.

Provides support groups, publications, educational outreach and emotional support. Assists caregivers of the elderly or chronically ill with reliable information, referrals and support, and heightens public awareness that the health of the family caregiver is essential to ensure quality care of the elderly.

Child Protective Services (CPS) **Phone: 1 468-1333**
102 S San Joaquin St **(Emergency 24/7 Hotline)**
PO Box 201056 **Phone: 1 468-1330**
Stockton, CA 95202 **(Daytime Phone)**
Website: www.sjgov.org/hsa/ **Fax: 209 468-1108**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Age 0-18 years
Fees: None.

In an effort to assure that San Joaquin County's children experience a safe, healthy and nurturing family environment, the Children's Services Division works to:

- Protect and care for children who have been abused or neglected.
- Strengthen and preserve families whose children are in danger of abuse or neglect.
- Find permanent homes for children who cannot be returned to their families.
- Support the work of foster parents and other substitute caregivers.
- Provide leadership in planning, collaborating and integrating culturally-appropriate services for children and families.
- Provides reunification services for families who have lost custody due to abuse and neglect issues.

City of Lodi
221 W Pine Street
Lodi, CA 95240

Phone: 209 333-6800
Fax:
Website: www.lodi.gov

Office Hours: M-F 8:00am-5:00pm,
Eligibility Requirements: None.
Fees: Vary.

The above number will give the user a source of contact to many of the government entities for the City of Lodi including the Office of the City Clerk. The address listed is to the City Hall which is centrally located in downtown Lodi and serves as a referral point for other government agencies within the City of Lodi.

City of Lodi Public Library
201 W Locust St
Lodi, CA 95240

Phone: 209 333-5566
Fax: 209 367-5944
Website: www.lodi.gov/library

Office Hours: M-W 10:00am-9:00pm, TH 10:00am-9:00pm, Closed F,
Sat 10:00am-6:00pm, Sun 1:00pm-5:00pm
Eligibility Requirements: None.
Fees: None.

Provides books, magazines, newspapers, recordings and other materials for study and enjoyment. Large print materials available. Has Information Center serving those in person and by phone. Offers pickup and delivery for shut-ins by Friends of the Library. Library building is barrier-free to allow easy access for elderly and handicapped.

City of Manteca
1001 W Center St

Phone: 209 239-8400
Fax:

Manteca, CA 95337

Website: www.mantecagov.com

Office Hours: M-F 7:30am-5:30pm (Closed every other Friday)

Eligibility Requirements:

Fees:

City Offices

City of Stockton Housing Department

Phone: 209 937-8539

425 N. El Dorado Street, 3rd Floor

Fax: 209 937-5099

Stockton, CA 95202

Website: www.stocktongov.com/housing

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Low and very low income individuals or families. The property must be located within the Stockton city limits.

Fees: None.

The City of Stockton offers two types of programs:

1. EMERGENCY REPAIR PROGRAM

The program provides one-time emergency repair assistance loan to low-income property owners up to a maximum of \$10,000.

2. OWNER-OCCUPIED HOUSING REPAIR LOAN PROGRAM

Program can provide financial assistance to low-income homeowners for repairs to their home to meet the current building codes. Both programs provide low interest loans.

(Note: Please See the City of Stockton Website or call at the phone listed for further information and availability of either program.)

City of Stockton Parks and

Phone: 209 937-8206

Recreation Department

Fax: 209 937-8260

6 E. Lindsey Street

Website: www.stockton.gov.com

Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: Fees for membership and lunches vary. Call for more information.

Operates community centers which offer a variety of recreational activities for all age groups, as well as senior programs. The community centers offer programs for seniors which include hot lunches, exercise, games, arts and crafts, workshops, blood pressure clinics and more. Centers include Oak Park Sr. Center, plus Arnold Rue, Stribly, McKinley, and Van Buskirk Community Centers.

Clearpoint Credit Counseling Solutions **Phone: 209 956-1170**
2291 W. March Ln, Ste A-110 **800 750-2227**
Stockton, CA 95207 **Fax: 209 956-1178**
(Housing Delinquency Counseling) **Phone: 877 422-9041**
Website: www.ClearPoint.org

Office Hours: M-W&TH-F 8:00am-5:00pm; T 8:00am-7:00pm, 3rd Sat
8:00am-4:30pm
Eligibility Requirements: None
Fees: Free counseling; fees vary for other services.

Provides budget and debt counseling, credit report review, housing
default and foreclosure counseling, reverse mortgage counseling, and
identity theft resolution. Educational Programs include: Financial
Firsts, Get Checking, Identity Theft, and First-Time Homebuyers.

Clients' Rights Advocate *See .. Office of Clients' Rights Advocacy*

Commodity Food Program **Phone: 209 468-8066**
2736 Teepee Drive **Fax:**
Stockton, CA 95205 **Website: www.sjaging.org**

Office Hours: Third Thursday of each month; hours vary by location.
Eligibility Requirements: Low-income residents of San Joaquin County.
Fees: None.

The Commodity Food Program delivers over 9 million pounds of
USDA, FEMA, and donated food to 14 community agencies that, in
turn, distribute the food to needy individuals and families.

Community Center For The Blind **Phone: 209 466-3836**
130 W. Flora Street **Fax: 209 466-5692**
Stockton, CA 95202 **Website:**
www.communitycenterfortheblind.org

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: Blind/visually impaired.
Fees: None.

Provides programs and services for blind and visually impaired
persons residing in San Joaquin County. Services include:
Information and Referral, Support Groups, Braille Instruction, Daily
Living Skills, Adaptive Computer Training, Orientation and Mobility,

Aids and Appliances, Leisure Skills Program, Weaving, Ceramics, and Arts and Crafts.

Community Hospice, Inc.
4368 Spyres Way
Modesto, CA 95356-9259

Phone: 209 578-6300
Toll Free: 866 645-4567
Website: www.hospiceheart.org

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Terminal prognosis of 6 months or less if the disease follows a normal and expected course.-Choosing palliative care (i.e. symptom control, declines interventions that alters the course of the terminal diagnosis).-Community Hospice receives medical documentation to support the terminal diagnosis.-Note: The attending physician will need to certify the patient as terminally ill and follow the patient in hospice care. CHI Medical Directors may be willing to become attending if the patient/family/current attending or the patient requests this. Note: Serves San Joaquin County from the communities of French Camp and south. (Does not serve Stockton, Lodi, or Lockeford, etc.)

Fees: Medicare, Medi-Cal and private insurance accepted. Terminally ill accepted regardless of ability to pay.

The mission of Community Hospice is to provide compassionate and quality care, education and support to terminally ill patients and their families, regardless of ability to pay.

Community Medical Centers, Inc. - Phone: 209 944-4700
Channel Medical Center 209 751-1900 (health education)
701 E. Channel Street Fax: 209 944-4795
Stockton, CA 95202 Website: www.communitymedicalcenters.org

Office Hours: M-TH 8:00am-8:00pm, F 8:00am-6:00pm, SAT 8:00am-4:30pm

Eligibility Requirements: None.

Fees: Sliding scale. Medi-Cal and private insurance accepted.

Offers medical care for people of all ages. Services offered: Clinical Lab, Internal Medicine, Family Practice, Health Education, Nutritional Counseling, OB/GYN, Perinatal, Pharmacy, Radiology/X-Ray, and HIV Testing and treatment.

Community Medical Centers, Inc. - Phone: 209 751-5200
Hammer Ln 209 751-1900 (health education)
1721 E. Hammer Ln, Ste A Fax: 209 751-5252
Stockton, CA 95210 Website:
www.communitymedicalcenters.org

Office Hours: M-Th 8:00am-6:00pm, Fri 8:00am-6:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, Above.

Community Medical Centers, Inc. - Phone: 209 933-7232
King Family Health Center Fax: 209 466-6527
2460 E. Lafayette St Website: www.communitymedicalcenters.org
Stockton, CA 95205

Office Hours: T 8:00am-5:00pm, W 1:00pm-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, Above.

Community Medical Centers, Inc. - Phone: 209 331-8019
Lodi-Lawrence School Fax: 209 331-8018
721 Calaveras St. Website: www.communitymedicalcenters.org
Lodi, CA 95240

Office Hours: M-TH 8:00am-5:00pm, W 8:00am-12:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, Above.

Community Medical Centers, Inc. - Phone: 209 370-1700
Lodi-Woodbridge Medical Group Fax: 209 370-1737
2401 W. Turner Road, Ste 450
Lodi, CA 95242 Website: www.communitymedicalcenters.org

Office Hours: M-TH 8:00am-8:00pm, F 8:00am-6:00pm, SAT 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, Above.

Community Medical Centers, Inc. - Phone: 209 751-1900
Mariposa Clinic Fax: 209 751-1950
2003 E. Mariposa Rd.
Stockton, CA 95205 Website: www.communitymedicalcenters.org

Office Hours: M-F 1:00pm-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, Above.

Community Medical Centers, Inc. - Phone: 209 820-1500
Tracy Family Practice Fax: 209 820-1525
730 North Central Ave. Tracy, CA 95376
Website: www.communitymedicalcenters.org

Office Hours: M-TH 8:00am-8:00pm, F 8:00am-6:00pm, SAT 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Please see Services Offered under Channel Medical Center, Above.

Community Partnership for Families Phone: 209 444-5555
of San Joaquin-CUFF Family Resource Center
2044 Fair Street Fax: 209 444-5500
Stockton, CA 95206 Website: www.cpsfsj.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Community Partnership for Families of San Joaquin provides an array of programs and referrals that include the following: school-age tutoring, early childhood development, GED classes, economic development, youth activities, family support services, counseling referrals, women's services, gang prevention, and many others.

Community Partnership for Families Phone: 209 373-2484
of San Joaquin-Diamond Cove II Center Fax: 209 473-2814
5506 Tam O'Shanter Drive Website: www.cpsfsj.org
Stockton, CA 95210

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Please See Description for Cuff Family Resource Center Above.

Community Partnership for Families Phone: 209 339-1183
of San Joaquin-Lodi Center Fax: 209 339-1182

**631 E. Oak Street
Lodi, CA 95240**

Website: www.cpsfj.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Please See Description for Cuff Family Resource Center Above.

Community Partnership for Families of San Joaquin-West Lane Oak Resource Center Phone: 209 644-8600
7908 N. West Ln Suite 201 Fax: 209 475-0231
Stockton, CA 95210 Website: www.cpsfj.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Please See Description for Cuff Family Resource Center Above.

Convalescent Hospitals Please Call 209 468-1104
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Council for the Spanish Speaking (El Concilio) Phone: 209 644-2625
(Senior Legal Services and their Caregiver Legal Services)
224 Sutter Street Fax: 209 644-2640
Stockton, CA 95203 Website: www.elconcilio.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors age 60 and older who reside in San Joaquin County.
Fees: No cost, but will gladly accept donations.

Contracts with SJC Aging and Community Services to provide free senior legal advice including, but not limited to, simple wills, general durable power of attorney, health care directives, and deed changes.

Council for the Spanish Speaking (El Concilio) Phone: 209 644-2610
224 N Sutter Street Fax: 209 644-2640
Stockton, CA 95202 Website: www.elconcilio.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Youths, Families, or Seniors who reside in San Joaquin County.
Fees: No cost, but will gladly accept donations.

Dameron Hospital Phone: 209 944-5550
525 W. Acacia Fax:
Stockton, CA 95204 Website: www.dameronhospital.org

Office Hours: 24 hour emergency care.
Eligibility Requirements: None.
Fees: Vary.

Dameron Hospital is an acute care facility providing diagnostic and treatment services as well as emergency and critical care services. Hospital programs and services include physical therapy, occupational health and outpatient surgery.

Del Oro Caregiver Resource Center Phone: 916 971-0893
5723-A Marconi Ave 800 635-0220
Carmichael, CA 95608 Fax: 916 971-9446
Website: www.deloro.org

Office Hours: M-T 8:30am-4:00pm; closed 12:00pm-1:00pm
Eligibility Requirements: Family caregivers and professionals.
Fees: None.

Provides a coordinated resource system to meet the needs of brain-impaired adults through assistance to their families, professionals and other caregivers. These services include information and referral, respite care, counseling, family support services, development of support groups and public awareness and advocacy for caregivers of brain-impaired adults.

Dementia Support Group-O'Connor Woods Phone: 209 956-3499
3400 Wagner Heights Road or 209 956-3495 Fax: 209 476-4098
Stockton, CA 95209 Email: alopez3@chw.edu

Office Hours: Last Tuesday of every month 6:30PM
Support Group: Meets Thursdays 3:30pm-5:30pm
Eligibility Requirements: None.
Fees: None.

Provides information, education and support to families and friends who have been diagnosed with dementia.

Denti-Cal Referral Line Phone: 800 322-6384
PO Box 15539 Fax:
Sacramento, CA 95852 Website: www.denti-cal.dhs.ca.gov

Office Hours: M-F 8:00-5:00pm
Eligibility Requirements: Must be a Medi-Cal recipient.
Fees: None.

Provides referral to a Denti-Cal dentist or clinic in your area.

Dignity Alcove, Inc
PO Box 6361
Stockton, CA 95207

Fax: 209 477-7730
Website: dignityalcoveinc.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Homeless, Veterans
Fees: None.

Helps homeless Veterans find permanent housing, secure a substantial income and address the specific challenges that veterans face, including but not limited to mental illness, physical illness, and substance abuse.

**Disability Resource Agency for
Independent Living (DRAIL)**
501 W Weber Ave, Ste 200A
Stockton, CA 95203

Phone: 209 477-8143
TTY 209 477-7734
Fax: 209 477-7730
Website: www.drail.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Any individual with a disability that constitutes or results in substantial limitations to their independence is eligible to receive services.
Fees: None.

Provides services to meet the diverse needs of people who have a variety of disabilities in all age groups. These services include: community advocacy, information and referral, consumer advocacy, peer support, independent living skills, attendant registry, housing, and volunteer services.

Doctors Hospital Of Manteca
1205 E. North Street
Manteca, CA 95336

Phone: 209 823-3111
Fax: 209 239-8329
Website: www.doctorsmanteca.com

Office Hours: 24 hour emergency care.
Eligibility Requirements: Must have insurance.
Fees: Billed to insurance or Cash

Doctors Hospital Manteca is an acute care facility for individuals in need of medical attention and treatment.

Durable Medical Equipment **See Medical Equipment Companies**
Please Call 209 468-1104
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Easter Seals Society **Phone: 916 485-6711**
3205 Hurley Way **Fax: 916 485-2653**
Sacramento, CA 95864 **Website: www.easterseals-superiorca.org**

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: Doctor referred.
Fees: \$65 a month for unlimited use of the pool; will offer sliding scale for low-income. Will accept Worker's Compensation claims.

Offers the Warm Water Therapy Pool Program featuring aquatic rehabilitation and exercise programs for all ages.

El Concilio (Council for the Spanish Speaking) **Phone: 209 644-2610**
224 S Sutter St **Fax: 209 644-2640**
Stockton, CA 95202 **Website: www.elconcilio.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors age 60 and older who reside in San Joaquin County.
Fees: No cost, but will gladly accept donations.

Contracts with SJC Aging and Community Services to provide free senior legal advice including, but not limited to, simple wills, general durable power of attorney, health care directives, and deed changes.

ElderCare Locator Service **Phone: 209 468-1104**
1730 Road Island Ave N W STE 1200 **Fax: 202 872-0087**
Washington, DC 20036 **Website: www.eldercare.gov**

Office Hours: M-F 9:00am-8:00pm EST
Eligibility Requirements: None.
Fees: None.

A public service of the U.S. Administration on Aging, the Eldercare Locator connects older Americans and their caregivers with sources of information on senior services. The service links those who need

assistance with state and local area agencies on aging and community-based organizations that serve older adults and their caregivers.

**Energy Crisis Intervention
Program (ECIP)
PO Box 201056
102 S San Joaquin St
Stockton, CA 95201-3006**

**Phone: 209 468-3988
Fax:
Website: www.sjaging.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Low-income individuals in crisis. Must have 48-hour notice or a shut of notice.
Fees: None

The Energy Crisis Intervention Program (ECIP) provides assistance with utility bills for low-income individuals in crisis-if they have a 48-hour notice or a shut off notice. Clients are required to call for an appointment on Monday mornings and are required to attend an Energy class and bring appropriate documents to receive immediate help with utility bills.

**Epilepsy Foundation of Northern California Phone: 800 632-3532
5700 Stoneridge Mall Rd., Suite 295 Fax: 925 224-7770
Pleasanton, CA 94588 Website: www.epilepsynorcal.org**

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None. Donations are welcome.

Individuals served are people with epilepsy and their families. Provides individual support, support group network, public awareness program, video and book library, advocacy, and a camp for kids.

**Escalon Community Center
1055 Escalon Ave
Escalon, CA 95320**

**Phone: 209 838-4122
Fax:
Website:**

Office Hours: Tue & Th 9:00am-1:00pm
Eligibility Requirements: None.
Fees: No Lunch Fees: Donations Accepted.

Offers social and recreational activities to all Escalon area residents. Senior activities include lunches, served Monday through Friday 11:30am to 12:30pm; and bingo.

Escalon Dial-A-Ride and Route 96

Phone: 209 541-6645

**1854 Main Street
Escalon, CA 95320**

**Fax:
Website: www.sj-smart.com**

Office Hours: Office: M-F 10:00am-3:00pm
Eligibility Requirements: Must be disabled and have ADA certification through SJRTD.
Fees: \$2.00 one way; \$2.00 to Riverbank; \$2.00 to "B" Modesto Area

San Joaquin Regional Transit District (SJRTD) offers Escalon Dial-A-Ride curb-to-curb service for residents and visitors of the City of Escalon.

Family Caregiver Support Program **Phone: 209 468-2202**
102 S. San Joaquin Street; **Fax: 209 932-2663**
PO Box 201056 **Website: www.sjaging.org**
Stockton, CA 95201

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Adult caregiver (18 years or older) providing informal in-home care to a senior age 60 or older.
Fees: None.

A program of San Joaquin County Aging and Community Services Division, provides case management, respite, and supplemental services to caregivers.

Family Law Service Center **Phone: 209 948-1171**
42 N Sutter St, Ste 302 **Fax: 209 948-0619**
Stockton, CA 95202

Office Hours: M-Thur 9:00am-4:30pm F 9:00am-12:00pm
Eligibility Requirements: None
Fees: Vary

The Family law Service Center is a non-profit organization, provides legal assistance to low-income residents of San Joaquin County in the area of Family Law at a minimal or reduced rate. This includes, but is not limited to: Dissolutions of Marriage; Annulments; Protective Court Orders; Custody Agreements and Modifications; Guardianships; and Stepparent Adoptions. The Family Law Service Center is unique in the fact that it is the only legal service agency in San Joaquin County that provides direct representation by a licensed attorney in family law matters.

Family Resource and Referral Center **Phone: 209 948-1553**
509 W. Weber Ave., Suite 104 **Toll Free: 800 526-1555**
Stockton, CA 95203 **Website: <http://www.frcrsj.org/>**

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None
Fees: Funding is provided by many Agencies

Family Resource and Referral Center provides a broad range of programs and services to individuals and families living in San Joaquin County that focus on: Health and safety training; Increasing quality of care; Education and training for child care providers and parents; Instructional materials and resources for child care providers and parents education, training, and intervention services for providers of children with special needs.

Foster Grandparent/Senior Companion Project Phone: 916 654-2208
1600 9th St. MS 3-25 Fax: 209 955-3232
Sacramento, CA 95814 Website: www.vmrc.net

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors 60 years and over.
Fees: None.

Provides employment opportunities to work with developmentally disabled children and adults. Senior Companions and Foster Grandparents are paid a non-declarable stipend and also receive a free meal and travel allowance for each work day.

Franco Community Center Phone: 209 466-4697
144 Mun Kwok Lane Fax: 209 466-2376
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors 60 years and over.
Fees: No Lunch Fees: Donations Accepted.

The center offers independent senior living for those who are 62 years and older. The center also hosts a senior nutrition program (congregate meals) for those registered with the county who are 60 years of age and older. Lunch is served from 11:30am to 1:30pm.

Free 411 Calls Phone: 800 373-3411
800 Free-411
Office Hours: 24 hour Website: www.free411.com

Eligibility Requirements:
Fees: None

Dial 1 800 Free-411 or 800 373-3411 for free nationwide Directory Assistance Operator. The call is free. Save Money!

Garden Acres Community Center
607 Bird Ave
Stockton, CA 95215

Phone: 209 468-3984
Fax: 209 953-7365
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Depends on the program.
Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Golden Age Senior Day Care Services
920 N. Yosemite
Stockton, CA 95203

Phone: 209 546-0715
Fax: 209 939-0924
Email: goldenage@inreach.com

Office Hours: M-F 8:00am-4pm
Eligibility Requirements: Seniors who are willing to attend; must complete a physical and TB clearance
Fees: \$54.03 per day

Provides Adult Day Care services and recreational activities for developmentally disabled seniors five days a week. Services include snacks, games, music, and monthly field trips.

Goodwill Industries
129 S. Grant Street
Stockton, CA 95202

Phone: 209 466-2311
Fax: 209 466-2851
Website: www.goodwill-sjv.org

Office Hours: M-F 7:30am-4:30pm
Eligibility Requirements: Low-income residents of San Joaquin County. Must show valid form of identification (California ID or driver's license, or Social Security card.
Fees: None.

Provides rehabilitation for disabled and disadvantaged individuals, vocational assessment, training, and employment. Also offers clothing and household articles available at reasonable prices at Goodwill Thrift Stores in Stockton, Lodi and Tracy.

Gospel Center Rescue Mission

Phone: 209 466-2138

**445 S. San Joaquin Street
Stockton, CA 95203**

**Fax: 209 320-2322
Website: www.gcrms.org**

Office Hours: M-F 8:00-5:00pm
Eligibility Requirements: Adult males with substance abuse issues and who have been released from jail/prison.
Fees: None.

Provides residential lodging to single men on an emergency basis. Residents can also receive clothing, residential drug treatment, and supportive housing to individuals who complete their program and are now living on their own. Gospel Center also serves as a payee for individuals receiving SSI benefits but have difficulty administering funds. Gospel Center Rescue Mission's New Hope Family Shelter service single women and families.

**Greater Stockton Emergency Food Bank Phone: 209 464-7369
7 W. Scotts Ave Fax: 209 464-0309
Stockton, CA 95203 Website: www.stocktonfoodbank.org**

Office Hours: T-F 10:00am-1:00pm; S 10:00am-12:00pm Closed Sun and M
Eligibility Requirements: Must present picture ID for all in household.
Fees: None.

Provides emergency food to individuals and families, and food services to 15 satellite pantries throughout the County; to over fifty non-profit agencies and treatment centers, and to scores of public events related to healthy living and nutrition.

**Greyhound Bus Lines Phone: 209 466-4604
121 South Center Street 800 231-2222 (English)
Stockton, CA 95202 800 531-5332 (Spanish)
Website: www.greyhound.com Fax: 209 466-4913**

Office Hours: M-S 9:00am-12pm 3:00pm-10:15pm
Eligibility Requirements: Must be 65 years or older for senior discount.
Fees: Vary.

Provides transportation throughout the United States. Offers discounted rates for children, students, military personnel, veterans, personal care attendants and seniors.

**Habitat for Humanities Restore Phone: 209 271-1025
2050 E. Fremont Street Fax:
Stockton, CA 95205 Website: www.habitatsjc.org**

Office Hours: M-S 10:00am-4:00pm
Eligibility Requirements: None
Fees: Vary

Resells new and gently used building supplies, lighting, windows, doors, cabinets, carpet, tile, paint, furniture, and appliances. Items are sold at very low prices. All proceeds benefit the Habitat for Humanity of San Joaquin county.

Habitat for Humanity of San Joaquin County Phone: 209 465-5054
PO Box 7429 Fax:
Stockton, CA 95267 Website: www.habitatsjc.org

Office Hours: No set hours Office is Locked
Eligibility Requirements: Must meet income guidelines and participate in the construction/renovation of the home.
Fees: Cost of the home.

Habitat for Humanity is a nonprofit, ecumenical Christian housing organization that works in partnership with people in need to build and renovate decent, affordable housing.

Haggin Museum Phone: 209 940-6300
1201 N. Pershing Ave Fax: 209 462-1404
Stockton, CA 95203 Website: www.hagginmuseum.org

Office Hours: W-Sun 1:30pm-5:00pm 1st & 3rd Th 1:30pm-9:00pm
Eligibility Requirements: None
Fees: \$2.50 admission for seniors 65 and up. \$5.00 General Admission and Membership Levels starting as low as \$20.00 for Students.

Fine art galleries and local history on display. Special events, include family programs, lectures, and musical performances, held throughout the year.

Haven of Peace Phone: 209 982-0396
7070 Harlan Road Fax: 209 234-1010
French Camp, CA 95231 Website:

Office Hours: 24 hours a day, 7 days a week.
Eligibility Requirements: Homeless women ages 18-65 and their children; no boys over age 8.
Fees: None.

Offers emergency shelter for homeless women and children.
Residents are able to stay for two weeks in times of emergency.
Haven of Peace also offers a supportive housing component which provides move-in and rental assistance for up to 12 months to five to six families per year.

Health Access Van (by the Concilio) **Phone: 209 644-2610**
308 N. California St **Fax: 209 6442640**
Stockton, CA 95202 **Website: www.elconcilio.org**

Phone number above is to the Concilio, they then transfer you to Health Access.

Office Hours: By Appointment Only
Eligibility Requirements: Must reside South of Charter Way and be going to an area the Access Van Serves
Fees: None if qualified
Provide medical access to individuals in southern areas of Stockton and for migrant farm workers throughout San Joaquin County. This program assists those who need to visit the County Hospital for appointments and supportive services, but do not have the means or ability to reach these appointments. Vans provide transportation along designated and non-designated routes.

Health for All **Phone: 209 367-1552**
125 S. Washington **Fax: 209 367-3753**
Lodi, CA 95240 **Email: Lodi@Health-forall.org**

Office Hours: M-F 8:00am-3:00pm
Eligibility Requirements: Adult requiring medical skilled services.
Fees: Medi-Cal; sliding scale for private pay.

Community based Adult Day Health Care program that provides skilled services, (i.e. Nursing, Occupational, Physical and, Speech Therapy, Social Services and activities program) to frail seniors, and disabled adults.

Health Insurance Counseling and **Phone: 800 434-0222 or**
Advocacy Program (HICAP) **Admin Offices: 916 376-8915**
3950 Industrial Blvd, Ste 500 **Fax: 916 376-8795**
W Sacramento, CA 95691 **Local Office: 209 334-9608**

Office Hours: M-F 9:00am-4:00pm Lunch (12:00pm-1:30pm)
Eligibility Requirements: HICAP serves current Medicare beneficiaries and those planning for future health and long term care needs.
Fees: None.

The Health Insurance Counseling and Advocacy Program (HICAP) is a volunteer supported program that provides assistance with Medicare problems, helps with health insurance and long-term care insurance, as well as the new Medicare Part D Prescription Drug Program. When you call the 800 434-0222 telephone number you will be connected to the HICAP counselor in the Area Code from which you are calling. To contact a specific Area Code's HICAP office call the HICAP Administrative Offices at 916 376-8915.

Home Care Agencies **Please Call 209 468-1104**
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Home Energy Assistance Program (HEAP) Phone: 877 977-3988
102 S. San Joaquin Street 209 468-3988
Stockton, CA 95201 Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm
Telephone Office Hours: M-F 8:00am-12:00pm / 1:00pm-4:00pm
Eligibility Requirements: Low income individuals and families. Call for income guidelines.
Fees: None.

Home Energy Assistance Program (HEAP) assists low-income households to pay their energy costs. Assistance is in the form of a dual or single-party warrant, or, a direct payment to the utility company on behalf of the applicant. The amount of assistance is based on the number of persons in the household, total household income, the cost of energy within the County the household resides in, and funding availability. HEAP provides one payment per year.

Home Health Care Agencies **Please Call 209 468-1104**
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Homeownership Preservation Foundation Phone: 888 995-HOPE
3033 Excelsior Blvd., Suite 500 or: 888 995-4673
Minneapolis, MN 55416 Office Staff: 612 230-4020
Website: www.995hope.org

Office Hours: 24 hours a day, 7 days per week

Eligibility Requirements: Client has a concern about foreclosure
Fees: None

The 888-995-HOPE™ hotline has a single mission: to help more homeowners avoid foreclosure. Provided by the Homeownership Preservation Foundation, the HOPE Hotline has provided advice and education to more than 300,000 homeowners since 2002. The Foundation is not a mortgage company. They are an independent, third-party resource that has assembled a not-for-profit network dedicated to helping homeowners avoid foreclosure. The help they offer is free.

Hospice of San Joaquin
3888 Pacific Ave
Stockton, CA 95204

Phone: 209 957-3888
Fax: 209 957-3986
Website: www.hospicesj.org

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Terminal illness-referred by physician.

Fees: Medicare, Medi-Cal and private insurance accepted. Terminally ill accepted regardless of ability to pay.

Provides comprehensive medical, physical, social, spiritual and emotional care for terminally ill patients, their families and caregivers. Services include home visits (by hospice nurse, social worker, chaplain, home health aide or volunteer), 24 hour on-call availability, medical supplies and equipment, instruction in caregiving, respite care, counseling and spiritual support, and bereavement support for surviving family members.

Housing Authority of the County of
San Joaquin (HUD)
448 S. Center Street
Stockton, CA 95203

Phone: 209 460-5000
Fax: 209 460-5184
Website: www.hacsj.com

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Low-income residents of San Joaquin County.

Fees: None.

The Housing Authority of the County of San Joaquin is the agency responsible for providing decent, safe, and affordable housing for low-income families, elderly, and the disabled. Programs include the Housing Choice Voucher Program (Section 8), Migrant Family Centers, and Family Self Sufficiency.

Hutchins Street Square Senior Center

Phone: 209 369-6921

125 S. Hutchins Street, Suite B **Fax: 209 368-7563**
Lodi, CA 95240 **Website: www.hutchinsstreetsquare.com**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Age 60 and up for legal services
Fees: \$2.50 per swim for 60+ or \$25 for 15 swims. Computer Classes
\$15.00

A senior information and assistance center. Offers computer classes, health insurance counseling, paralegal services, income tax assistance, blood pressure and pharmacy consultations, support groups, social groups, and swimming in indoor heated pool.

In Home Supportive Services (IHSS) **Phone: 209 468-1104**
102 S. San Joaquin Street; **Toll Free: 800 510-2020**
PO Box 201056 **Fax: 209 932-2663**
Stockton, CA 95201 **Website: www.sjaging.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: An individual must meet the following criteria:
1. 65 years or older, legally blind, or permanently disabled.
2. They must be Medi-Cal eligible. 3. Monthly income cannot exceed SSI/SSP standards. (If your income is over this amount, you may be eligible for the program with a Medi-Cal share of cost. 4. Unable to live safely in your own home without help.
Fees: None.

A program of San Joaquin County Aging and Community Services Division, provides a wide range of services to meet individual needs and to assure you can live safely at home. Services provided may include: domestic services which include housekeeping, meal preparation and kitchen clean-up, laundry, shopping for food, and personal care services, i.e. bathing, bowel and bladder care, etc.

Information and Assistance Program **Phone: 209 468-1104**
102 S. San Joaquin Street; **Toll Free: 800 510-2020**
PO Box 201056 **Fax: 209 932-2663**
Stockton, CA 95201 **Website: www.sjaging.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None

Provides seniors and the disabled with current information and access to comprehensive health, social, and supportive services within the community.

Jene Wah, Inc.
238 E. Church Street
Stockton, CA 95203

Phone: 209 463-7654
Fax: 209 463-7657
Email: jenewah@clearwire.net

Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: Seniors age 60 and over.
Fees: No Lunch Fees: Donations Accepted.

Offers a variety of support services to people of Chinese descent and new immigrants. Services include Information and Referral, homemaking and other in-home services, translation and interpreting services, tax preparation, health education, applying for social services and forms completion, congregate meals and much more.

Kaiser Permanente **Phone: 209 476-2080**
7373 N. West Ln **Fax: 209 476-5412**
Stockton, CA 95210 **Website: www.kaiserpermanente.org**

Office Hours: 24 hour a day, 7 day a week outpatient clinic.
Eligibility Requirements: Must be a member of the Kaiser health plan.
Fees: Vary.

Kaiser Permanente is an integrated health delivery system that includes general medical care and preventive care services. Kaiser provides medical services, laboratory, imaging and pharmacy services with locations in Manteca and Tracy.

Kaiser Permanente Medical Center **Phone: 209 825-3700**
- Manteca **Fax: 209 825-3524**
1777 W. Yosemite Ave **Website: www.kaiserpermanente.org**
Manteca, CA 95337

Office Hours: 24 hour hospital and emergency services.
Eligibility Requirements: Must be a Kaiser Health Plan member.
Fees: Vary.

See Description for Kaiser Permanente at West Lane Location Above.

Kennedy Community Center **Phone: 209 468-3986**
2800 S. D Street **Fax: 209 468-3987**
Stockton, CA 95206 **Website: www.sjaging.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.
Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Lao Khmu Association, Inc
Refugee Resource Center
1044 N Eldorado St
Stockton, CA 95202

Phone: 209 463-3410
Fax: 209 4637148
Website: [wFww.laokhmu.org](http://www.laokhmu.org)
Email: lkacenter@aol.com

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: All Southeast Asian Refugees
Fees: None except for small fee for immigration.

The Mission of Lao Khmu Association is to enhance the quality of life of the Southeast Asian (SEA) community in San Joaquin County, assisting them to overcome social and economic problems and to become independent, self-sufficient, and effective participants in American Society.

Larch Clover Community Center
11157 W. Larch Road
Tracy, CA 95376

Phone: 209 831-5920
Fax: 209 831-5950
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.
Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Lathrop Community Center
15557 5th Street
Lathrop, CA 95330

Phone: 209 858-4214
Fax:
Website:

Office Hours: M-F 7:30am-8:00pm
Eligibility Requirements: None.
Fees: Depends on Use. Call for current facilities rental rates.

Offers many recreational and social activities to all age groups. Center may be rented for private parties, weddings, etc.

Lathrop Senior Center
15707 5th Street
Lathrop, CA 95330

Phone: 209 941-7380
Fax: 209 941-7389
Website: www.lathropgov.org

Office Hours: M-F 9:00am-4:00pm
Eligibility Requirements: Seniors age 50 and over.
Fees: No Lunch Fees: Donations Accepted.

Offers the Brown Bag Program, commodity distribution, congregate meals, and a variety of recreational activities.

LawHelpCalifornia.org

Website: www.LawHelpCA.org
Web based only referral

Office Hours: Internet based referral service
Eligibility Requirements: Low Income Californians
Fees: Vary based on referral type
"LawHelpCalifornia.org provides low-income Californians with easy online access to basic legal resources and attorney information. LawHelpCalifornia DOES NOT provide direct legal services. LawHelpCalifornia.org is a collaborative project with policy oversight from the CalJustice Advisory Committee and assistance from advocates at legal aid programs throughout the state."
(lawhelpca.org/CA/StateAboutUs.cfm)

Lawyer Referral Service
20 N. Sutter Street, Ste 300
Stockton, CA 95202

Phone: 209 948-4620
Fax: 209 948-1361
Website: www.sjcbbar.org

Office Hours: M-F 8:30am-4:30pm
Eligibility Requirements: None.
Fees: \$60 general consultation for 1/2 hour. \$25 simple will

Makes one-half hour appointments for general legal consultation and free legal consultation concerning Workers' Compensation, Social Security or Personal Injury. Also, as a special service to seniors, attorneys on a Senior Citizens Will Panel draw up simple wills for \$25.00.

Lifeline at St. Joseph's Medical Center
1800 North California St
Stockton, CA 95204

Phone: 209 467-6468
Fax: 209 944-8368
Email: shaakonstad@chw.edu

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Please contact the Agency to determine eligibility.

Fees: Vary

Lifeline personal response service provides friendly, caring support to allow older adults to get immediate assistance in a medical emergency or when help is needed. Since 1974, Lifeline has helped millions of elders and those with disabilities to live at home with full confidence. Their families and health providers have peace of mind knowing that the Lifeline service will help summon appropriate help when needed.

Linkages
102 S. San Joaquin Street;
PO Box 201056
Stockton, CA 95201

Phone: 209 468-2202
Fax: 209 932-2663
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: An individual must meet ALL of the following criteria: 1. 18 years of age or older. 2. Not receiving formal case management services from another agency (Department of Developmental Services, Department of Rehabilitation, Department of Mental Health). 3. At risk of institutionalization. 4. Reside in San Joaquin County. 5. Can be maintained in through case management services.

Fees: None.

A program of San Joaquin County Aging and Community Services Division, provides case management for seniors and disabled adults.

Lockeford Senior Center
19454 N. Jack Tone Road
Lockeford, CA 95237

Phone: 209 466-9524
Fax:
Website:

Office Hours: 8:00am-1:00pm

Eligibility Requirements: Seniors age 60 and over.

Fees: Small donation for senior lunch.

Offers senior nutrition lunch program and Wednesday.

Lodi Adult School
542 E. Pine St.
Lodi, CA 95240

Phone: 209 331-7605
Fax: 209 331-7167
Website: www.lodiusd.net

Office Hours: M-F 7:00am-3:30pm

Eligibility Requirements: None.

Fees: Vary according to services.

Offers day and night classes to adults who are seeking a high school diploma, who wish to improve skills for jobs or who are seeking information in courses of their own personal interests. Classes are held in various locations in Lodi.

Lodi Community Service Center
415 S. Sacramento Street
Lodi, CA 95240

Phone: 209 331-7516
Fax: 209 331-2025
Website:

Office Hours: M-F 7:30am-5:00pm
Eligibility Requirements: Must live in zip code areas served.
Fees: None.

Emergency food, commodities, Medi-Cal application, Health care options, Healthy Families, and an EDD (Employment Development Department) representative.

Lodi Grapeline Dial-A-Ride Service
24 S Sacramento St
Lodi, CA 95240

Phone: 209 333-6806
Fax: 209 339-2387
Email: ediaz@mvtransit.com
Website: www.lodi.gov

Office Hours: 8:00am–9:00pm Lobby Hours: 6:45am–5:30pm
Eligibility Requirements:
Fees for Dial-A-Ride: \$1.50 General public \$5.00

Dial-A-Ride service is by appointment only. Appointments can be scheduled by calling the Lodi Office. Appointments need to be scheduled at least one-day in advance. Persons may schedule a trip up to 7 days in advance. Service can also be scheduled on a regular basis.

Lodi Memorial Hospital
975 S. Fairmont Ave
Lodi, CA 95240

Phone: 209 334-3411
Fax:
Website: www.lodihealth.org

Office Hours: 24 hours, 7 days a week
Eligibility Requirements: None
Fees: Accepts medical insurance and private pay.

In addition to regular hospital services, provides adult day care, acute physical rehabilitation and an aqua fitness program.

**Lodi Memorial Hospital Adult Day
Services Center
125 Hutchins Street
Lodi, CA 95240**

**Phone: 209 369-4443
Fax: 209 368-7563
Website: www.lodihealth.org**

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: An assessment for appropriateness for the program is needed.

Fees: Reasonable fees; scholarships and federal funded financial assistance available.

Adult Day Services Program offers a safe, positive, caring alternative to nursing home care for those who do not need 24 hour skilled nursing. This Adult Day Health Care program is designed to help people stay mentally and physically active, reduce isolation, improve health and prevent decline of their abilities.

**Lodi Memorial Hospital Wound Treatment
Center
2415 W Vine Ste 106
Lodi, CA 95242**

**Phone: 209 333-3066
Fax: 209 333-3065
Website: www.lodihealth.org**

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: A non-healing wound assessment

Fees: Covered by most major insurances including Medicare and Medi-Cal.

Using advanced technology our wound care specialists have a proven record of healing wounds that have lingered more than 30 days.

**Lodi Senior Citizens Commission
125 S. Hutchins Street
Lodi, CA 95240**

**Phone: 209 333-6891
Fax: 209 368-7563
Website: www.hutchinsstreetsquare.com**

Office Hours: Meetings 3rd Th 8:00am at Hutchins Street Square

Eligibility Requirements: None.

Fees: None.

Members appointed by Lodi's Mayor. Identify needs of local seniors and assure those needs are met.

**Lodi Worknet-Employment
Development Department (EDD)
631 E. Oak Street
Lodi, CA 95240**

**Phone: 209 331-2081
209 333-6904
Fax: 209 941-1935
Website: <http://www.edd.ca.gov>**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must have a valid Social Security Number.
Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

Loel Center and Gardens Phone: 209 369-1591
105 S. Washington Street Fax:
Lodi, CA 95240 Website: <http://www.loelcenter.net/>

Office Hours: M-F 9:00am-3:00pm
Eligibility Requirements: Seniors age 60 and over.
Fees: No Lunch Fees: Donations Accepted.
A community center for Lodi's seniors which offers information and referral services. Serves lunch Monday-Friday at 11:30 a.m. Offers blood pressure testing, podiatrist service, exercise program, line dancing classes (for beginners and advanced), craft classes, sewing bee, weekly bingo games, card games and bus excursions. Assists with income tax preparation, homeowner's credit, renter's rebate and filing of certain documents. Dial-A-Ride tickets. Provides a boutique where seniors may sell their handmade items. Conducts a volunteer program. Call 369-1591, 10:00 a.m.-12:00pm for lunch reservations.

Lolly Hansen Senior Center Phone: 209 831-4230
375 E. 9th Street Fax: 209 831-6219
Tracy, CA 95376 Website: www.ci.tracy-ca.us

Office Hours: M-F 8:30am-3:30pm
Eligibility Requirements: Seniors age and up, but all ages welcome.
Fees: Fitness program \$1, Bingo Cards \$.50-special Events Vary.
No Lunch Fees: Donations Accepted.

Recreational programs for Seniors-few Social Service programs

Manteca Senior Center Phone: 209 825-2301
295 Cherry Ln Fax:
Manteca, CA 95337 Website:

Office Hours: M-F 8:00am-4:00pm
Eligibility Requirements: Seniors age 50 and over.
Fees: No Lunch Fees: Donations Accepted.

Offers income tax assistance, health insurance counseling, paralegal services, and a senior lunch program at 11:30 a.m. Also offers trips and tours, bingo, dances, potluck, speakers, senior exercise classes and Tai-Chi.

Manteca Transit Dial-A-Ride Service **Phone: 209 239-9236**
192 Button Ave **Fax: 209 239-9214**
Manteca, CA 95336 **Email: info@mantecatransit.com**
Website <http://www.ci.manteca.ca.us/mantecatransit/dial-a-ride.htm>

Office Hours: M-F 6:00am-7:00pm Sat 9:00-4:00pm

Eligibility Requirements:

Fees:

Dial-A-Ride service is by appointment only. Appointments can be scheduled by calling the Transit Office. Appointments need to be scheduled at least one-day in advance. Persons may schedule a trip up to two-weeks in advance. Some same day service may be accommodated on a time and space availability basis.

Manteca Worknet-Employment **Phone: 209 825-1300**
Development Department (EDD) **209 825-1362**
302 Northgate Drive **Fax: 209 825-2034**
Manteca, CA 95336

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Must have a valid Social Security Number.

Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

Meals on Wheels for San Joaquin County **Phone: 209 468-2202**
102 S San Joaquin St
Stockton, CA 95202 **Website: www.sjaging.org**

Office Hours: M-F 8:00am-3:30pm

Eligibility Requirements: Seniors 60 years and over.

Fees: Donations accepted.

A program of offering nutritious, home-delivered meals to homebound seniors living in San Joaquin County.

Mediation Center of San Joaquin County **Phone: 209 474-8794**
829 Rosemarie Ln, Ste D **Fax: 209 473-6464**
Stockton, CA 95207 **Website: www.mediatorsrus.org**

Office Hours: M-Th10:00am-5:00pm F-Appointment Only
Eligibility Requirements: Individuals in need of conflict mediation.
Fees: \$35 Community Mediation / \$150 Case Mgr Fee-\$50/Hr per party (Real Estate)
We help people settle immediate situations, communicate with each other better, resolve their own disputes, and stay out of court.

Medic Alert Foundation International **Phone: 800 344-3226**
2323 Colorado Ave **Fax: 800 863-3429**
Turlock, CA 95382 **Fax: 209 669-2495**
Website: www.medicalert.org

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Enroll \$39.95; Renewal \$25.00 / year; Basic \$9.95; Ship \$4.95

Offers emergency medical identification in the form of either a necklace or bracelet which indicates the member's medical problem, backed up by a 24 hour Emergency Response Call Center which can be called collect in an emergency.

Medical Management Program **Phone: 209 946 2374**
University of the Pacific **Fax: 209 946 3192**
Thomas J. Long School of Pharmacy
and Health Sciences
Attn: Joseph A. Woelfel, Ph.D., FASCP, R.Ph.
Assistant Professor
Director of Pharmaceutical Care Clinics

757 Brookside Road
Stockton, CA 95207 **Email: jwoelfel@pacific.edu**

Office Hours: M-F TBA
Eligibility Requirements: TBA
Fees: TBA

First: A seminar is held with general questions and answers about various pharmaceutical topics. The seminars are offered on an intermittent basis at various locations. I.E. Loel Center, Hutchins Street Square, etc.

Second: An individual medication management review is scheduled similar to the one.

Medical Equipment Companies Please Call 209 468-1104
See listing later on in this document. A current list will be mailed to you upon request! Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Medi-Cal Applications Online Website: C4Yourself.com
Local Medi-Cal Office 209 468-1000 select Option 3

In order to complete a Medi-Cal form select one of the 2 above options to receive a packet.

Medicare Phone: 800 Medicare
Centers for Medicare & Medicaid Services 1 800 633-4227
7500 Security Boulevard
Baltimore MD 21244-1850 Website: www.medicare.gov

Office Hours: 24 / 7
Eligibility Requirements: Vary
Fees: Vary

Medicare is the federal health insurance program that covers most people age 65 and older. Some younger people who are disabled or who have End-Stage Renal Disease (permanent kidney failure) are also eligible for coverage.

Mental Health Services Phone: 209 468-8700
1212 N. California Street Fax: 209 468-2399
Stockton, CA 95202 Website: www.co.san-joaquin.ca.us/mhs
Office Hours: 7:30am-5:00pm
Eligibility Requirements: Medi-Cal / Private Insurance/ Uninsured
Fees:

Caring for the mental health needs of San Joaquin County residents.

Micke Grove Zoo Phone: 209 331-7270
11793 N. Micke Grove Road Fax:
Lodi, CA 95240 Website: www.mgzoo.com

Office Hours: Daily 10:00am-5:00pm, Closed Christmas Day
Eligibility Requirements: None.

Fees: Zoo: \$2.00 adults, \$1.00 youth ages 3-17, Free ages 2 and under. Vehicle entry fees are \$3 weekdays, \$5 weekends and county-recognized holidays. Buses are \$10.

Micke Grove Zoo is a five-acre AZA-accredited Zoo with mammals, birds, reptiles and invertebrates. Micke Grove Park also features a Japanese Garden, San Joaquin County Historical Museum, Funderwoods Amusement Park and picnic shelters in a beautiful oak grove setting.

Miracle Ear-Sears Hearing Aid Center Phone: 209 474-9195
5110 Pacific Ave Fax:
Stockton, CA 95207 Website: www.miracle-ear.com

Office Hours: M-F 10:00am-5:30pm
Eligibility Requirements: None.
Fees: Most services free. Costs vary for hearing equipment.

Offers diagnostic audiological testing, consultation, and hearing equipment.

Multipurpose Senior Services Program (MSSP) Phone: 209 444-5900
1106 N El Dorado Fax: 209 468-2207
Stockton, CA 95202 Website: www.ddstockton.net
Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: An individual must meet the following criteria:
1. 65 years or older. 2. Medi-Cal eligible. 3. Be disabled enough to be in a nursing home or institution, but are able to remain safely at home.
4. Resident of San Joaquin County. 5. Need for and ability/willingness to accept MSSP services.
Fees: None.

The MSSP program managed by Catholic Charities, provides case management services and some purchase of services to improve a senior's ability to remain in a community setting; utilizing a multi-disciplinary approach.

Muscular Dystrophy Association, Inc. Phone: 916 921-9518
650 University Ave, Ste 108 Fax: 916 921-1767
Sacramento, CA 95825 Website: www.mdausa.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Must have 1 of the 43 neuromuscular diseases to be registered with MDA.

**National Hospice and Palliative
Care Organization**
1731 King St
Alexandria, VA 22314

Phone: 800 658-8898
Fax:
Website: www.nhpco.org

Office Hours: M-F 9:00am-5:00pm EST
Eligibility Requirements: None.
Fees: None.

NHPCO is a nonprofit, public benefit, charitable organization advocating for the needs of terminally ill persons. NHPCO is currently the world's oldest and largest national nonprofit hospice membership organization devoted exclusively to promoting access to hospice and palliative care and to maintaining quality care for persons facing the end of life, and their families.

National Multiple Sclerosis Society
4225 Northgate Blvd, Suite 4
Sacramento, CA 95834

Phone: 916 927-8000
800 FIGHT-MS
Fax: 916 927-9190
Website: www.nationalmssociety.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

The Northern California Chapter is committed to honoring and supporting the independence and self-sufficiency of people with MS by providing accurate and timely information, advocacy, material assistance, and emotional support.

**National Rehabilitation Information
Center (NARIC)**
8201 Corporate Dr, Ste 600
Landover, MD 20785

Phone: 800 346-2742
TTY: 301 459-5984
or 301 459-5900
Fax: 301 459-4263
Website: www.naric.com

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

The National Rehabilitation Information Center (NARIC) is a library and information center that focuses on information about disability and rehabilitation. Funded since 1979 by the National Institute on Disability and Rehabilitation Research (NIDRR), NARIC collects and disseminates the results of disability research projects. Committed to serving anyone, professional or lay person, who is interested in disability and rehabilitation, including consumers, researchers, family members, health professionals, educators, rehabilitation counselors,

Eligibility Requirements: Deaf, hearing loss or hard of hearing; all ages residing in the following counties: Alpine, Amador, Calaveras, San Joaquin, Stanislaus, and Tuolumne.
Fees: None.

Provides information and referral, peer counseling, communication assistance, independent living skills, advocacy, employment assistance, community education given directly in American Sign Language and other communications.

Northeast Community Center
2885 E. Harding Way
Stockton, CA 95205

Phone: 209 468-3918
Fax: 209 468-9309
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.

Fees: None.

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Northern California Cancer Center (NCCC)
(Community Education)
2201 Walnut Ave, Ste 300
Fremont, CA 94538

Phone: 510 608-5000
888 315-5988
Fax: 510 608-5095
Website: www.nccc.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

Offers a variety of seminars and conferences to cancer patients, health care professionals and the general public. Topics include nutrition, stress deduction, cancer detection, and the latest cancer treatments.

Oak Park Senior Citizen's Center
730 E. Fulton Street
Stockton, CA 95204

Phone: 209 937-7777
Fax: 209 941-4909

Website: www.stocktongov.com/parks/centers/community.cfm

Office Hours: M-F 8:00am-4:00pm

Eligibility Requirements: Seniors age 50 and above.

Fees: \$20/yr. membership. Monthly luncheon available at low cost.

Offers a variety of programs including dances, exercise, special celebrations, bowling, cards, billiards, travel, tax assistance, and

games. Free social and support services are provided to interested seniors who are 50 years of age and over.

Office of Clients' Rights Advocacy **Phone: 209 242-2127**
Valley Mountain Regional Center **Fax: 209 462-7028**
702 N Aurora St **Voice: 916 575-1615**
Stockton, CA 95202 **Phone: 1 800 390-7032**
 TTY: 1 877 669-6023
Website: www.disabilityrightsca.org/ocra/

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be a consumer of Valley Mountain Regional Center.
Fees: Are no charge if accepted into program.

Your Clients' Rights Advocate:

- Can consult with and help people who have developmental disabilities and their families get services.
- Can directly represent people with developmental disabilities in administrative hearings.
- Can investigate complaints about the denial of any right to which a consumer is entitled, if the complaint involves a regional center or service provider.
- Can assure compliance with the law involving a denial of rights in a facility.

Older Adult Services **Phone: 209 468-3760**
1212 N. California Street **Fax: 209 953-7914**
Stockton, CA 95202 **Website: www.sjcbhs.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors age 60 and older.
Fees: Vary. Medi-Cal is accepted.

A division of San Joaquin County Behavioral Health Services, provides mental health services for seniors in San Joaquin County. Programs include: Case Management, Mobile Evaluation Team (MET), Medication Clinic, Adult Day Health Care and Senior Peer Counseling.

Ombudsman Program **Phone: 209 468-3785**
102 S. San Joaquin Street; **Fax: 209 932-2641**
PO Box 201056 **24 Hour Phone: 800 231-4024**
Stockton, CA 95201 **Website: www.sjaging.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Resident of a Long Term Care facility, Adult Day Health Care, Board and Care, Assisted Living, or their families/significant others.
Fees: None.

A program of San Joaquin County Aging and Community Services Division, advocates for the quality of life and care for residents in Skilled Nursing Facilities, Residential Care Facilities (Board and Care), Assisted Living, and Adult Day Health Care Centers. Utilizing the service of volunteers, the program regularly monitors facilities, mediates conflict between facilities and family /resident, and investigates complaints ranging from lost personal items to elder abuse. Ombudsmen also serve as witnesses to the Durable Power of Attorney for Health Care for residents in Skilled Nursing settings.

one.TLC School for Homeless Children Phone: 209 468-9494
Stockton Unified School District Mark Yost, SJCOE Director
Alternative High School Campus Email: myost@sjdoe.net
22 S. Van Buren Street
Stockton, CA 95203

We provide standards-based education, with a focus on literacy, individualized instruction, diagnostic assessments, and support services for children whose parents or guardians are homeless or in transition.

Pacific Gas and Electric Company Phone: 800 743-5000
345 E. Channel Street Fax:
Stockton, CA 95202 Website: www.pge.com

Office Hours: 24 hour emergency and automated customer service.
Eligibility Requirements: Vary upon type of assistance.
Fees: Vary.

Pacific Gas and Electric Company provides gas and electricity to 14 million people in California. PG&E offers assistance to low-income, disabled and senior citizen customers through numerous programs and community outreach projects which include: California Alternate Rates for Energy (CARES), Family Electric Rate Assistance (FERA), and the Balanced Payment Plan Program.

Pacific Sleep Disorder Center Phone: 209 210-1020
1540 W Kettleman Ln Ste D
Lodi, CA 95242

Office Hours: 8:00am-5:00pm
Eligibility Requirements: Medical referral required.
Fees: Vary

Sleep apnea testing center. Tests for snoring, fitful or restless sleep, sleep apnea, constant sleepiness, low energy level, obesity, etc.

Protection and Advocacy, Inc. (PAI) **Phone: 800 776-5746**
100 Howe Ave, Ste 235N **Fax: 916 488-9960**
Sacramento, CA 95825 **Website: www.pai-ca.org**

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: People with disabilities.
Fees: None.

Protection and Advocacy, Inc., (PAI) is a nonprofit agency that works with people with disabilities — to protect, advocate for and advance their human and legal rights. PAI may: Represent people with disabilities in administrative and judicial proceedings — to uphold and enforce their legal, civil and service rights; investigate complaints of serious physical and sexual abuse, and of neglect-related death in institutions; tell people with disabilities about their legal, civil and service rights, and about ways to enforce those rights; refer people to other sources of help; and provide technical support and training for people with disabilities, their families and advocates, as they resolve individual problems and problems that relate to service systems.

RCFE (Residential Care Facilities for the Elderly) Please Call 209 468-1104
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Refugee Assistance and Senior Employment Services **Phone: 209 468-2061**
102 S San Joaquin St **Fax: 209 932-2644**
Stockton, CA 95202 **Website: www.sjaging.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Low-income seniors age 55 and older.
Fees: None.

Refugee Assistance Eligibility Requirement: Refugees who have been in the country for less than 60 months (5 years).
San Joaquin County Refugee Assistance is to assist refugees in achieving economic self-sufficiency and social adjustment within the

shortest time possible following their arrival in the United States. The Refugee Assistance program also provides support and supplemental services to the refugee community including asylees and Human Trafficking Victims who have received a certification or eligibility letter from the Office of Refugee Resettlement.

Senior Community Services Employment Program (SCSEP)

Eligibility Requirements: Low-income seniors age 55 and older.

A program of the San Joaquin County Aging and Community Services Division, SCSEP offers a participant center program, designed to provide useful work experience opportunities for economically disadvantaged persons. Services provided facilitate the transition of job ready participants into unsubsidized employment in the public and private sectors of business and industry. Participants experience individualized skill assessment; brush-up course for basic skills training; job participation; job search.

Residential Care Facilities for the Elderly (RCFE List Board and Care List) **Please Call 209 468-1104**
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Respect Your Elders

Phone: 888 996-5050

9541 Stablegate Road

Fax:

Wilton, CA 95693

Email: sherylashby@comcast.net

Office Hours: M-F 9:00am-5:00pm

And Weekends, some Nights

Eligibility Requirements: None.

with Appointments.

Fees: Free Elderly Service

A free referral service helping families find nursing homes, assisted living, Alzheimer's care, retirement communities, and home care. The Respect Your Elders company assists families in the difficult task of selecting eldercare.

Retired and Senior Volunteer Program – RSVP Phone: 209 468-2208

102 S. San Joaquin Street;

Fax: 209 932-2661

PO Box 201056

Website: www.sjaging.org

Stockton, CA 95201

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: Seniors age 55 and older.

Fees: None.

A program of San Joaquin County Community Services Division, recruits and matches 55+ individuals with volunteer position throughout San Joaquin County. Currently volunteers serve in a wide variety of areas, from Sheriff's Team of Active Retired Seniors (STARS) to tutoring.

Retirement, Senior, and Low Income Housing **Please Call 209 468-1104**
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Ripon Senior Citizen's Center
433 S. Wilma Ave
Ripon, CA 95366

Phone: 209 599-7441
Fax: 209 599-7441
Website:

Office Hours: M-F 8:30am-4:00pm

Eligibility Requirements: 50 years & older for activities. 60 years & older for Lunch.

Fees: No Lunch Fees: Donations Accepted.

Activities for Seniors. Lunch served M-F at 11:40am. Reservations are required.

Rx Express Pharmacy
711 E. Market
Stockton, CA 95202

Phone: 209 462-1465
Fax: 209 946-1001
Website:

Office Hours: 8:00am-5:00pm

Eligibility Requirements: None

Fees: None

Provides specialized pharmacy services that include free delivery, weekly deliveries, multidose packaging systems, medication management.

Rx Help for Californians

Phone: 877 777-7815
Website: www.rxhelpforca.org

Office Hours: M-F 8:00am-8:00pm EST

Eligibility Requirements: Uninsured, underinsured and limited income Californians.

Fees: None.

RxHelpForCA.org is a program that connects qualified, low-income people with discount prescription drugs, direct from the pharmaceutical

The Stockton Salvation Army assists needy families with emergency food, clothing, and furnishings when their homes have been destroyed by fire. Salvation Army also provides assistance with paying for PG&E bill through its REACH Program (limited funding available). Salvation Army has a youth center for children to participate in organized sports and leagues.

San Joaquin AIDS Foundation Phone: 209 476-8533
4330 N. Pershing, Ste B-3 Fax: 209 476-8142
Stockton, CA 95207 Website: www.sanjoquinaidsfoundation.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: Must be HIV-positive for case management services.
Fees: None.

Provides case management and outreach. Offers free and anonymous HIV testing and one-on-one HIV presentation classes.

San Joaquin County Aging and Adult Services Phone: 209 468-2202
102 S. San Joaquin Street; Fax:
PO Box 201056 Website: www.sjaging.org
Stockton, CA 95201-3006

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Designated the Area Agency on Aging # 11 (AAA), provides many services to the elderly in accordance to mandates set forth in the federal Older Americans Act (OAA) and the state's Older Californians Act (OCA). Also offers programs and services to serve the disabled and low-income population of San Joaquin County. Direct Service Programs include: Adult Protective Services (APS), Ombudsman Program, In-Home Supportive Services (IHSS), Linkages Program, Family Caregiver Support Program, and the Information and Assistance Program. Area Agency on Aging Contracted Services include: Alzheimer's Day Care, Adult Day Support, Caregiver Support and Training, Homemaker and Personal Care Services, Medication Management, Falls Prevention, Health Insurance Counseling & Advocacy Program (HICAP), Legal Assistance, Nutrition Training, Congregate meals, Home-Delivered Meals, and Supplemental Food.

**San Joaquin County (BHS)
Behavioral Health Services
1212 N. California Street
Stockton, CA 95202**

**Phone: 209 468-8700
Fax:
Website: www.sjcbhs.org**

Office Hours: M-F 8:00am-5:00pm; 24 hour crisis response.
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.
Provides emergency, inpatient and outpatient behavioral health counseling and services including Adult Day Health Care, throughout San Joaquin County with offices in Lodi, Manteca and Tracy.

**San Joaquin County Behavioral Health
Services – Lodi Clinic
1029 W Tokay St, Ste 5
Lodi, CA 95240**

**Phone: 209 331-2070
Fax: 209 2077
Website: www.sjcbhs.org**

Office Hours: M-F 8:00am-5:00pm (Closed 12:00–1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Provides behavioral health counseling and services for Adults only in north county region. Also, provides drug and alcohol counseling.

**San Joaquin County Behavioral Health
Services – Tracy Clinic
241 E 10th St
Tracy, CA 95376**

**Phone: 209 831-5941
Fax:
Website: www.sjcbhs.org**

Office Hours: M-F 8:00am-5:00pm (Closed 12:00 – 1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.

Provides behavioral health counseling and services for Adults only in South County region. Also, provides drug and alcohol counseling.

**San Joaquin County Behavioral
Health Services Activity Center I I
1658 S Airport Way
Stockton, CA 95206**

**Phone: 209 468-2285
Fax: 209 468-3116
Email: krankin@sjcbhs.org**

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: 18 years of age or older and diagnosed with a developmental disability

Fees: Paid for by Valley Mountain Regional Center when referred by that agency

We are an Adult Day Care Program licensed by the State of California Department of Community Care Licensing and vendorized by Valley Mountain Regional Center to provide support, training, supervision and community opportunities to adults with developmental disabilities.

San Joaquin County (BHS) Phone: 209 468-9600
Substance Abuse Services - Central Intake Fax: 209 468-9611
620 N. Aurora 620 N. Aurora Street Website: www.sjgov.org/osa
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Vary upon type of service.
Fees: CALL FOR FEES; Medi-Cal accepted.

Provides substance abuse treatment and services throughout San Joaquin County.

San Joaquin County Clerk/Recorder's Office Phone: 209 468-3939
44 N. San Joaquin St, Ste 260 Fax: 209 468-8040
Stockton, CA 95201 Website: www.sjgov.org/recorder

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: Vary.

The Recorder is responsible for recording births, deaths, marriages, transfers of title to property and many important personal declarations. The County Clerk files and records fictitious name statements, issues marriage licenses, assists in passport applications, maintains all case files and court records, and processes legal documents.

San Joaquin County Commission on Aging Phone: 209 468-2202
102 S. San Joaquin Street Fax: 209 468-2207
Stockton, CA 95201 Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements:
Fees: None.

Advises the San Joaquin County Board of Supervisors on matters related to senior citizens. Also acts as the Advisory Council to the San Joaquin County Aging and Community Services Division (Area Agency

on Aging # 11). Provides a forum for seniors and those interested in senior needs and concerns. The commission meets on the 1st Monday of each month.

San Joaquin County Community Development Department
1810 E. Hazelton Ave
Stockton, CA 95205

Phone: 209 468-3123
Fax: 209 953-3519
Website: www.sjgov.org/commdev

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: 1. You must have owned your home for the past year; 2. Your household income must not exceed 80% of the County median (call for details); 3. You may have no more than one existing mortgage on your home; and 4. You must have enough equity to allow for the cost of the repairs.

Fees: Payments may be deferred or amortized at 2% interest.

Offers the Home Rehabilitation Program, a creative financing program that assists property owners in making residential building improvements. It offers low interest amortized and deferred payment loans. The program is designed to make needed renovations affordable for low income homeowners as well as offering a range of services to help make property improvements as easy as possible. County loans are secured by second deeds of trust. Loans are processed on a first come, first served basis unless it is an emergency; and the homeowner must occupy the home as their principal residence while they own it.

San Joaquin County District Attorney's Office
222 E. Weber Ave, Room 202
Stockton, CA 95202

Phone: 209 468-2400
Fax: 209 465-0371
Website: www.sjgov.org/da

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Prosecutes defendants

Fees: None.

The District Attorney is the public prosecutor for violation of state laws and local ordinances in all courts in the county; legal advisory to the Grand Jury; investigates and prosecutes welfare fraud, abuse and consumer fraud. The Family Support Division seeks parent support of dependent children.

San Joaquin County District Attorney's **Phone: 209 468-2488**
Elder Fraud Line **Fax: 209 468-2521**
222 E Weber **Website: <http://www.sjgov.org/da/main.asp>**
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be a Victim of Elder Fraud
Fees: None

Fraud and economic crimes are growing in San Joaquin County. Older adults are frequent targets of crimes such as identity theft, telemarketing fraud, door-to-door scams and street cons.

The District Attorney's Office presents a Power Against Fraud seminar with an interactive quiz to test your knowledge of fraud. You will learn simple, but effective crime prevention steps to build your power against fraud. Contact the District Attorney's Office for additional information.

San Joaquin County District Attorney's **Phone: 209 468-2500**
Victim Witness Program **Fax: 209 465-0371**
222 E Weber, Room 245 **Website: www.sjgov.org/da/main.asp**
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be a Victim of or a Witness to a Crime
Fees: None

The District Attorney's Victim-Witness program provides a variety of services for crime victims and witnesses to make their experience with the criminal justice system less traumatic and easier to understand. This involves assistance during the investigation and court proceedings and help in making claims for compensation under the California Victims of Crime Program.

San Joaquin County Fair **Phone: 209 466-5041**
San Joaquin Fairgrounds **Fax: 209 466-5739**
Stockton, CA 95206 **Website: www.sanjoaquinfair.com**

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: 55 years or older for free admission.
Fees: None on both Wednesdays of the 12 day fair.

The San Joaquin County Fair offers top-name entertainment, live horse racing, exhibits, displays, and carnival rides and games (for the grandchildren).

San Joaquin County Health Care Service **Phone: 209 468-6000**
500 W. Hospital Road **Fax: 209 468-6600**
French Camp, CA 95231 **Website: www.sjhealthcare.com**

Office Hours: M-F 8:00-5:00pm
Eligibility Requirements: None.
Fees: Vary.

San Joaquin County Health Care Services provides health services to the general public. Services include: San Joaquin General Hospital, Behavioral Health and Substance Abuse Services, Public Health Services, Emergency Medical Services and the Health Plan of San Joaquin.

San Joaquin County Human **Phone: 209 468-1000**
Services Agency (HSA) **Fax:**
333 E. Washington Street **Website: www.sjgov.org/hsa**
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Vary.
Fees: None.

Provides state and federally mandated social services and benefits to citizens of San Joaquin County. Programs serve a diverse clientele including adults, children, the elderly, the disabled, and the under-employed. Programs include CALWorks, Food Stamps, General Relief, and Medi-Cal.

San Joaquin County In Home **Phone: 209 468-1104**
Supportive Services (IHSS) **800 510-2020**
102 S. San Joaquin Street; **Fax: 209 932-2663**
PO Box 201056 **Website: www.sjaging.org**
Stockton, CA 95201-3006

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Designated the Area Agency on Aging # 11 (AAA), provides many services to the elderly in accordance to mandates set forth in the federal Older Americans Act (OAA) and the state's Older Californians Act (OCA). Also offers programs and services to serve the disabled and low-income population of San Joaquin County. Direct Service Programs include: Adult Protective Services (APS), Ombudsman Program, In-Home Supportive Services (IHSS), Linkages Program,

Office Hours: M-F 9:00am-5:00pm

Eligibility Requirements: Individuals with mental illness, victims of elder abuse, or individuals unable to care for self due to Alzheimer's or Dementia.

Fees: Conservatorship: \$750.00 per year (or 3/4 of a percent if estate over \$100,000). Sub-payee services are charged on a sliding scale.

Investigates and determines if conservatorship and payeeship are necessary. Marshal's and manages client's benefits and estate. Monitors client's care.

San Joaquin County Public Defender **Phone: 209 468-2730**
102 S. San Joaquin Street **Fax: 209 468-2267**
Stockton, CA 95202 **Website: www.sjgov.org/pubdefender**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

Represents people who are financially unable to obtain a private defense lawyer when charged with the commission of any contempt or offense triable in the San Joaquin Superior Courts. Has responsibility to represent indigents in some civil matters.

San Joaquin County Public Health Services **Phone: 209 468-3400**
1601 E. Hazelton Ave **Fax: 209 468-3823**
Stockton, CA 95205 **Website: www.sjcphs.org**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None

Fees: Various Fees for Clinical Services

San Joaquin County Public Health Services (PHS) is the local health department operated by the County of San Joaquin. PHS conducts various programs in disease control and maternal, child and adolescent health. Clinical services include adult and travel immunizations, HIV testing and counseling, and testing and treatment for sexually transmitted diseases.

San Joaquin County Superior Court **Phone: 209 468-2355**
222 E. Weber Ave, Room 303 **Fax: 209 468-0539**
Stockton, CA 95202 **Website: www.stocktoncourt.org**

Office Hours: Stockton M-F 7:30am-4:00pm-Lodi, Manteca, Tracy
8:00am-4:00pm
Eligibility Requirements: None.
Fees: Vary.

Serves the citizens of San Joaquin County through its various courts, which include: civil, criminal, domestic violence, drug court, family law, juvenile, probate, small claims, unlawful detainer, and traffic. The Superior Court has jurisdiction over all felonies, misdemeanors, civil cases of all amounts, small claims, traffic, cases involving title and possession of real property, dissolution of marriage and child custody, probate, conservatorship, mental health, and juvenile proceedings. These proceedings are conducted at the Stockton Courthouse, Juvenile Justice Center in French Camp, and branch courts in Lodi, Manteca, and Tracy.

San Joaquin County Veterans Services **Phone: 209 468-2916**
105 S. San Joaquin Street **Fax: 209 468-2918**
Stockton, CA 95202 **Website: www.sjgov.org/veterans**
(See Also: California Department of Veterans Affairs)

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Veterans. their dependents, and Veterans survivors.
Fees: None.

Provides services to veterans of all wars by assisting them in securing benefits to which they may be entitled. Advises, counsels and files claims for veterans and their dependents or beneficiaries for benefits provided by federal and state programs. Arranges for hospitalization in veterans' facilities.

San Joaquin Delta College **Phone: 209 957-5427**
5151 Pacific Ave **Fax: 209 954-5622**
Stockton, CA 95207 **Website: www.sjdccd.cc.ca.us**

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: Membership in the Stockton Institute for Continued Learning (SICL) is open to all older adults in the San Joaquin Delta College community.
Fees: A \$25 per semester fee entitles you to attend all SICL classes.

Community Education is part of the College's Business Development & Training Network, which also includes SICL, a learning in retirement program for older adults, the Small Business Development Center, and

Contract Education. Provides a vast array of opportunities for personal growth, professional development, skill improvement, cultural enrichment, and recreational enjoyment. Examples of SICL classes: art, bridge, computers and digital photography, Spanish, exploring other cultures, music, gardening and landscaping, travel presentations and tours.

San Joaquin Dental Group **Phone: 209 940-7200**
230 N. California Street **Fax: 209 940-7255**
Stockton, CA 95202 Website: www.communitymedicalcenters.org

Office Hours: M, W 9:00am-6:00pm, T, TH, F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: Sliding scale. Medi-Cal and private insurance accepted.

Offers dental care for low-income people of all ages. If client is 21 or under will accept Medi-Cal. If client is over 21 only accepts certain emergency cases with swelling or severe tooth ache requiring tooth pulling. No fillings, cleaning, exams or X-rays.

San Joaquin Dental Referral Service **Phone: 209 466-6606**

Office Hours: M-F 8:30am-5:30pm
Eligibility Requirements: None.
Fees: None.

This is a phone referral service only. Offers new-patient referrals, to doctors who are on their list.

San Joaquin Dental Society **Phone: 209 951-1311**
7849 N. Pershing **Fax:**
Stockton, CA 95207 **Website:**

Office Hours: M-T 9:00am-3:00pm
Eligibility Requirements: None.
Fees: None.

Provides emergency and new-patient information and referral to Dental Society members.

San Joaquin Fair Housing **Phone: 209 451-3471**
247 E Miner Ave **Fax: 209 451-3476**
Stockton, CA 95203 **Website: www.sjfairhousing.com**
Email: info@sjfairhousing.com

Office Hours: M-F 9:00am – 4:30pm

Eligibility Requirements: Very Low to Medium Income.
Fees: None.

Tenant and Landlord rights and responsibilities mediation services to intervene legal services or rent average, repairs, etc. Evaluation and enforcement based on all fair housing issues.

San Joaquin General Hospital Phone: 209 468-6000
500 W. Hospital Road Fax: 209 468-6600
French Camp, CA 95231 Website: www.sjgeneralhospital.com

Office Hours: 24 hour hospital and emergency services.
Eligibility Requirements: None.
Fees: Vary. Medi-Cal Accepted.

San Joaquin General Hospital provides acute care, ancillary and specialty services including radiology, mammography, surgery, short stay surgery, rehabilitation therapy, and intensive care. Outpatient services include prenatal, pediatrics, chemotherapy, dental clinic, a dialysis clinic, and general medicine.

San Joaquin Medical Society Phone: 209 952-5299
3031 West March Ln, Ste 222W Fax: 209 952-5298
Stockton, CA 95219 Website: [http:// www.sjcms.org](http://www.sjcms.org)

Office Hours: M-F 8:30am-5:00pm
Eligibility Requirements: None.
Fees: Vary. Medi-Cal Accepted.

The Medical Society promotes the science and art of medicine, the care and well being of patients, the protection of the public health, and the betterment of the medical profession. All members of the medical society agree to abide by the principles of medical ethics. The Medical Society has a Physician Locator Service that helps find Physicians who accept Medi-Cal.

San Joaquin Regional Transit Dist (SJRTD) Phone: 209 943-1111
PO Box 201010 Toll Free: 800 469-8674
Stockton, CA 95201 Toll Free: 800 HOW TO RIDE
Website: sjrtd.com Fax: 209 948-8516

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must be disabled and have ADA certification through SJRTD to access DIAL-A-RIDE services.
Fees: Vary.

Offers public transportation services 365 days a year throughout San Joaquin County. Services offered include Stockton Metropolitan Area

Senior Center Without Walls (SCWW), is an award-winning non-denominational community outreach program of Episcopal Senior Communities, offers activities, friendly conversation, and an assortment of classes and support groups on free telephone conference calls to homebound elders and those who find it difficult to go to a community senior center.

Senior Gleaners, Inc.
1951 Bell Ave
Sacramento, CA 95838

Phone: 916-925-3240
Fax: 916 568-1528
Website: www.seniorgleaners.org
Email: sgi@seniorgleaners.org

Office Hours: M-F 9:00am-12:00pm 1:00pm-4:pm; open to 7:00pm on Thursdays.

Eligibility Requirements: You must be a charitable agency.

Fees: None. Donations are welcome.

Our mission is to alleviate hunger among the poor and elderly and to glean surplus foods, at low or no cost, from every available source, for distribution among the needy members and other charitable organizations. We receive, process, and distribute food products to qualified charitable agencies, which include member food banks and Subsidiary Distribution Organizations in the region who redistribute to the needy.

Senior Legal Hotline, California
444 N 3rd St, Suite 312
Sacramento, CA 95814

Phone: 800 222-1753
Admin: 916 551-2145
Fax: 916 551-2197
Website: www.seniorlegalhotline.org

Office Hours: M-F 9:00am-12:00pm 1:00pm-4:pm; to 7:00pm Thurs

Eligibility Requirements: Seniors 60 years of age and older.

Fees: None. Donations are welcome. Only accepts Sacramento Clients.

The California Senior Legal Hotline offers free legal advice, written information, referrals, and other brief services in all areas of civil law, including: Social Security/SSI, Medi-Cal/Medicare, wills, trusts, probate, family law, power of attorney, age discrimination, consumer issues, housing, elder abuse, and grandparent rights. Also, phone mediation services when requested by an eligible client.

Senior Peer Counseling Center
1201 N Eldorado St
Stockton, CA 95202

Phone: 209 953-5550
Fax: 209 953-5555
Website: www.sjcbhs.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Mental health diagnosis / Referred by doctor / 55 years old and older.

Fees: None.

A program of San Joaquin County Behavioral Health Older Adult Services, provides supportive counseling by specially trained peers to older adults age 55 and older.

Seniors On The Move
1991 Basque Drive
Tracy, CA 95304

Phone: 209 833-6709
Fax: 209 833-6736
Toll Free: 866 876-6935

Website: seniorsonthemoveinc.com

Office Hours: Mon-Fri 8:30am-5:30pm Sat 8:30am -12:00pm

Eligibility Requirements: Specializes in Moving California Seniors

Fees: Call for Estimate

Seniors On-The-Move Inc. is a moving company that provides a variety of services to senior citizens through out the state of California. We have chosen to serve the senior population as our ministry in life. We walk the extra mile by providing those additional services that make a big difference in someone's moving experience.

Service First of Northern California
102 W Bianchi Rd
Stockton, CA 95203

Phone: 209 644-6300

Fax:

Contact: Denay Smith or Teresa

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Call for Eligibility

Fees: Vary

Offers a Aquatic Therapy Program, devised to help a client regain mobility and strength to improve overall health and maintain independence. This program offers group therapy sessions designed to include; stretching, strengthening, stabilization, and low impact aerobics. Offers an Eldercare Program. Offers an Outpatient drug program using Prop 36. These services are covered by most insurance which can include Veterans Benefits. Obtain a prescription from your doctor for aquatic therapy services and contact our facility to schedule for an assessment and in-pool orientation. Contact Sharon Simas for further information. Representative Payee Program.

Sheriff's Team Active Retired Seniors (STARS) **Phone: 209 468-4469**
7000 S. Michael N. Canlis Blvd. **Fax:**
French Camp, CA 95231 **Website: www.sjgov.org/sheriff**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Seniors age 55 and older.
Fees: None.

San Joaquin County Sheriff's Team Active Seniors (STARS) provides volunteer crime prevention activities to assist sheriff deputies in daily routine patrol. Activities include patrol of rural areas, traffic patrol, You Are Not Alone (YANA) House Checks, and special events coverage.

Sherwood Mall Phone: 209 952-6277
5308 Pacific Ave Fax: 209 952-6282
Stockton, CA 95207 Website: www.sherwoodmall.com

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None
Fees: None
Offers the Mall Walker Program for seniors, and retail shopping.
Doors open at 6:30am; exercise M, W, F at 8:30am.

Silva's (Med-America) Pharmacy Phone: 209 475-1020
233 N California St Fax: 209 462-2145
Stockton, CA 95204 Website:

Office Hours: M-F 8:30am-5:30pm
Eligibility Requirements: Seniors age 60 and over.
Fees: None

Silva's (Med-America) Pharmacy provides seniors with prescription services at an affordable price. Offers big savings on brand names and generic drugs. While savings vary, average overall savings usually ranges from about 30% and up. Most insurance plans are accepted. For more information on locations and savings, please call.

Skilled Nursing Facilities (SNF List) Please Call 209 468-1104
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Social Security Administration-Stockton Phone: 877 803-6314
3558 Deer Park Drive Toll Free: 800 772-1213
Stockton, CA 95219 TTY: 209 946-6253
Website: www.socialsecurity.gov Fax: 209 946-6029

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.

Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Social Security Administration-Lodi **Phone: 209 369-1942**
2122 W Kettleman Ln **Toll Free: 800 772-1213**
Lodi, CA 95242 **TTY: 800 325-0778**
Website: www.socialsecurity.gov **Fax:**

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Social Security Administration-Manteca **Phone: 209 239-2046**
1009 S Main Street **Toll Free: 800 772-1213**
Manteca, CA 95337 **TTY: 209 825-4722**
Website: www.socialsecurity.gov **Fax: 209 825-5952**

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Social Security Administration-Modesto **Phone: 209 523-2670**
1521 N Carpenter Road, Ste E1 **Toll Free: 800 772-1213**
Modesto, CA 95351 **TTY: 209 523-2665**
Website: www.socialsecurity.gov **Fax:**

Office Hours: M-F 9:00am-4:00pm Note: 800 Phone Line Open
(7:00am 7:00pm)
Eligibility Requirements: Varies depending on type of benefit.
Fees: None.

Administers and assists with claims for social security retirement payments (SSA) and Medicare health insurance entitlement, survivor benefits, disability retirement benefits, and Supplemental Security Income (SSI) benefits.

Society for the Blind (Senior Impact Project) Phone: 916 452-8271
1238 S St Fax: 916 492-2487
Sacramento, CA 95811 Website: www.societyfortheblind.org

Office Hours: M-F 8:00am-5:00pm Store Hours: 9:00am-4:00pm
Eligibility Requirements: Persons age 55 or older who live in the region.

Fees: The Senior Impact Project is government funded. Fees for other classes vary.

Provides life and job skills training, counseling, and access to help and tools for the thousands of blind and visually impaired people in Sacramento and the surrounding areas.

St. Joseph's Behavioral Health Center Phone: 209 461-2000
2510 N. California Street Fax: 209 467-8107
Stockton, CA 95204 Website: www.stjosephscanhelp.org

Office Hours: 24 hours a day, 7 days a week

Eligibility Requirements: Vary.

Fees: Private insurance and private pay accepted.

St. Joseph's Behavioral Health Center provides comprehensive behavioral health services for psychiatric and chemical dependency disorders. Inpatient, outpatient, and Adult Day Health Care and treatment programs are available.

St. Joseph's Interfaith Caregiver Program Phone: 209 461-5112
1800 N. California Street Fax: 209 461-5085
Stockton, CA 95204 Website: www.stjosephscares.org
Email: Katherine.Hamilton@chw.edu

Office Hours: M-T 10:00am-4:00pm

Eligibility Requirements: Seniors age 55 and older.

Fees: None.

Provides free services for seniors through volunteer caregivers: transportation to medical appointments, shopping and errands-friendly visiting, respite care, telephone reassurance, possible companion services, minor home repair, and yard clean up.

St. Joseph's Medical Center
1800 N. California Street
Stockton, CA 95204

Phone: 209 943-2000
Fax: 209 461-6881
Website: www.stjosephscares.org

Office Hours: 24 hour emergency assistance.
Eligibility Requirements: None.
Fees: Vary; Medi-Cal and private insurance accepted.

St. Joseph's Medical Center is an acute care facility providing diagnostic and treatment services as well as emergency and critical care services. Programs include physical therapy, occupational health, Adult Day Health Care, and outpatient surgery.

St. Mary's Interfaith Dining Hall
and Community Services
545 W. Sonora Street
Stockton, CA 95203

Phone: 209 467-0703
Fax: 209 467-7795
Website: www.stmaryinterfaith.com

Office Hours: M-T 8:00am-4:00pm
Eligibility Requirements: Homeless working poor, and families.
Fees: None.

St. Mary's Interfaith Dining Room & Community Services is a nonprofit organization, serving the working poor and homeless of San Joaquin County by offering a variety of free services. Services include: Medical and Dental Clinics, Counseling, Education and Employment Services, Clothing Room, Dining Room, and Pre-Vocational Training once a month. Other services include a Homeless Court held last Friday of the month from 3:00pm to 5:00pm. Allows anyone to clear up old traffic tickets, minor criminal charges, and old fines. Also offers referrals regarding medical and dental health plans for children under 18 years of age, as well as for anyone who does not have a social security number.

State of California Attorney General's Office
PO Box 944255
Sacramento, CA 94244

Phone: 800 952-5225
Fax: 916 323-5341
Website: www.ag.ca.gov

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

The Attorney General works to protect consumers through the Consumer Law Section of the California Department of Justice and responds to consumer complaints through the Public Inquiry Unit. The

Consumer Law Section prosecutes scam artists and fights deceptive trade practices that range from the use of misleading national sweepstakes mailers to undelivered vacation promises by sellers of travel. The Public Inquiry Unit responds to consumer inquiries and serves as a central clearinghouse for consumer complaints sent to the California Department of Justice.

State of California (CCLD) Community Care Licensing Division Phone: 916 263-4700
2525 Natomas Park Dr Ste 270 Fax: 916 263-4744
Sacramento, CA 95833 Website: www.cclid.ca.gov

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: None.

Community Care Licensing for Amador, Calaveras, San Joaquin, Sacramento (Southern Part), Stanislaus, and Tuolumne counties. Licenses for Board and cares RCFE's. (To Sign up for an Orientation about RCFE's call: 209 948-3883)

State of California Department of Alcohol and Drug Programs Phone: 800 879-2772
1700 K Street, First Floor Fax: 916 323-1270
Sacramento, CA 95814 Website: www.adp.ca.gov

Office Hours: M-F 8:00am-4:30pm
Eligibility Requirements: None.
Fees: None.

Provides information and referral for the general public to alcohol and drug treatment programs in their area, and offers a comprehensive alcohol and drug information clearinghouse and resource center library.

State of California Department of Fair Housing and Employment Phone: 800 884-1684
2000 O Street, Ste 120 Fax:
Sacramento, CA 95814 Website: www.dfeh.ca.gov

Office Hours:
Eligibility Requirements: None.
Fees: None.

Enforces California's comprehensive employment, housing, public accommodations and public service non-discrimination laws, as well as the State's bias-related hate violence law.

**State of California Department of
Fish & Game
4001 N. Wilson Way
Stockton, CA 95205**

**Phone: 209 948-7800
Fax: 209 946-6355
Website: www.dfg.ca.gov**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Elderly, disabled, blind, those who use a mobility related device, and those who are developmentally disabled.

Fees: Reduced fee fishing license vary based on incom and disability.

Reduced fee fishing license for those over 65 years with a reduced income and a free fishing license for those who are disabled.

**State of California Department of
Motor Vehicles (DMV)
710 N. American Street
Stockton, CA 95203**

**Phone: 800 777-0133
Fax: 209 473-6511
Website: www.dmv.ca.gov**

Office Hours: M,T,TH,F 8:00 AM -5:00 PM; W 9:00am-5:00pm

Eligibility Requirements: Vary.

Fees: Vary.

The DMV registers vehicles in California and licenses their drivers. Other major DMV functions include: recording ownership (certificate of title) of the vehicles DMV registers, maintaining driving records (accidents and convictions) of licensed drivers, issuing identification cards for individuals, registering and recording ownership of vessels, licensing and regulating driving and traffic violator schools and their instructors, and investigating consumer complaints. DMV also offers varied Saturday hours and locations in Lodi, Manteca, and Tracy.

**State of California Department
of Rehabilitation
4555 Precissi Ln, Ste 1
Stockton, CA 95207**

**Phone: 209 473-5900
Fax:
Website: www.rehab.cahwnet.gov**

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Clients must be a disabled person.

Fees: None.

Assists individuals with disabilities to obtain and retain employment and maximize their ability to live independently in their communities. Services include: counseling, guidance and referral services; transportation services; vocational and other training; books, supplies, tools, equipment; assistive technology assistance.

State of California Disability Insurance (SDI) Phone: 800 480-3287
Forms are available at EDD Offices TTY: 800 563-2441
Website: www.edd.ca.gov

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Clients must be a disabled person.
Fees: Vary

State Disability Insurance (SDI) is a public disability insurance program that pays a benefit every other week. Covered employees pay SDI premiums through payroll taxes. Self-employed people may participate by enrolling in elective coverage and pay premiums based on their profits from the previous year.

Who is covered by SDI?
Most California employees are covered by SDI.

Groups of employees that are not covered include:

Interstate Railroad workers
Some domestic workers
Most government employees
Some non-profit employees
Those who claim a religious exemption

State of California Franchise Tax Board Phone: 800 338-0505
3321 Power Inn Road, Suite 210 Fax:
Sacramento, CA 95826 Website: www.ftb.ca.gov

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Vary.
Fees: Vary.

The Franchise Tax Board is the department that administers state personal income taxes and corporation taxes for the State of California. FTB offers tax relief programs for qualifying senior, blind or disabled persons.

Stockton Certified Farmer's Market Assoc. Phone: 209 481-7421
2707 E Fremont St, Ste 9 Fax: 209 943-0160
Stockton, CA 95205 Website: www.stocktonfarmersmarket.org

Office Hours: T-Sun Various hours and locations.
Eligibility Requirements: None.
Fees: None.

Provides many benefits for small farmers, consumers, and the community. Consumers can buy fresh produce directly from local area farmers; also flowers & plants, arts & crafts, specialty items and a variety of hot foods. For convenience, markets are located in Downtown Stockton, North Stockton, and Tracy.

Stockton Civic Theater
2312 Rosemarie Ln
Stockton, CA 95202

Phone: 209 473-2400
Fax: 209 473-1502
Website: www.sctlivetheatre.org

Office Hours: T-TH 1:00pm-5:00pm
Eligibility Requirements: None
Fees: Call for current ticket rates.

Offers theatre productions and entertainment for all ages.

Stockton Dial-A-Ride (SJRTD)
421 Weber Avenue
Stockton, CA 95202

Phone: 209 946-0520
Toll Free: 800 367-7433
Toll Free: 800 FOR RIDE
Website: sjrtd.com

Office Hours: M-F 5:00am-5:30pm. Weekend/holiday 7:15am-5:00pm
Reservations: Must be made 1-7 days in advance
Eligibility Requirements: Must be disabled and have ADA certification through SJRTD.
Fees: \$3.00 one way or \$27.50 for a 10 ride pass.

San Joaquin Regional Transit District (SJRTD) offers paratransit services to persons who, due to their disability, are unable to get to or from the fixed route bus stops. Dial-A-Ride is a curb to curb service operating countywide. This service is available 7 days a week, 365 days a year by appointment only.

Stockton Hearing and Speech
4623 Quail Lakes Drive
Stockton, CA 95207

Phone: 209 951-6491
Fax: 209 951-6497
Website:

Office Hours: M-TH 8:30am-5:00pm; F 8:30am-12:00pm
Eligibility Requirements: Must be referred by primary care physician or ENT (ear, nose, and throat) specialist.
Fees: Vary. Medi-Cal, Medi-Care and private insurance accepted.

Diagnostic Hearing evaluation, Hearing Aids, Speech & Language Evaluation, Speech-Hearing-& Language Therapy.

Stockton School for Adults
1525 Pacific Ave
Stockton, CA 95204

Phone: 209 933-7455
Fax: 209 464-4917
Website: www.stockton.k12.ca.us

Office Hours: M-F 7:00am-4:00pm; T & TH 5:30pm-9:00pm
Eligibility Requirements: Must be 18 years or older.
Fees: None.

Offers educational and career technical education services to individuals who wish to earn a high school diploma or GED certificate, to improve computer skills, or to explore career education opportunities.

Stockton Shelter for the Homeless
611 W Church St
Stockton, CA 95203

Phone: 209 466-2605
Fax: 209 939-9733
Website: stocktonsheltor.com

Office Hours: M-F 8:00am -4:30pm
Eligibility Requirements: Homeless, single men and women, and families.
Fees: None.

The mission of this agency is to provide opportunities for homeless people to become self-supporting participants in the community.

Stockton Symphony Association
46 W. Fremont Street
Stockton, CA 95202

Phone: 209 951-0196
Fax: 209 951-1050
Website: www.stocktonsymphony.org

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: Call for current ticket rates.

The Symphony offers a variety of concert series and events throughout the year.

Stockton Worknet-Employment
Development Department (EDD)
135 W. Fremont Street
Stockton, CA 95202

Phone: 209 948-7856
209 948-7862
Fax: 209 941-1935
Website: www.caljobs.ca.gov

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must have a valid Social Security Number.
Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market

information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

Stockton-San Joaquin Community Housing Board (Fair Housing)
247 E Miner Ave
Stockton, CA 95203

Phone: 209 451-3471
Fax: 209 451-3476
Website: www.sjfairhousing.com

Office Hours: M-F 9:00am-4:30pm Closed 12:00pm-1:00pm
Eligibility Requirements: None.
Fees: None.

Provides numerous services including: Information on tenant and landlord rights and responsibilities, and mediation as an alternative to resolve housing issues for tenants, property management, and owners.

Stockton-San Joaquin Public Library - Bookmobile
605 N. El Dorado Street
Stockton, CA 95202

Phone: 209 937-8468
Fax:
Website: www.stockton.lib.ca.us

Office Hours: M-S Varied Hours (call or visit website)
Eligibility Requirements: None.
Fees: None.

The mobile unit of the Stockton-San Joaquin Public Library, serves suburban sections of Stockton and outlying areas of Lathrop and Lockeford.

Stockton-San Joaquin Public Library - Cesar Chavez Central Branch
605 N. El Dorado Street
Stockton, CA 95202

Phone: 209 937-8221
866 805-READ(7323)
Fax: 209 937-8683
Website: www.stockton.lib.ca.us

Office Hours: SUN 1:00 – 5:00pm; M W 12:00 – 8:00pm; T TH F 10 – 6:00pm; SAT 10 – 5:00pm
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

The Stockton-San Joaquin County Public Library is made up of the Cesar Chavez Central Library and three branch libraries in Stockton, CA, as well as libraries in Escalon, Linden, Manteca, Ripon, Thornton and Tracy. There is a bookmobile service in the County and City of

Stockton. The Library also provides Literacy Services, including a mobile family literacy unit.

The Library offers books, magazines, audio and video cassettes, compact discs, DVDs, eAudiobooks, books on tape, books on CD, government documents, electronic subscriptions and databases, and computers for word-processing and accessing the Internet. Many of the Library's materials can be borrowed for home use.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Fair Oaks Branch **866 805-READ(7323)**
2370 E. Main Street **Fax:**
Stockton, CA 95205 **Website: www.stockton.lib.ca.us**

Office Hours: M 10:00am-6:00pm, T 2:00pm-6:00pm, TH 12:00pm-7:00pm, F 10:00am-3:00pm, Wed; Sat-Sun Closed
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Linden Branch **866 805-READ(7323)**
19012 E. Main Street **Fax:**
Linden, CA 95236 **Website: www.stockton.lib.ca.us**

Office Hours: T 1:00pm-6:00pm, TH 3:00pm-8:00pm, F 10:00am-4:00pm, S 11:00am-4:00pm
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Manteca Branch **866 805-READ(7323)**
320 W. Center **Fax:**
Manteca, CA 95336 **Website: www.stockton.lib.ca.us**

Office Hours: M-T 1:00pm-6:00pm, W 1:00pm-7:00pm, TH 10:00am-1:00pm, S 10:00am-3:00pm
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Margaret K. Troke Branch **866 805-READ(7323)**
502 W. Benjamin Holt Dr. **Fax:**
Stockton, CA 95207 **Website: www.stockton.lib.ca.us**

Office Hours: M, TH 10:00am-8:00pm, Tues-Wed 10:00am-6:00pm,
Fri-Sat 12:00pm-5:00pm, Sun Closed
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.
See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Maya Angelou Southeast Branch **866 805-READ(7323)**
2324 Pock Ln **Fax:**
Stockton, CA 95205 **Website: www.stockton.lib.ca.us**

Office Hours: M-T; F 10:00am-5:00pm, T, 10:00am-7:00pm, SAT
10:00am-2:00pm, Sun; Wed Closed
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Ripon Branch **866 805-READ(7323)**
333 W. Main Street **Fax: 209 599-5530**
Ripon, CA 95366 **Website: www.stockton.lib.ca.us**

Office Hours: M, Th 1:00pm-6:00pm, T 10:00am-6:00pm, W 12:00pm-
7:00pm, SAT 12:00pm-5:00pm, F; Sun Closed
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Thornton Branch **866 805-READ(7323)**
26341 N. Thornton Road **Fax:**
Thornton, CA 95686 **Website: www.stockton.lib.ca.us**

Office Hours: Tues 1:00pm-6:00pm; Th 2:00pm-7:00pm; Fri 10:00am-
4:00pm; Sat 11:00am-4:00pm Sun, Mon, Wed Closed
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Tracy Branch **866 805-READ(7323)**
20 E. Eaton Ave **Fax:**
Tracy, CA 95376 **Website: www.stockton.lib.ca.us**

Office Hours: M-TH 10:00am-8:00pm, SAT 10:00am-5:00pm, SUN
12:00pm-5:00pm Fri. closed
Eligibility Requirements: Residents of San Joaquin County.
Fees: None.

See Library services available under Cesar Chavez Central Branch.

Stockton-San Joaquin Public Library **Phone: 209 937-8221**
- Weston Ranch Branch **866 805-READ(7323)**
1453 W. French Camp Rd. **Fax:**
Stockton, CA 95206 **Website: www.stockton.lib.ca.us**

Office Hours: Tues; Thurs 3-8pm; Wed; Fri 10am-1pm; Sat 12pm-5pm;
Mon; Sun Closed
Eligibility Requirements: Residents of San Joaquin County.
Fees: None

See Library services available under Cesar Chavez Central Branch.

Stribley Community Center **Phone: 209 937-7351**
1760 East Sonora Street **Fax:**
Stockton, CA 95205
Website: www.stockton.gov/parks/centers/community.cfm

Office Hours: M-F 9:00am-1:00pm
Eligibility Requirements: Seniors age 50 and above.
Fees: \$10.00/yr. membership; No Lunch Fees: Donations Accepted.

Offers a variety of programs including dances, exercise, special celebrations, bowling, cards, billiards, travel, and games. Free social and support services are provided to interested seniors who are 50 years of age and over.

Sutter Hearing Aid Center **Phone: 209 466-2443**
2633 Pacific Ave, Ste 2 **Fax: 209 466-2124**
Stockton, CA 95204 **Email: shac@sbcglobal.net**

Office Hours: M-F 9:00am-5:00pm
Eligibility Requirements: None.
Fees: Free hearing tests. Fees vary for hearing aids.

Tests and fits hearing aids. Also has accessories for hearing aids along with a service of repairing all makes.

Sutter Hospice
2800 L St., Ste 400
Sacramento, CA 95826

Phone: 916 454-6525
Fax: 916 454-6526
Website:

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Please contact the Agency to determine eligibility.

Fees: Vary

Hospice care responds to the unique physical, mental, social and emotional needs of terminally ill patients and their families. Hospice focuses on care, not cure. Hospice care is palliative, allowing patients to spend their remaining days in comfort and dignity in the familiar surroundings of their home, focusing on living. Hospice focuses on promoting comfort and self-determination, enabling patients to participate in making decisions about care at the end of their lives.

Sutter Tracy Community Hospital
1420 N. Tracy Boulevard
Tracy, CA 95376

Phone: 209 835-1500
Fax:
Website: www.suttertracy.org

Office Hours: 24 hour emergency medical care.

Eligibility Requirements: None.

Fees: Vary.

Sutter Tracy Community Hospital is a full-service, acute care hospital that offers an array of inpatient and outpatient services.

Taft Community Center
389 W. Downing Ave
Stockton, CA 95206

Phone: 209 468-4168
Fax: 209 468-4169
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: Residents must reside within the service area of the community center to be eligible for services.

Fees: Free

Provides a wide range of direct and referred services to individuals of all ages. Services include: Education; Recreation; Emergency Services; Nutrition; Employment; Housing; Health; Income Management; Family-Based Case Management.

Thornton Community Center
26675 N. Sacramento Blvd.
Thornton, CA 95687

Phone: 209 794-2144
Fax: 209 794-2230
Website: www.sjaging.org

or ends in an unincorporated area surrounding the City of Tracy, then Tracer paratransit service is available to you.

Tracy Volunteer Caregivers Phone: 209 835-2772
1217 El Portal Street, Suite 105 & 106 Fax:
Tracy, CA 95376 Website: www.tracyvolunteercaregivers.org

Office Hours: M-F 9:00am-3:00pm
Eligibility Requirements: Seniors and disabled.
Fees: None.

Tracy Volunteer Caregivers is a Faith in Action® program and a coalition of faith congregations and community agencies providing volunteer practical social support to the disabled, chronically ill and senior members of the Tracy community. All services are free of charge and are provided by trained volunteers from the area. Services include: friendly visiting, shopping, telephone reassurance, running errands, transportation and escort to appointments, cooking, yard work and minor house repairs, light housekeeping, community resources information, and unskilled respite care.

Tracy Worknet-Employment Phone: 209 833-1018
Development Department (EDD) 209 833-1020
213 West 11th Street Fax: 209 833-1027
Tracy, CA 95376 Website: <http://www.edd.ca.gov>

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Must have a valid Social Security Number.
Fees: None

Your direct link to job placement and referrals, unemployment insurance, disability insurance, employment and training, labor market information, payroll taxes, and more! Assists Employers, Job Seekers, People With Disabilities, Senior Workers, Veterans, Workforce Community, Youth meet their Employment Needs.

UC Davis Alzheimer's Disease Center Phone: 916 734-5496
4860 Y St., Suite 3900 Fax:
Sacramento, CA 95817 Website:
www.ucdmc.ucdavis.edu/alzheimers/

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements:
Fees: Medi-Cal-Cal and private insurance accepted.

The UC Davis Alzheimer's Disease Center conducts research and coordinates care for patients who have been diagnosed with Alzheimer's disease and other forms of dementia. The center offers outpatient clinical services, research, and information and referral.

**U.S. Department of Housing and Urban
Development-Discrimination Hotline** **Phone: 800 669-9777**
451 7th Street S.W. Room 5204 **Fax:**
Washington, DC 20410 **Website: www.hud.gov**

Office Hours: M-F 9:00am-4:30pm
Eligibility Requirements: None.
Fees: None.

The HUD Housing Discrimination Hotline provides information regarding fair housing rights and responsibilities. The hotline also assists consumers in filing housing discrimination complaints and gives complaint information.

U.S. Department of Veterans Affairs **Phone: 800 827-1000**
1301 Clay Street, Rm. 1300 North **Fax:**
Oakland, CA 94612 **Website: www.va.gov**

Office Hours: M-F 8:00am-4:00pm
Eligibility Requirements: Veterans and their families.
Fees: None.

Administers and assists with the following programs and services: burial and memorial benefits, health benefits and services, education benefits, compensation and pension benefits, vocational rehabilitation and employment services, home loan guaranty services, life insurance programs, and veterans' appeals.

**United Cerebral Palsy of San Joaquin,
Calaveras, and Amador Counties** **Phone: 209 956-0290**
333 W Benjamin Holt Dr, Ste 1 **Fax: 209 956-0294**
Stockton, CA 95207 **Website: www.ucpsj.org**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Have a disability like cerebral palsy, or a similar condition.
Fees: Usually free to user, call for specific information.

UCP is a non profit organization dedicated to enhancing the quality of life for children and adults with disabilities who reside in San Joaquin, Calaveras, and Amador County. Services for adults include adult activity centers, adult day health care, adult day care, employment

services, supported living, and assistive technology. Children services include early intervention and respite.

United Way of San Joaquin County **Phone: 209 469-6980**
401 East Main Street **Fax: 209 469-6992**
Stockton, CA 95202 **Website: www.unitedwaysjc.org**
Mailing Address:
P.O. Box 1585
Stockton, CA 95201-1585

Office Hours: M-F 8:00 – 5:00
Eligibility Requirements: Help is provided through other non-profit agencies
Fees:

United Way of San Joaquin County's mission is to improve the lives of people by mobilizing the caring power of communities. Its annual campaign raises over \$4 million, and since 1970, has provided more than \$80 million for local nonprofit agencies. To accomplish this, United Way of San Joaquin County works with over 500 employers in San Joaquin County to raise money through workplace giving campaigns, also working with volunteers and selected nonprofits to tackle tough issues within the community.

United Way of San Joaquin County addresses the health and human service needs of the community through analyzing those needs, investing in local nonprofits, building awareness of important issues, creating partnerships and developing prevention based programs aimed at stemming problems before they take root. The funded agencies of United Way of San Joaquin County provide these much needed services to make San Joaquin County a stronger, healthier place to live and work.

University of Calif Cooperative Extension **Phone: 209 953-6100**
2101 East Earhart Ave, Ste 200 **Fax:**
Stockton, CA 95206 **Website: <http://cesanjoaquin.ucdavis.edu>**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: None.
Fees: None.

Off-campus educational programs in agriculture, family and consumer sciences, 4H Youth, community development, and natural resource conservation and protection. Offers a nutrition education program for

seniors which includes food buying, food safety, gardening and food needs for older adults.

USAJobs-Federal Job Information **Phone:**
1900 E Street NW **Fax:**
Washington, DC 20415 **Website: www.usajobs.gov**

Office Hours:
Eligibility Requirements: None.
Fees: None.

Provides Federal Job Information and is a Federal Job Search Engine.

Valley Community Counseling Services, Inc. **Phone: 209 956-4240**
6707 Embarcadero Drive **Fax: 209 956-4245**
Stockton, CA 95219 **Website:**

Office Hours: M-F 9:00am-6:00pm-Has other offices in Tracy, Manteca, and Lodi.
Eligibility Requirements: None.
Fees: Fees vary, some programs, if qualified are at no cost.

Individual, couples, family, and or group therapy dealing with sexual and physical abuse, domestic violence, marriage issues, drug and alcohol issues, anger management, and personal growth.
Valley Community Counseling **Phone: 209 239-5553**
Service – Manteca, Children's Clinic **Fax:**
129 E Center St **Website: www.sjcbhs.org**
Manteca, CA 95336

Office Hours: M-F 8:00am-5:00pm (Closed 12:00 – 1:00pm)
Eligibility Requirements: Vary upon type of service.
Fees: Vary; Medi-Cal accepted.
Provides behavioral health counseling and services for Children only (to 18 years old) throughout Manteca.

Valley Mountain Regional Center (VMRC) **Phone: 209 473-0951**
702 N. Aurora St. **Fax: 209 478-3539**
Stockton, CA 95202 **Website: www.vmrc.net**

Office Hours: M-F 8:00am-5:00pm
Eligibility Requirements: Child under the age of 3 at risk for developmental delays or problems; person over age 3 diagnosed with mental retardation, cerebral palsy, epilepsy, autism or similar condition.

Fees: None.

Provides a wide array of services to developmentally disabled individuals and their families. NOTE: Refers clients for Adult Day Care and Adult Day Health Care. VMRC does NOT provide Adult Day Care or Adult Day Health Care directly to clients, AND you must be a client to receive a referral.

Valley Sleep Disorders Center Phone: 209 466-8011
1805 N. California St. #206 Fax: 209 466-0250
Stockton, CA 95204 Website: <http://www.sleepybees.net/>
or
1930 Tienda Dr Ste 202 or Lodi Phone: 209 365-1231
Lodi, CA 95242 Fax: 209 365-0622

Office Hours: 8:00am-5:00pm
Eligibility Requirements: Medical referral required.
Fees: Vary

Sleep apnea testing center. Tests for snoring, fitful or restless sleep, sleep apnea, constant sleepiness, low energy level, obesity, etc.

Van Buskirk Community Center Phone: 209 937-7358
734 Houston Ave Fax:
Stockton, CA 95206
Website: www.stocktongov.com/parks/centers/vanbuskirk.cfm

Office Hours: T-Thur 11:00am-8:00pm; SAT 9:00am-5:00pm
Eligibility Requirements: Stockton resident.
Fees: None.

Offers a variety of programs tailored to children, teens, adults and active seniors through cooperative alliances with neighborhood associations, law enforcement, public service agencies, and various community organizations.

Venetian Terrace – Phase One Phone: 209 951-1545
(Now known as Courtyards at Venetian Terrace)
Requirements: Must be 50+ for Senior Living: 60+ years old for Congregate Meals.
Fees: Vary based on size of room rented.

Venetian Terrace Apartments features Senior Independent Living for the elder who are 50 years or older. In addition, the site offers congregate meals starting at 11:10am and are over at 12:00pm for those 60 years of age and older.

Veterans Administration - VA Modesto Clinic Phone: 209 557-6200
1524 McHenry Ave Ste 435 Fax: 209 5576233
Modesto, CA 95350 Website: www.va.gov

Office Hours: M-F 8:00am-4:30pm

Eligibility Requirements: You may be eligible if you are a veteran, a veteran's dependent, a surviving spouse, child or parent of a deceased veteran an active duty military servicemember, a member of the Reserve or National Guard.

Fees: None

What the VA Offers: Compensation, Pension, Health Care, Vocational Rehabilitation & Employment, Education & Training, Home Loans, Life Insurance, Dependents & Survivors Burial

Veterans Administration-VA Stockton Clinic Phone: 209 946-3400
7777 South Freedom Drive Fax: 209 946-3458
French Camp, CA 95231 Website: www.va.gov

Office Hours: M-F 8:00am-9:00pm

Eligibility Requirements: You may be eligible if you are a veteran, a veteran's dependent, a surviving spouse, child or parent of a deceased veteran an active duty military servicemember, a member of the Reserve or National Guard.

Fees: None

What the VA Offers: Compensation, Pension, Health Care, Vocational Rehabilitation & Employment, Education & Training, Home Loans, Life Insurance, Dependents & Survivors Burial

VIPS (Volunteers In Police Service) Phone: 209 937-8477
Stockton Police Department Fax:
22 E Market St Email: police@ci.stockton.ca.us
Stockton, CA 95202

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: None.

Fees: None.

The Stockton Police Department VIPS are adults, 40 years of age and older, who have an interest in helping their community improve the quality of life for all citizens of Stockton.

VIPS support the day-to-day operations of the Stockton Police Department working Patrol, Investigations and Community Service, and Indoor and Outdoor Special Events. VIPS also assist with abandoned autos and tow, when appropriate, deterrent patrol, conduct

vacation house checks, provide YANA (You Are Not Alone for Elderly Seniors), and staff lobby information desks.

Anyone interested in becoming a volunteer In Police Service (VIPS) for the Stockton Police Department is encouraged to contact the VIPS Office at (209) 937-8477 or email at police@ci.stockton.ca.us.

Visiting Nurse Association & Hospice
PO Box 4805
Sonora, CA 95370

Phone: 209 532-7166
Fax: 209 532-6982
Website:

Office Hours: 8:00am-5:00pm

Eligibility Requirements: Please contact the Agency to determine eligibility.

Fees: Vary

Provides Skilled Nursing and Physical Therapy, home visits to homebound individuals. Provides Hospice care.

Volunteers of America
660 Duke Street
Alexandria, VA 22314

Phone: 800 899-0089
Fax: 703 341-7000
Website: www.voa.org

Office Hours: M-F 9:00am-6:00am EST

Eligibility Requirements: None.

Fees: None.

Volunteers of America is a national, nonprofit, spiritually based organization providing local human service programs and opportunities for individual and community involvement. Volunteers of America provides outreach programs that deal with today's most pressing social needs. Volunteers of America helps youths at risk, frail elderly, abused and neglected children, people with disabilities, homeless individuals and many others.

Weatherization Program
4139 Coronado Street
Stockton, CA 95204

Phone: 209 468-0439
Fax: 209 468-8069
Website: www.sjaging.org

Office Hours: M-F 8:00am-5:00pm

Eligibility Requirements: To qualify, you, or one of the members of your family household must receive: Temporary Aid for Needy Families (TANF), Supplemental Security Income (SSI), State Supplementary Program (SSP), Food Stamps, Veterans and Survivors Pension, or your income must not exceed a certain amount.

Fees: None.

Offers home or apartment weatherization services. The following is a list of energy saving measures and repairs available: minor home repair, glass replacement, attic ventilation, low-flow showerheads, ceiling insulation, evaporative cooler vent cover, door weatherstripping, water heater blanket, duct wrap, switches & outlet gaskets, caulking, non-door weatherstrip...and more.

Widowed Persons Association of California Phone: 209 931-1689
PO Box 7153 Website: www.widowedcal.com
Stockton, CA 95267

Office Hours: Vary.
Eligibility Requirements: None.
Fees: Call for more information.

Stockton Chapter #3; Helping widowed seniors overcome grief and loneliness by organized support groups, activities and travel.

Women's Center of San Joaquin Phone: 209 941-2611
620 N San Joaquin St Fax: 209 941-4963
Stockton, CA 95202 Website: www.womenscenterofsjc.com

24 Hour Sexual Assault Hotline: 209 465-4997
24 Hour Domestic Violence Hotline: 209 465-4878

Office Hours: M-F 8:30am-5:00pm; 24 hour/7 day helpline and shelter.
Eligibility Requirements: Men, women and children throughout San Joaquin County; survivors of domestic violence or sexual assault.
Fees: None.

Provides crisis intervention and prevention services to survivors of domestic violence and sexual assault. Offers free counseling, support groups, advocacy, court and hospital accompaniment, and shelter services.



\$AIF

Seniors Against Investment Fraud

The Seniors Against Investment Fraud (SAIF) Program is a statewide outreach campaign under the California Department of Corporations. The primary purpose of SAIF is to alert and educate Californians over

the age of 50 about investment and telemarketing fraud crimes and how to avoid being victimized by scam artists.

Contact: Olivia Briesmeister at 209 468-2208

Email: obriesmeister@sjgov.org

Family Caregiver Support Program



Today more and more people are facing the responsibility of caring for aging parents, adult relatives, or close friends. It is a common misconception that most of the elderly who need care are in nursing homes. More than 7 million spouses, adult children, other relatives, and friends are currently providing unpaid help to older adults.

If you're one of them, you know that care for an older loved one can be very rewarding. It can also be very stressful; sometimes resulting in emotional burn out, physical exhaustion and financial burden.

The Family Caregiver Support program can assist eligible caregiver in the following ways:

- Case Management Services
- Caregiver Training
- Respite Care
- Information on and Access to Resources
- Minor Home Repair
- Legal Services
- Heavy Cleaning
- Other Supportive Services

If you meet one or more of the following criteria, you may benefit from these services:

- You are an adult Caregiver (18 and older), providing informal care to an older individual. This includes family or friends.
- If the individual to whom you are providing care is over the age of 60 and frail.
- If you are a Grandparent or step-grandparent (55 and older) who is providing care to a minor who is not more than 18 years of age.

Call today for more information.

800 510-2020 or 209 468-1104

San Joaquin County Aging and Community Services
Information and Assistance Program

Resource Directory Survey

We appreciate your feedback on the San Joaquin County Aging and Community Services Resource Directory 2011 Edition. Please complete the form below and return. Thank You.

How often do you use to the directory?

Many times a day Once a day Once a week Once a month Never

Please rate the organization of the directory.

Excellent Good Adequate Needs Improvement

Please rate the clarity of the information.

Excellent Good Adequate Needs Improvement

What I found useful about this directory: _____

What I would like to see included in next year's directory: _____

Please fax form to (209) 932-2663: ATTN Information and Assistance

-or-

Mail to:
San Joaquin County Aging and Community Services
Information and Assistance Program
PO Box 201056
Stockton, CA 95201-3006
E-mail: aging_ia@sjaging.org

San Joaquin County Aging and Community Services
Information and Assistance Program

Resource Information Form

We ask that you please take a few moments to complete the attached form so that we may update our records, or add a new resource to the directory. Please include your organization's brochure or other related materials. If you have any questions, please call Information and Assistance at (209) 468-1104. Thank you in advance for your response.

Name of Agency/Organization: _____

Address: _____

Phone Number: _____

Fax: _____

Website or E-mail Address: _____

Office Hours: _____

Brief Description of Services: _____

Population Served: _____

Eligibility Requirements: _____

Fees: _____

Please fax form to (209) 932-2663: ATTN Information and Assistance

-or-

Mail to:

San Joaquin County Aging and Community Services
Information and Assistance Program
PO Box 201056
Stockton, CA 95201-3006

E-Mail: aging_ia@sjaging.org

Energy Programs
 Home Energy Assistance Program - **Energy Crisis Intervention Program**
 Weatherization Program
WHAT TYPES OF ASSISTANCE ARE AVAILABLE?

Bill Payment Assistance: HEAP (Home Energy Assistance Program) May pay a portion of your energy bill in the form of a dual or single party warrant or a direct payment to a utility company. The amount of assistance is based on household income and size, energy cost, and funding availability.

Energy Crisis Assistance: ECIP (Energy Crisis Intervention Program) is available to low-income households that are in an energy related crisis ; such as receiving a 24 or 48 hour disconnect notice, or service termination by a utility company.

Weatherization Assistance: The Weatherization Program provides services designed to reduce heating and cooling costs and improve the energy efficiency of a home, while safeguarding the health and safety of the household. These services are provided FREE to qualifying households.

WHO IS ELIGIBLE?

Household Size	Gross Monthly Income	Gross Annual Income
1	\$2,072.28	\$24,867.36
2	\$2,709.91	\$32,518.92
3	\$3,347.54	\$40,170.48
4	\$3,985.16	\$47,821.92
5	\$4,622.79	\$55,473.48
6	\$5,260.42	\$63,125.04
7	\$5,379.97	\$64,559.64
8	\$5,499.54	\$65,994.48
9	\$5,619.08	\$67,428.96
10	\$5,738.64	\$68,863.68

LIHEAP Household Gross Income Requirements 2010. Figures change on a yearly basis. Call HEAP annually for updates.

HOW DO I APPLY



Contact HEAP/ECIP toll free:

1-877-977-3988

Or (209) 468-3988

Contact Weatherization:
(209) 468-0439



WHAT ELSE CAN I DO?

- Ask about the CARE Program which provides monthly gas/electric bill discounts to low-income households.
- Ask PG&E about additional discounts if someone in your household has medical needs that make high utility bills.

Ask PG&E about the Balance Payment Plan that evens out the highs and lows in your bill to help budget your monthly energy costs.



Family Caregiver Support Program



Today more and more people are facing the responsibility of caring for aging parents, adult relatives, or close friends. It is a common misconception that most of the elderly who need care are in nursing homes. More than 7 million spouses, adult children, other relatives, and friends are currently providing unpaid help to older adults.

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- If you are a Grandparent or step-grandparent (55 and older) who is providing care to a minor who is not more than 18 years of age.

Call today for more information.

800 510-2020 or 209 468-1104



The San Joaquin County Human Services Agency

Offers

FREE 911 Safety CELL Phones

The Human Services Agency offers FREE 911 emergency phones to Seniors (60+) or victims of abuse. Donated, refurbished or recycled cell phones are available now to USE for EMERGENCY HELP.

CALL (800) 510-2020 or (209) 468-1104 for Information

Or visit our website at www.sjaging.org



The San Joaquin County Human Services Agency

Now Accepts Your Old and Used CELL Phones

For a **911 Safety Phone Program!**

DONATE Your Old Cell Phones Today!

Your Old, Used, and Outdated Cell phone can now be safely recycled back into good use by a Senior Citizen or a victim of abuse.

Your old cell phone is safely recycled, thus not going into a landfill!

CALL (800) 510-2020 or (209) 468-1104 for Information

Or visit our website at www.sjaging.org

DONATE NOW!

Smoke Detectors Save Lives!



Nationally, over 6000 people are killed each year in their **home or apartment due to home fires.**

Of these, a large percentage involved the Aged. Most of these deaths occur during sleeping hours and are the result of toxic smoke.

Statistics indicate that up to two-thirds of these deaths could have been prevented by the proper installation of a home fire warning device...

The Smoke Detector

The San Joaquin County Department of Aging and the San Joaquin County Firefighters sponsor a program aimed at making available to senior citizens, 60 years and older, the purchase of a smoke detector at a reduced rate of only \$5.00 per unit for those who cannot afford the full price of \$9.50.

This program also provides for the installation of the smoke detector by your local Fire Department.

For further information and installation of your smoke detector, please contact the San Joaquin County Department of Aging at 209 468-1104.

Home Health and Home Health Care Agencies

The following are definitions of care options:

What is Home Health Care?

Home Health Care, also referred to as Skilled Nursing or Paraprofessional Care, cover a broad range of services including: Physical Therapy, Occupational Therapy, Speech Therapy, Medical Social Work, and Respiratory Therapy. Skilled nursing care is provided by a registered nurse (RN), nurse practitioner (NP), or a licensed practical nurse (LPN). Paraprofessional care is provided by home health aides, personal care assistants, physical therapy assistants, or certified occupational therapy assistants (COTA). In order to be covered by health insurance, most services must be ordered by your physician and must be medically necessary to maintain or improve your health condition. Home Health care services are usually provided on a visit basis rather than an hourly basis and for individuals who are homebound or have difficulty leaving their home to access services.

What is Home Care?

Home Care can include the following services: Housekeeping, Assistance with bathing and dressing, Preparation of nutritious meals, Help with walking and getting in / out of bed, Medication reminders, Conversation and companionship, and Transportation to name a few. Home Care services are generally not covered by insurances such as Medicare or HMO's, however there are some private and long term care insurance policies that may cover services. Most agencies accept private payments from patients and families. Usually the agency bills the patient on a monthly basis.

The following is a list of public and private agencies and companies that provide Home Health and Home Health Care. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.

Home Health and Home Health Care Agencies

Company Name	Company Name
Legend: ♦HH – Home Health Care ♦HC – Home Care ♦ MC – Medicare ♦ MCal – Medi-Cal ♦MIN – Minimum Hours Required ♦ LTCI – Long Term Care Insurance ♦ PRI – Private Insurance Accepted ♦ PP – Private Pay Accepted	
Revised 12/16/2010	
Addus Healthcare, Inc. 1125 N. Hunter Street Stockton, CA 95202 209 463-8091 209 463-8419 FAX HH HC Min MC MCAL	Accent Care Home Health Services 3170 Crow Canyon Pl, Ste 270 San Ramon, CA 94583 800 734-1604 800 821-9627 TDD www.accentcare.com HH HC MIN MC MCAL
ApexCare a RealCare Affiliate 1803 W. March Ln Stockton, CA 95207 209 478-9111 800-287-9111 209 478-9011 FAX www.apexcare.com HC MIN PI LTCI PP	Arcadia Health Care 4561 Quail Lakes Dr, Ste B-2 Stockton, CA 95207 209 477-9480 209 477-9448 FAX www.arcadiacare.com HH HC MIN MC PI LTCI PP
Angels Caring Helpers 6333 Pacific Ave, Ste 360 Stockton, CA 95207 209 298-6473 HC MIN PP	Catholic Charities 1106 N. El Dorado Stockton, CA 95202 209 444-5900 209 444-5933 FAX www.ccstockton.net HC MIN PP
Comfort Home Care Agency 24301 Southland Drive, Ste 504 Hayward, CA 94545 1-888-593-7079 510-315-8758 FAX HC MIN PP	Comfort Keepers 120 E. 12th Street Tracy, CA 95376 209 832-1333 209 832-1118 FAX HC MIN PP

Company Name	Company Name
Dameron Hospital Home Health Agency 420 W. Acacia Street, Ste 14 Stockton, CA 95203 209 461-3103 209 461-7552 FAX HH LTCI MC MCAL PI	Focus Health 1503 E March Ln, Ste A Stockton, CA 95210 209 472-7005 209 472-9940 FAX HH LTCI MC MCAL PI PP
Gentiva Health Services 1776 W. March Ln, Ste 150 Stockton, CA 95207 209 474-7881 800-422-6606 209 474-2958 FAX www.gentiva.com HH HC LTCI MIN MC MCAL PP	Home Instead Senior Care 1151 W. Robinhood Dr., Ste. B7, Stockton, CA 95207 209 933-9737 209 933-9789 FAX HC MC MCAL PI
House Calls Home Health Agency 1050 N. Union Street Stockton, CA 95202 209 463-8005 209 463-8035 HH MC MCAL MIN PI	Interim Healthcare – Modesto 1700 Standiford Ave, Ste 150 Modesto, CA 95350 209 577-4625 800 300- 3887 209 544-8895 FAX www.interimhealthcare.com/modestoca HH HC LTCI MIN MC MCAL PI PP
Interim Healthcare – Stockton 5250 Claremont Ave, Ste 121 Stockton, CA 95207 209 472-6040 or 800 300-3887 209 952-5211 FAX www.interimhealthcare.com/stockstonca HC MIN PI PP	Kaiser Permanente Home Health Agency 3240 Arden Way, Arden Annex Kaiser Members Only Sacramento, CA 95825 916-486-5400 916-688-0284 FAX HH MC MCAL
Lodi Memorial Hospital Home Health Agency 800 S. Lower Sacramento Road Lodi, CA 95242 209 333-3131 209 333-3160 FAX www.lodihealth.org HH LTCI MC MCAL PI	Maxim Healthcare Services, Inc. 1776 W. March Ln, Ste 110 Stockton, CA 95207 209 477-2737 209 477-2544 FAX www.maxhealth.com HH HC LTCI MCAL PI PP

Legend: ♦HH – Home Health Care ♦HC – Home Care ♦ MC – Medicare
♦ MCal – Medi-Cal ♦MIN – Minimum Hours Required
♦ LTCI – Long Term Care Insurance ♦ PRI – Private Insurance Accepted
♦ PP – Private Pay Accepted **Revised 12/16/2010**

Company Name	Company Name
Rescare Home Care 5250 Claremont Ave, Ste 250 Stockton, CA 95207 209 473-1202 209 473-3729 FAX www.rescarehomecare.com HC MIN LTCI PI PP	St. Joseph's Medical Center Home Health 509 W Weber Ave Ste 200 Stockton, CA 95203 209 473-6700 209 473-6725 FAX www.StJosephsCares.org HC MIN LTCI MCAL PI PP
The Seniors Choice 1806 W Kettleman Ln Lodi, CA 95242 209 369-7712 209 365-9850 HC LTCI PP	Tri-Valley Home Health Care 37 W. Yokuts, Ste C-2 Stockton, CA 95207 209 957-0708 209 957-7866 FAX www.tri-valleyhomehealth.com HH LTCI MC MCAL PI PP
Visiting Angels 1545 St Marks Plaza, Suite 1B Stockton, Ca 95207 209 952-3585 209 463- 8419 FAX www.jmhomecare.com HC MIN PP	Visiting Nurses Association of The Central Valley 1905 Coffee Road, Ste 6 Modesto, CA 95355 209 571-1055 800 209 6877 209 521-4302 FAX HH MC MCAL PI

Legend: ♦HH – Home Health Care ♦HC – Home Care ♦ MC – Medicare
♦ MCal – Medi-Cal ♦MIN – Minimum Hours Required
♦ LTCI – Long Term Care Insurance ♦ PRI – Private Insurance Accepted
♦ PP – Private Pay Accepted **Revised 12/16/2010**

To Receive the latest List of Home Health and Home Health Care Agencies
 Please Call 209 468-1104
 A current list will be mailed to you upon request!
 Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Medical Equipment Companies

The following is a list of public and private agencies and companies that provide Medical Equipment. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.

Active Life 4217 Coronado Ave, Unit D Stockton CA Phone: 209 943-2118 Toll Free: 1 800 511-9744	Medical Supplies, Incontinence Supplies free delivery, Most Insurance accepted senior discounts
Apria Healthcare 7514 Murray Dr Stockton CA Phone: 209 472-0270 Fax: 209 475-0885	Durable Medical Equipment, beds, walkers, commodes, CPap, BiPap, Most insurance Accepted, No Straight Medi-C
ATG Rehab 3137 Tomahawk Drive Stockton CA Phone: 209 467-1173 Fax: 916 489-5949	Medi-Cal, Medicare, accepts some private insurance companies. Rehab wheelchairs Only by appointment.
Catholic Charities 1106 N El Dorado St Stockton CA Phone: 209 444-5908	Installation of durables: i.e. grab-bars, rails, showerheads. Other equipment: canes, walkers, shower benches, smoke detectors, Donations suggested by not required
Ehlers Health Supply 656 Rosemarie Lane Stockton CA Phone: 209 476-0812 Fax: 209 476-0403	Durable Medical Equipment, beds, walkers, commodes, CPap, BiPap, Oxygen/Respiratory. Most insurance accepted, Medicare, Medi-Cal, No health Plan of San Joaquin.
KCI (wound VAC) 1027 Black Diamond Way Ste B&C Lodi CA Phone: 1 800 275-4524 Fax: 1 888 245-2295	Wound backs. Dressings. Canisters. Special walkers. Commodes. Beds Medicare. all insurance
Lodi Memorial Home Med Equip 1115 S, Fairmont Ave Lodi CA Phone: 209 339-7610 Fax: 209 339-7541	Durable Medical Equipment, Beds, Walkers, Commodes, Oxygen, Nutrition, Ostomy. Medicare No straight Medi-Cal AseraCare Hospice and Health Plan of San Joaquin
Marcon Group (wound Vac) 655 Dubois St, Ste D San Rafael, CA Phone: 714 913-3237 Fax: 451 259-0540	Wound Backs, beds, walkers. All insurance
Pacific Pulmonary Services 2666 West Lane Stockton CA Phone: 209 463-1123 Fax: 209 463-1988	Nebulizers and Oxygen only. Medi-care, Medi-Cal, Blue Cross, Blue Shield, and several insurance companies. Call to verify.
Scottish Rite Warehouse 33 Alpine Ave Stockton CA Phone: 209 547-7439	Open M-W-F 1:00pm-4:00 pm. Used Medical equipment, free just return when no longer needed. Donations Accepted

Medical Equipment Companies (Continued)

Sierra Pacific 4873 West Lane Ste C Stockton CA Phone: 209 472-1136 Fax: 209 472-1138	Durable Medical Equipment, Beds, Walkers, Commodes, Oxygen, Nutrition. Medicare No straight Medi-Cal. Accepts some private insurance. HMO
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To Receive the latest List of Medical Equipment Companies
 Please Call 209 468-1104
 A current list will be mailed to you upon request!
 Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

Transportation Agencies List

The following is a list of public and private agencies and companies that provide Non-Emergency Medical and Personal Transportation. Reservations are suggested by some, and required by others. Transportation provided to limited service areas. **Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.**

Company Name	Service Area/Reservation Requirements
AA Stockton Cab and Shuttle 209 957-6190	San Joaquin County. No reservation requirement.
AA City Cabs Stockton 5121 Holiday Drive Stockton, CA 95210 209 955-1817 209 839-1122	Stockton, Lodi, Manteca, Tracy. No reservation required, but recommended for medical appointments and out-of-town travel.
AC Transportation 3408 Cherry Lane Ave Stockton 95215	Accepts Medi-Cal
American Cancer Society 207 E. Alpine Avenue Stockton, CA 95204 800 227-2345	San Joaquin County. Transportation provided to individuals diagnosed with cancer for cancer related medical appointments only. Reservations are required; min. 1 week in advance.
AMR 800 913-9113	Accepts Medi-Cal
Dial-A-Ride Para-Transit Service <i>See San Joaquin RTD Regional Transit District</i> Phone: 209-943-1111 Toll Free: 800.469.8674 or 1 800 HOW TO RIDE	Dial-A-Ride is a curb to curb service operating in the Stockton Metropolitan Area. All Riders must be ADA Certified to Ride Dial-A-Ride.
Escalon Dial-A-Ride and Route 96 1854 Main Street Escalon, CA 95320 209 541-6645	Escalon with deviation to Modesto. Call for route information. Reservation required; min. 24 hours in advance.

Trfansportation Companies (Continued)

Company Name	Service Area/Reservation Requirements
Health Access A Community Partnership 308 N. California Street Stockton, CA 95202 209 461-6307gjo	South Stockton; South of Charter Way Only. Offers Door to Door and Route Service Pick-up. Call for specific route locations. Reservation required; min. 24 hours in advance.
Kumar Transportation 209 234-0377	Accepts Medi-cal, Blue cross if a dialysis patient
Lodi Grapeline Dial-A-Ride Services 24 S. Sacramento Street Lodi, CA 95240 209 333-6806	Lodi, Acampo, Woodbrige, Villa Cerezos mobile home parks and areas. Reservation required. Call for details.
Medi-Van 209 466-9900	San Joaquin and Stanislaus County. Reservation required; min. 24 hours in advance.
Mike's Yellow Cab A Contractor of Yellow Cab Co. 209-271-6198	Central Valley. No reservation required, but recommended for out-of-town travel.
Noja Transport 157 S Caballo St Mountain house CA, 95391	Accepts Medi-Cal
Priority One 1 800 600-3350	Accepts Medi-Cal with PCS form
Rainbow Transportation 10203 Riverpark Stockton CA, 95209 209 477-6130	Accepts Medi-Cal
Rajs Transport 639 Riley Ford Lane Stockton, CA 95206 209 983-1681	Accepts Wheelchair bound clients No Gurney Bound Clients Accepts Medi-Cal
Red Top Taxi Manteca, CA 209 239-7179	Manteca, Tracy. No reservation required, but recommended for out-of-town travel.
Ryan's Yellow Cab A Contractor of Yellow Cab Co. 209-608-2902	Stockton and French Camp. No reservation required, but recommended for out-of-town travel.
San Joaquin Co. Veteran's Service Office 105 S. San Joaquin Street Stockton, CA 95202 209-468-2916	VA Livermore Only. Reservation Required. Pick-up in front of office on San Joaquin St.
San Joaquin RTD Regional Transit District and Dial-A-Ride 421 Weber Avenue Stockton, CA 95202 209.943.1111 Toll Free: 800 367-7433 Toll Free: 800 FOR RIDE)	RTD Service is throughout San Joaquin County and has Connectors to adjacent Counties. Dial-A-Ride is a curb to curb service operating in the Stockton Metropolitan Area. All Riders must be ADA Certified to Ride Dial-A-Ride.

Transportation Companies (Continued)

Company Name	Service Area/Reservation Requirements
Stockton VA Clinic – Clinic Towers Located at San Joaquin General Hospital 500 W. Hospital Road French Camp, CA 95231 209-946-3400 Clinic 650-493-5000 x 62468 or 22253 Reservations and general information.	VA Livermore and Palo Alto Only. Reservation Recommended. Pick-up at Clinic Towers SJGH.
Tracer – Fixed Route and Para-Transit MV Transportation - Tracy Division 520 North Tracy Boulevard Tracy, California 95376 209-831-4BUS	Tracy Only. The Tracer Transportation Services are provided by the City of Tracy and MV Transportation, Inc. (under contract with the City of Tracy). Must be ADA certified for para-transit. Call for application. Call for fare options.
Vantage Transports 121 Bernice Avenue Stockton, CA 95210 209-475-0708 Fax: 209 475-0709	San Joaquin County. Out of town service available. Reservation required; 1 week in advance preferably; min. 48 hour in advance. Accepts Medi-cal.
Vince's Transportation, LLC 1711 Pecos Circle Stockton, CA 95209 209-473-0803	San Joaquin County. Out of town service available. Reservation required; min. 24 hours in advance. Accepts Medi-cal
VM Transport, Inc. PO Box 540 French Camp, CA 209-603-2583 www.vmtransport.blogspot.com	San Joaquin County. Out of town service available. Reservation required; 48 hours in advance. Accepts Medi-cal
Yellow Cab Company 6500 Lindbergh Street Stockton, CA 95206 209-234-7603	Stockton, French Camp, Manteca. Reservation not required. Divisions: Valley Transportation Co., Veteran's Service Cab Co., Stockton Service Cab Co.

Information printed in this listing is provided voluntarily by the agencies and companies listed herein. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect a agency's quality of service. You are encouraged to investigate, for yourself, an agency's services prior to determining whether to access them. Information provided in this listing has been confirmed to the best of our ability.

Revised 3/14/11

To Receive the latest Transportation Agencies List
Transportation Agencies List Please Call 209 468-1104
A current list will be mailed to you upon request!
Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

~ STOCKTON ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ STOCKTON ~	
Updated 2/24/11	
DULAY GUEST HOME #4 653 Chicago Avenue – 95206 465-8713 5 Beds	DULAY GUEST HOME #1 663 Chicago Avenue – 95206 465-8713 6 Beds
EMERALD GARDEN VILLA <i>(formerly Ambassador Garden Villa)</i> 1215 W. Swain Road – 95207 957-8385 (A, AL, O2, SU, SSI, W) 42 Beds	ESTRELLA'S CARE HOME #2 2477 Carpenter Road – 95205 462-4239 6 Beds
EVE'S ESTATE II 1866 Montezuma Road – 95205 462-8468 6 Beds	EVERLASTING MANOR CARE HOME 934 Dewitt – 95210 952-2520 (AL, W) 4 Beds
FULTON VILLA (EMERITUS AT) 517 E. Fulton – 95204 466-2116 (A, SU, W) ALWP 114 Beds	GOLDEN HAVEN 2324 Lever Blvd. – 95206 464-4743 (A, AL, R, SU, SSI, W) ALWP 150 Beds
HOMESTEAD CARE FOR ELDERLY 2372 Blue Tees Drive 95206 464-4758 6 Beds	HOMESTEAD CARE 2 2040 Old Spanish Drive - 95206 941-2173 6 Beds
HOMESTEAD CARE 3 2329 Diamond Oaks Street - 95206 464-1238 6 Beds	J & M CARE HOME 5766 Fred Russo Drive – 95212 915-3962 6 Beds
JC CARE HOME 1035 Sanchez Court – 95206 941-4486 6 Beds	JJ CARE HOME 9230 Lariat Lane 95210 951-8482 6 Beds
LA MORADA CARE HOME 9842 Noemi Court - 95212 956-3094 (Empty 9/10) 4 Beds	LAZARUS CARE 9822 Cody Way – 95209 476-8114 6 Beds

~ STOCKTON ~ (Continued)

SERVICE CODES:		
A -Alzheimer's/Dementia	SU -Secured Unit	O2 -Oxygen
AL -Alternative Language	R -Respite	SSI -Soc. Sec. Inc.
ALWP - Assisted Living Waiver Program		W -Wheelchair

~ STOCKTON ~

Updated 2/24/11

<p>LONG ISLAND CARE HOME 5268 Foxglove Court – 95212 323-4731 (AL, SSI, W) 5 Beds</p>	<p>MAGNOLIA CARE HOME 4727 Songwood Ct. 95206 234-1650 6 Beds</p>
<p>MEADOW CREEK VILLA 4930 Moorcroft Circle - 95206 982-4262 6 Beds</p>	<p>MERRILL GARDENS @CARSON OAKS 6725 Inglewood Ave.– 95207 957-6257 49 Beds</p>
<p>NEW HOPE GUEST HOME- ALPINE 3008 W. Alpine Ave. - 95204 941-0519 6 Beds</p>	<p>O'CONNOR WOODS ASSISTED LIVING 3334 Wagner Heights Rd. – 95209 956-3400 118 Beds</p>
<p>OAKHAVEN 725 E. Oak Street 95202 465-2597 15 Beds</p>	<p>OASIS GUEST HOME 207 Mammath Peak Circle – 95212 474-3351 (Empty 2/20/10) 4 Beds</p>
<p>OUR LADY PERPETUAL HELP CARE HOME 1536 Valencia Ave. – 95209 957-5233 6 Beds</p>	<p>PEEBLES FAMILY CARE HOME 404 N. Broadway Avenue – 95205 464-3024 (A, R, SU, SSI, W) 6 Beds</p>
<p>PLANTATION ELDER CARE 2648 Plantation Place – 95209 476-8791 (A, SSI, W) 6 Beds</p>	<p>PLYMOUTH SQUARE RCFE 1319 N. Madison St.– 95202 466-4341 (R, W) 32 Beds</p>
<p>RES' CARE VALLEY INC. 931 Irene St. – 95206 (Empty 2/25/10) 465-4860 (Dementia only, AL)6 Beds</p>	<p>RIO LAS PALMAS (COURTYARD AT) 877 E. March Lane – 95207 957-4711 (O2, W) 80 Beds</p>

~ STOCKTON ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair ~ STOCKTON ~ Updated 2/24/11	
SALANGO RESIDENTIAL CARE HOME 928 Dewitt Court – 95210 952-2561 (AL, W) 6 Beds	SEDGWICK MANOR GUEST HOME 7337 Hemet Avenue - 95207 952-1142 (O2, SSI) 6 Beds
SHEPHERD HOME #1 5956 Glen Street – 95207 478-2545 (AL, R, SU, SSI, W) 15 Beds	SHEPHERD HOME #2 5964 Glen Street – 95207 478-2170 (AL, R, SU, SSI, W) 15 Beds
SOLIDUM GUEST HOME 3127 Appling Circle - 95209 474-6182 (A, R, W) 6 Beds	SOLIDUM GUEST HOME #6 2114 Cody Court – 95209 472-9043 (R) 6 Beds
SOMERFORD PLACE 3530 Deer Park Dr. – 95209 951-6500 56 Beds	SONIA'S CARE HOME 8516 Edgefield Way – 95209 951-5635 6 Beds
SONIA'S CARE HOME #4 2988 Appling Circle - 95209 475-0939 6 Beds	SONIA'S CARE HOME #3 2933 Angel Drive – 95209 951-2257 6 Beds
SONIA'S CARE HOME #2 8240 Richland Way – 95209 951-7140 6 Beds	ST. MICHAEL'S VILLA FOR ELDERLY 2502 Alexa Way - 95209 952-9795 (W) 6 Beds
SUNNY PLACE OF STOCKTON 807 W. Swain Road – 95207 956-8677 (A, AL, O2, R, SU, W) 8 Beds	TENDER LOVING CARE GUEST HOME 2829-2831 Pixie Drive – 95203 943-7558 12 Beds
TLC SENIORS CARE, LLC 3810 Wild Rose Lane – 95206 982-4952 (Empty 2/20/10) 2 Beds	TRINITY GUEST HOME (PENDING) 9054 Barbaresco Circle – 95212 298-5476 6 Beds

~ STOCKTON ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ Stockton ~ Updated 2/24/11	
UPTON COURT LIVING 3909 Upton Court 95206 373-6438 6 Beds	VILLA MARCHE 1119 Rosemarie Lane - 95207 477-4858 (A, AL, O2, R, SU, W) 68 Beds
WAGNER HEIGHTS RESIDENTIAL (A) 2435 Wagner Heights Road - 95209 477-5353 (O2, AL, W) 80 Beds	WESTON RANCH VILLA 2546 Napoli Court - 95206 234-6729 6 Beds
ZOSING'S CARE HOME 2777 Wisteria Lane - 95212 955-1033 (AL, O2, R, SSI, W) 6 Beds	

~LODI~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ LODI ~ Updated 2/24/11	
ARBOR PLACE RESIDENTIAL CARE 17 Louie Avenue – 95240 369-8282 (A, AL, O2, R, SSI, W) 76 Beds	ASHLEY PLACE 1321 S. Fairmont Avenue – 95240 334-3436 (A,O2, SSI, W) Fax: 365-7958 145 Beds
AUSTIN GARDENS (EMERITUS AT) 2150 W. Kettleman Lane – 95242 333-8033 56 Beds	CHANCELOR PLACE OF LODI 2220 W. Kettleman Lane – 95242 367-8870 (O2, W) 82 Beds
GENTLECARE HOME 209 N. School Street – 95240 339-9846 24 Beds	GOLDEN PINE GUEST HOME 314 W. Pine Street – 95240 334-6441 15 Beds

~ LODI ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
Updated 2/24/11	
~ LODI ~	
HOME SWEET HOME 1330 W. Walnut – 95240 369-7272 11 Beds	MARY FRANCIS HAT RESIDENTIAL 14381 E. Sargent – 95240 334-6454 6 Beds (Dev. Disabled Only–SSI, W)
RIVER FOUNTAINS OF LODI 311 W. Turner Road – 95240 334-3763 80 Beds	ROSE HAVEN 458 Almond Drive – 95240 334-1777 15 Beds

~ ESCALON ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
Updated 9/28/10	
~ ESCALON ~	
GOLDEN ACRES HOME & CARE 1101 N. California Street - 95320 838-3405 (SSI, W) 26 Beds	MAGNOLIA RANCH RCFE 25820 Magnolia Avenue – 95320 838-6592 (A, O2) 6 Beds

~ FRENCH CAMP ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
Updated 2/24/11	
~ FRENCH CAMP ~	
SUNRISE HOMES 8100 S. Bright Road - 95231 234-2550 15 Beds	

~ LATHROP ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ LATHROP ~	
Updated 2/24/11	
HOME SWEET HOME FOR THE ELDERLY 14110 Jasper St. – 95330 983-5177 (SSI, W) 6 Beds	MELRON HOME CARE FOR THE ELDERLY 16959 Bellchase Road – 95330 323-5902 C:(925) 449-9572 (A, AL, W) 6 Beds
STONEBRIDGE CARE FACILITY 555 Deerwood Avenue – 95330 (510) 386-1026 (Empty 1/11) 6 Beds	

~ MANTECA ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ MANTECA ~	
Updated 2/24/11	
BELLA ROSA RCFE 1028 Snowshoe Way – 95336 239-2139 (W) 2 Beds	COMMONS AT UNION RANCH 2241 N.Union Street - 95336 463-9100 (A, AL, O2, R, SU, W) 108 Beds
JAS GUEST HOME 119 N. Lincoln Avenue – 95336 239-5500 (A, AL, O2, W) 15 Beds	MERCY ADULT CARE 720 S. Union Road – 95337 271-1672 5 Beds
MERRILL GARDENS @ MANTECA 430 N. Union Road – 95337 823-0164 84 Beds (A, O2 R, SU, W)	PRESTIGE ASST. LIVING @ MANTECA 1130 Empire Avenue – 95336 (800) 483-3048 130 Beds

~ MANTECA ~ (Continued)

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ MANTECA ~	
Updated 2/24/11	

REMOLONA FAMILY GUEST HOME 360 Button Avenue – 95336 (A, AL, O2, R, SSI, W) 15 Beds 823-9122	
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~ RIPON ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ RIPON ~	
Updated 2/24/11	

BETH HAVEN by BETHANY HOME 368 S Wilma Ave – 95366 599-7670 Fax: 599-7717 43 Beds	
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~ TRACY ~

SERVICE CODES: A -Alzheimer's/Dementia SU -Secured Unit O2 -Oxygen AL -Alternative Language R -Respite SSI -Soc. Sec. Inc. ALWP - Assisted Living Waiver Program W -Wheelchair	
~ TRACY ~	
Updated 2/24/11	

ASTORIA GARDENS 1960 West Lowell - 95376 833-2200 77 Beds (A, AL, O2, , R, SU, W)	DEERWOOD RES. CARE 545 W. Deerwood Lane – 95376 (408) 768-1162 4 Beds
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FINE MANOR OF TRACY 1325 Franklin Ave. – 95376 229-8615 6 Beds (A, O2, R, AL, W)	GAVERO'S CARE HOME 334 REDWOOD AVE. 836-5727 6 Beds
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~ TRACY ~ (Continued)

SERVICE CODES:		
A -Alzheimer's/Dementia	SU -Secured Unit	O2 -Oxygen
AL -Alternative Language	R -Respite	SSI -Soc. Sec. Inc.
ALWP - Assisted Living Waiver Program		W -Wheelchair

~ TRACY ~

Updated 2/24/11

<p>GOLDEN VALLEY RCFE 625 Sequoia Blvd. 95376 830-5265 (AL) 6 Beds</p>	<p>GRACE MANOR 641 Tracey Jean Court – 95377 836-9489 6 Beds (A, AL, R, SU, W)</p>
<p>HERITAGE PLACE (EMERITUS AT) 355 W. Grant Line Road – 95376 835-1000 180 Beds (A, AL, O2, R, SU, W)</p>	<p>OASIS COMMUNITY- DELPHINIUM 1461 Joseph Menusa Ln. - 95377 (925) 858-6424 (A, AL, R) 6 Beds</p>
<p>RIVERVIEW PLACE 1291 Riverview Avenue – 95377 836-9124 6 Beds (A, AL, O2, R, SU, SSI, W)</p>	<p>TRADITIONS MANOR HOME CARE 730 Traditions Ct. 95376 835-4610 (AL) 6 Beds</p>

To Receive the Latest List of
 Residential Care Facilities for the Elderly (Board and Care List)
 Please Call 209 468-1104
 A current list will be mailed to you upon request!
 Or Download the latest List at:
www.sjaging.org/helpful_resources/helpful_resources.htm

**SKILLED NURSING FACILITIES (snf's)
(Convelescent Hospitals)
SAN JOAQUIN COUNTY**

The following is a list of Convelescent Hospitals, Skilled Nursing Facilities for San Joaquin County. Please contact the agency for availability of space. Inclusion of an agency does not imply endorsement of its services, nor does exclusion reflect an agency's quality of service. You are encouraged to investigate for yourself.

STOCKTON SNF's

CREEKSIDE CARE CENTER 9107 N. Davis Road 95209 209 478-6488 Fax: 209 952-1782 75/SNF	CRESTWOOD MANOR 1130 Monaco Court 95207 209 478-2060 190/SNF LPS-LOCKED
LINCOLN SQUARE POST ACUTE CARE (aka: Delta Valley SNF) 1032 N Lincoln St 95203 477-0271 Fax:	GOLDEN LIVING-CHATEAU 1221 Rosemarie Ln 95207 209 477-2664 Fax: 209 951-5341 99/SNF
GOLDEN LIVING CENTER OF STOCKTON-HYPANA 4545 Shelly Court, 95207 209 477-0271 Fax: 209 477-1764 119/SNF	GOLDEN LIVING-PORTSIDE 2740 N. California Street – 95204 209 466-3522 99/SNF ALZH. LOCKED
GOOD SAMARITAN CONV. HOSP. 1630 N. Edison Street 95204 209 948-8762 98/SNF	HOSPICE HOUSE OF SAN JOAQUIN 3888 Pacific Ave. 95204 209 957-3888 Fax; 209 957-3986 6 / Congregate Living Health Facility
LA SALETTE REHAB. /CONV. HOSP. 537 E. Fulton 95204 209 466-2066 Fax: 209 466-5945 122/SNF	MEADOWOOD 3110 Wagner Heights Road 95209 209 956-3444 Fax: 209 956-3454 100/SNF ALZH. LOCKED
PLYMOUTH SQUARE SNF 1319 N. Madison 95202 209 466-4341 Fax: 209 466-8853 38/SNF	ST. JOSEPH'S HOSPITAL SNF 1800 N. California Street 95204 209 467-6394 Fax: 209 461-3344 47/SNF
VALLEY GARDENS HEALTH CARE 1517 Knickerbocker Drive 95210 209 957-4539 Fax: 209 957-5831 120/SNF	WAGNER HEIGHTS CONV. HOSP. 9289 Brandstetter Place 95209 209 477-5252 Fax: 209 474-0569 150/SNF
WHISPERING HOPE CARE CENTER 5320 Carrington Circle 95210 209 473-3004 99/SNF	WINDSOR ELMHAVEN CARE CNTR 6940 Pacific Ave 95207 209 477-4817 Fax: 209 477-0522 128/SNF

STOCKTON (CONTINUED)

WINDSOR HAMPTON CARE CENTER 442 E. Hampton 95204 209 466-0456 Fax: 209 466-8140 120/SNF	
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LODI SNF's

ARBOR CONV. HOSPITAL 900 N. Church Street 95240 209 333-1222 Fax: 209 333-1816 152/SNF	CRESCENT COURT CONV. HOSPITAL 610 S. Fairmont 95240 209 367-7400 Fax: 209 368-4491 28/SNF
DELTA REHAB. HOSPITAL 1334 S. Ham Ln 95240 209 334-3825 Fax: 209 368-7714 74/SNF	FAIRMONT REHAB. CENTER 950 South Fairmont 95240 209 368-0693 Fax: 209 368-0952 59/SNF
VIENNA CONV. / REHAB. HOSPITAL 800 South Ham Ln 95240 209 368-7141 Fax: 209 368-2163 150/SNF	WINE COUNTRY CARE CENTER 321 West Turner Road 95240 209 334-3760 89/SNF ALZH. LOCKED

MANTECA SNF's

KAISER MANTECA- SUBACUTE 1777 West Yosemite 95336 209 825-3625 Fax: 209 825-3627 21/SUB 4/DP	MANTECA CARE AND REHAB. 410 Eastwood 95336 209 239-1222 Fax: 209 239-4919 172/SNF
ST. JUDE'S CARE CENTER 469 East North Street 95336 209 823-1788 Fax: 209 823-1799 99/SNF ALZ. LOCKED	

RIPON SNF's

BETHANY HOME 930 West Main Street 95366 209 599-4221 Fax: 209 599-7332 92/SNF	
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TRACY SNF's

NEW HOPE CONV. HOSPITAL 2586 Buthman Road 95376 209 832-2273 Fax: 209 832-0743 99/SNF	TRACY CONVALESCENT HOSPITAL 545 West Beverly Place 95376 209 835-3339 59 / SNF
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**To Receive the latest List of Skilled Nursing Facilities) (Convalescent Hospitals)
Please Call 209 468-1104**

A current list will be mailed to you upon request!

Or **Download** the latest List at:

www.sjaging.org/helpful_resources/helpful_resources.htm

Ombudsman Program Phone: 209 468-3785
PO Box 201056 24 Hour Crisis Line: 800 231-4024
Stockton, CA 95201 Website: www.sjaging.org

San Joaquin County – Long-Term Care Ombudsman Program

A Long-Term Care Ombudsman is an advocate for residents living in nursing homes and / or residential care facilities for the elderly.

Ombudsman representatives are trained to:

- Receive & investigate complaints on behalf of residents including allegations of abuse or neglect.
- Visit facilities regularly to resolve complaints / concerns.
- Witness Advanced Health Care Directives & Property Transfers for residents in nursing homes.
- Work with licensing agencies and community partners to resolve problems.
- Provide information to residents, families and facility staff.
- Provide education to community groups.
- Offer in-service training to facility staff.
- Work with resident and family councils.

If you have a complaint or concern regarding a Long-Term Care Facility, an Ombudsman representative is available to help.

Phone: 209 468-3785

Or

Crisis Line at 800 231-4024

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FREE WEATHERIZATION SERVICE: You may be eligible to have your home, apartment or mobile home weatherized for FREE. Your household qualifies if anyone in your home is on Temporary Aid for Needy Families, Food Stamps, Veterans/Survivors Pension, SSI/SSP or income that is 60% of the State medium poverty level. Call (209) 468-0439 to see if you qualify.

What does Weatherization include? The following is a list of possible energy saving measures and repairs:

Minor housing repairs

**Ceiling Insulation
Glass replacement
Low-flow showerhead
Evaporative cooler cover
Door weatherstrip
Water heater blanket
Duct Wrap
Switch/Outlet gaskets
Caulking
Refrigerator replacement
Microwaves**



Weatherization Program: (209) 468-0439

Need help with your energy bill?

Call HEAP (Home Energy Assistance Program):

209 468-3988

or

1 877-977-3988